INSTALLATION AND SERVICING

INDEPENDENT+ COMBI
C24 C30 C35

For Users Guide see reverse of book

For details of document amendments, refer to page 3

When replacing any part on this appliance, use only spare parts that you can be assured conform to the safety and performance specification that we require. Do not use reconditioned or copy parts that have not been clearly authorised by Ideal.

For the very latest copy of literature for specification and maintenance practices visit our website www.idealboilers.com where you can download the relevant information in PDF format.

August 2014
UIN 210922 A01

NOTES FOR THE INSTALLER

FOR ANY TECHNICAL QUERIES PLEASE RING THE IDEAL INSTALLER HELPLINE : 01482 498704

NOTE. BOILER RESTART PROCEDURE -
To restart boiler, turn mode knob to restart position and immediately turn knob back to required setting. The boiler will repeat the ignition sequence if a heat demand is present.

DOCUMENT AMENDMENTS

Relevant Installation changes implemented in this book from Mod Level..... A01 (August 14)

GENERAL

Table 1 - General Data

Independent + Combi			C24	C30	C35
Gas supply			2H - G20 - 20mbar		
Gas Supply Connection			15mm copper compression		
Injector Size		(mm)	4.15	4.65	4.9
Inlet Connection	Domestic Hot Water		15mm copper tail		
Outlet Connection	Domestic Hot Water		15mm copper compression		
Flow Connection	Central Heating		22mm copper compression		
Return Connection	Central Heating		22mm copper compression		
Flue Terminal Diameter		mm (in)	100 (4)		
Average Flue Temp-Mass Flow Rate		(DHW)	63°C - 11g/s	68°C - 13g/s	73°C - 15g/s
Maximum Working Pressure (Sealed Systems)		bar (lb/in²)	2.5 (36.3)		
Maximum Domestic Hot Water Inlet Pressure		bar (lb/in²) (kPa)	10.0 (145) (1000)		
Minimum Domestic Hot Water Inlet Pressure*		bar (lb/in²) (kPa)	0.8 (11.6) (80)	1.3 (18.9) (130)	1.3 (18.9)** (130)
Electrical Supply			230 V ~ 50 Hz.		
Power Consumption		W	146	152	177
Fuse Rating			External : 3A Internal : T4H HRC L250 V		
Water content	Central Heating	litre (gal)	1.2 (0.26)		
	Domestic Hot Water	litre (gal)	0.5 (0.11)		
Packaged Weight		kg (lb)	36.2 (80)	36.3 (80.2)	36.3 (80.2)
Maximum Installation Weight		kg (lb)	32.1 (70.9)	32.2 (71.2)	32.2 (71.2)
Boiler Casing Size	Height	mm (in)	700 (27.5)		
	Width	mm (in)	395 (15.5)		
	Depth	mm (in)	278 (11)		

**Required for maximum flow rate. Boiler operates down to 2 l/min DHW delivery*
*** In areas of low water pressure the DHW restrictor can be removed*

Table 2 - Performance Data - Central Heating

Boiler Input :			Max.	Min.		
				C24	C30	C35
Boiler Input 'Q'	Nett CV	kW	24.3	4.9	6.1	7.1
		(Btu/h)	(82,900)	(16,600	(20,700	(24,100)
	Gross CV	kW	27.0	5.4	6.7	7.9
		(Btu/h)	(92,000)	(18,400)	(23,000)	(26,900)
Gas Consumption		m³/h	2.512	0.500	0.627	0.734
		(ft³/h)	(89)	(17.8)	(22)	(25.9)
Boiler Output :						
Non Condensing		kW	24.2	4.8	6.1	7.1
70°C Mean Water temp.		(Btu/h)	(82,600)	(16,500)	(20,700)	(24,100)
Condensing		kW	25.6	5.1	6.4	7.5
40°C Mean Water temp.		(Btu/h)	(87,400)	(17,500)	(21,800)	(25,500)
Seasonal efficiency*	SEDBUK 2005			91%	91.1%	91%
Seasonal efficiency*	SEDBUK 2009			89%	89%	88.9%
NOx Classification			CLASS 5			

Table 3 - Performance Data - Domestic Hot Water

Maximum DHW Input :			C24	C30	C35
	Nett CV	kW	24.3	30.4	35.4
		(Btu/h)	(82,900)	(103,600)	(120,900)
	Gross CV	kW	27.0	33.7	39.3
		(Btu/h)	(92,000)	(115,000)	(134,200)
Gas Consumption		m³/h	2.512	3.135	3.657
		(ft³/h)	(89)	(111)	(129)
Maximum		kW	24.2	30.3	35.3
DHW Output		(Btu/h)	(82,600)	(103,300)	(120,500)
DHW Flow Rate at 35°C temp. rise.		l/min (gpm)	9.9 (2.2)	12.4 (2.8)	14.5 (3.2)
DHW Specific Rate		l/min (gpm)	11.5 (2.5)	14.5 (3.2)	16.9 (3.7)

* The value is used in the UK Government's Standard Assessment Procedure (SAP) for energy rating of dwellings. The test data from which it has been calculated have been certified by a notified body.

Note. *Gas consumption is calculated using a calorific value of 38.7 MJ/m³ (1038 Btu/ft³) gross or 34.9 MJ/m³ (935 Btu/ft³) nett*

To obtain the gas consumption at a different calorific value:

a. ***For l/s*** *- divide the gross heat input (kW) by the gross C.V. of the gas (MJ/m³)*
b. ***For ft³/h*** *- divide the gross heat input (Btu/h) by the gross C.V. of the gas (Btu/ft³)*
c. ***For m³/h*** *- multiply l/s by 3.6.*

Key to symbols

GB = United Kingdom **IE** = Ireland (Countries of destination)

PMS = Maximum operating pressure of water

$\mathbf{C_{13}}$ $\mathbf{C_{33}}$ $\mathbf{C_{53}}$ = A room sealed appliance designed for connection via ducts to a horizontal or vertical terminal, which admits fresh air to the burner and discharges the products of combustion to the outside through orifices which, in this case, are concentric. The fan is up stream of the combustion chamber.

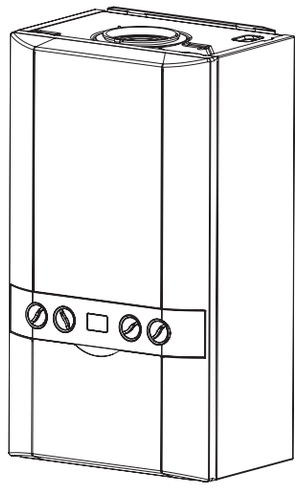
$\mathbf{I_{2H}}$ = An appliance designed for use on 2nd Family gas, Group H only.

Independent + Combi

Natural Gas only

Boiler size	G.C. Appliance No. (Benchmark No.)	PI No.
C24	47-348-85	86 CL 08
C30	47-348-86	86 CL 08
C35	47-348-87	86 CL 08

Destination Country: GB, IE



CONTENTS

Air Supply **9**
Benchmark Commissioning Checklist **60**
Boiler Clearances **10**
Boiler Exploded Diagram **13**
Condensate Drain **9,24,25,42**
Electrical Connections **27**
Electrical Supply **9**
Fault Finding **50-56**
Flue Fitting **17-23**
Flue Installation **8**
Gas Safety Regulations **7**
Gas Supply **8**
Installation **13-32**
Pump **46**
Safe Handling **6**
Servicing **33-49**
Short List of Parts **57**
Thermostatic Radiator Valves **9**
Water and Systems **9,11,12**
Water Connections **26**
Water Treatment **12**
Wiring Diagram **28**

For GB, to comply with Building Regulations Part L1 (Part 6 in Scotland) the boiler should be fitted in accordance with the manufacturer's instructions. Self-certification that the boiler has been installed to comply with Building Regulations can be demonstrated by completing and signing the Benchmark Commissioning Checklist.

Before installing this boiler, read the Code of Practice sheet at the rear of this book.

BENCHMARK COMMISSIONING CHECKLIST DETAILS

Boiler **Page**

- Make and model 5
- Appliance serial no. on data badge ..... Front Cover
- SEDBUK No. % 4

Controls

- Time and temperature control to heating 27
- Time and temperature control to hot water 27
- Heating zone valves ..... n/a
- TRV's 9
- Auto bypass 9
- Boiler interlock 9

For all boilers

- Flushing to BS.7593 12
- Inhibitor 12

Central heating mode

Heat input ..... to be calculated

Page

- Burner operating pressure ..... n/a
- Central heating flow temp. ..... measure and record
- Central heating return temp. ..... measure and record

For combination boilers only

- Scale reducer 12

Hot water mode

- Heat input ..... to be calculated
- Max. operating burner pressure ..... n/a
- Max. operating water pressure ..... measure & record
- Cold water inlet temp ..... measure & record
- Hot water outlet temp. ..... measure & record
- Water flow rate at max. setting ..... measure & record

For condensing boilers only

- Condensate drain 24

For all boilers: *complete, sign & hand over to customer*

For assistance see Technical Helpline on the back page

NOTE TO THE INSTALLER: COMPLETE THE BENCHMARK COMMISSIONING CHECKLIST AND LEAVE THESE INSTRUCTIONS WITH APPLIANCE

benchmark
COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

INTRODUCTION

The **Independent + Combi** range of boilers are wall mounted, full sequence, automatic spark ignition, low water content, fanned flue, high efficiency, condensing, combination gas boilers.

Note. *Due to the high efficiency of the boiler a plume of water vapour will form at the terminal during operation.*

Central heating (CH) output is fully modulating with a range of:

C24 4.8 to 24.2kW (16,500 to 82,600 Btu/h)

C30 6.1 to 24.2kW (20,700 to 82,600 Btu/h)

C35 7.1 to 24.2kW (24,100 to 82,600 Btu/h)

Instantaneous domestic hot water (DHW) output is also fully modulating with a maximum of :

C24 24.2kW (82,600 Btu/h)

C30 30.3kW (103,300 Btu/h)

C35 35.3kW (120,500 Btu/h)

The boiler is supplied fully assembled with DHW plate heat exchanger, diverter valve, circulating pump, pressure gauge, safety valve and CH expansion vessel.

Variable CH and DHW temperature controls are fitted on the user control and the boiler features a DHW preheat facility.

The boiler includes as standard:

- Automatic bypass
- Boiler frost protection
- Daily pump and diverter valve exercise
- Mechanical 24hr timer

The boiler casing is of white painted mild steel.

The boiler temperature controls are visible located in the control panel on the front of the boiler.

The heat exchanger is manufactured from cast aluminium.

The boiler is suitable for connection to fully pumped, sealed heating systems ONLY. Adequate arrangements for completely draining the system by provision of drain cocks MUST be provided in the installation pipework.

Pipework from the boiler is routed downwards.

Data Plate

The boiler model and serial number can be located on the bottom of the boiler casing, shown in Frame 1 - Water & Gas Connection Diagram.

OPERATION

With no demand for CH, the boiler fires only when DHW is drawn off, or periodically for a few seconds without any DHW draw-off, in order to maintain the DHW plate heat exchanger in a heated condition. This only occurs if pre-heat knob is in the 'ON' period.

When there is a demand for CH, the heating system is supplied at the selected temperature of between 45°C and 80°C, until DHW is drawn off. The full output from the boiler is then directed via the diverter valve to the plate heat exchanger to supply a nominal DHW draw-off of

C24 9.9 l/min at 35 °C temperature rise.
C30 12.4 l/min at 35 °C temperature rise.
C35 14.5 l/min at 35 °C temperature rise.

The DHW draw off rate specified above is the nominal that the boiler flow regulator will give. Due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap.

At low DHW draw-off rate the maximum temperature is limited to 64 °C by the modulating gas control.

The boiler features a comprehensive diagnostic system which gives detailed information on the boiler status when operating, and performance of key components to aid commissioning and fault finding.

SAFE HANDLING

This boiler may require 2 or more operatives to move it to its installation site, remove it from its packaging base and during movement into its installation location. Manoeuvring the boiler may include the use of a sack truck and involve lifting, pushing and pulling.

Caution should be exercised during these operations.

Operatives should be knowledgeable in handling techniques when performing these tasks and the following precautions should be considered:

- Grip the boiler at the base.
- Be physically capable.
- Use personal protective equipment as appropriate, e.g. gloves, safety footwear.

During all manoeuvres and handling actions, every attempt should be made to ensure the following unless unavoidable and/or the weight is light.

- Keep back straight.
- Avoid twisting at the waist.
- Avoid upper body/top heavy bending.
- Always grip with the palm of the hand.
- Use designated hand holds.
- Keep load as close to the body as possible.
- Always use assistance if required.

OPTIONAL EXTRA KITS

- **Horizontal Flue Terminal 600mm long**
- **Horizontal Flue Terminal 1000mm long**
- **Telescopic B Pack**
- **Flue Extension Ducts** (1000mm long)
- **Flue Extension Ducts** (2000mm long)
- **Flue Extension Ducts** (500mm long)
  24-up to 9m
  30-up to 8m
  35-up to 6m
- **Flue Finishing Kit**
- **90° Elbow Kit** (maximum per installation).
  24-upto 6 elbows
  30-upto 6 elbows
  35-upto 4 elbows
- **45° Elbow Kit** (maximum per installation).
  24-upto 6 elbows
  30-upto 6 elbows
  35-upto 4 elbows
- **Roof Flue Kit** (to a maximum of 7.5m)
- **High Level Flue Outlet Kit**
- **Flue Deflector Kit**
- **Adjustable Flue Support Bracket**
- **Raised Horizontal Flue Kit**
- **Concentric Flue Screw Retaining Kit**
- **Weather Collar**
- **Soffit Flue Kit**
- **Pre-Piping Frame Kit**
- **Stand-Off Kit**
- **Condensate Pump Kit**
- **DHW Expansion Vessel Kit**
- **Weather Compensation Kit**
- **RF Mechanical Programmable Room Thermostat Kit**
- **Timer Deletion Kit**

SAFETY

Current Gas Safety (installation and use) regulations or rules in force:

The appliance is suitable only for installation in GB and IE and should be installed in accordance with the rules in force.

In GB, the installation must be carried out by a Gas Safe Registered Engineer. It must be carried out in accordance with the relevant requirements of the:

- Gas Safety (Installation and Use) Regulations
- The appropriate Building Regulations either The Building Regulations, The Building Regulations (Scotland), Building Regulations (Northern Ireland).
- The Water Fittings Regulations or Water byelaws in Scotland.
- The Current I.E.E. Wiring Regulations.

Where no specific instructions are given, reference should be made to the relevant British Standard Code of Practice.

In IE, the installation must be carried out by a Registered Gas Installer (RGII) and installed in accordance with the current edition of I.S.813 “Domestic Gas Installations”, the current Building Regulations and reference should be made to the current ETCI rules for electrical installation.

Detailed recommendations are contained in the following British Standard Codes of Practice:

BS. 5440:1 Flues (for gas appliances of rated input not exceeding 70 kW).

BS. 5440:2 Ventilation (for gas appliances of rated input not exceeding 70 kW).

BSEN. 12828:2003 Heating Systems in buildings: Design for water based heating systems.

BSEN 12831:2003 Heating Systems in buildings: Method for calculation of the design heat load.

BSEN 14336:2004 Heating Systems in buildings: Installation and commissioning of water based heating systems.

BS. 5546 Installation of gas hot water supplies for domestic purposes (2nd Family Gases)

BS. 6798 Installation of gas fired hot water boilers of rated input not exceeding 70 kW.

BS. 6891 Low pressure installation pipes.

Health & Safety Document No. 635.

The Electricity at Work Regulations, 1989.

The manufacturer’s notes must NOT be taken, in any way, as overriding statutory obligations.

IMPORTANT. These appliances are CE certificated for safety and performance. It is, therefore, important that no external control devices, e.g. flue dampers, economisers etc., are directly connected to these appliances unless covered by these Installation and Servicing Instructions or as otherwise recommended by **Ideal Stelrad Group** in writing. If in doubt please enquire.

Any direct connection of a control device not approved by **Ideal Stelrad Group** could invalidate the certification and the normal appliance warranty. It could also infringe the Gas Safety Regulations and the above regulations.

SAFE HANDLING OF SUBSTANCES

No asbestos, mercury or CFCs are included in any part of the boiler or its manufacture.

LOCATION OF BOILER

The boiler must be installed on a flat and vertical internal wall, capable of adequately supporting the weight of the boiler and any ancillary equipment.

The boiler may be fitted on a combustible wall and insulation between the wall and the boiler is not necessary, unless required by the local authority.

For electrical safety reasons there must be no access available from the back of the boiler.

The boiler must not be fitted outside.

Timber Framed Buildings

If the boiler is to be fitted in a timber framed building it should be fitted in accordance with the Institute of Gas Engineering document IGE/UP/7:2006 - Edition 2.

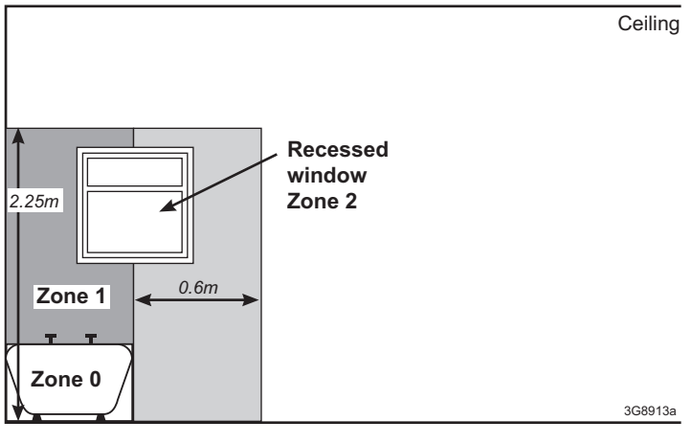
Bathroom Installations

This appliance is rated **IP20.**

The boiler may be installed in any room or internal space, although particular attention is drawn to the requirements of the current IEE (BS.7671) Wiring Regulations and the electrical provisions of the building regulations applicable in Scotland, with respect to the installation of the boiler in a room or internal space containing a bath or shower. For IE reference should be made to the current ETCI rules for electrical installations and I.S. 813:2002.

If the appliance is to be installed in a room containing a bath or shower then, providing water jets are not going to be used for cleaning purposes (as in communal baths/showers), the appliance must be installed beyond Zone 2, as detailed in BS.7671.

Compartment Installations



A compartment used to enclose the boiler should be designed and constructed specially for this purpose.

An existing cupboard or compartment may be used, provided that it is modified for the purpose.

In both cases, details of essential features of cupboard / compartment design, including airing cupboard installation, are to conform to the following:

- BS 6798 (No cupboard ventilation is required - see ‘Air Supply’ for details).
- The position selected for installation MUST allow adequate space for servicing in front of the boiler.
- For the minimum clearances required for safety and subsequent service, see the wall mounting template and Frame 1. In addition, sufficient space may be required to allow lifting access to the wall mounting plate.

GAS SUPPLY

The local gas supplier should be consulted, at the installation planning stage, in order to establish the availability of an adequate supply of gas. An existing service pipe must NOT be used without prior consultation with the local gas supplier.

The boiler MUST be installed on a gas supply with a governed meter only.

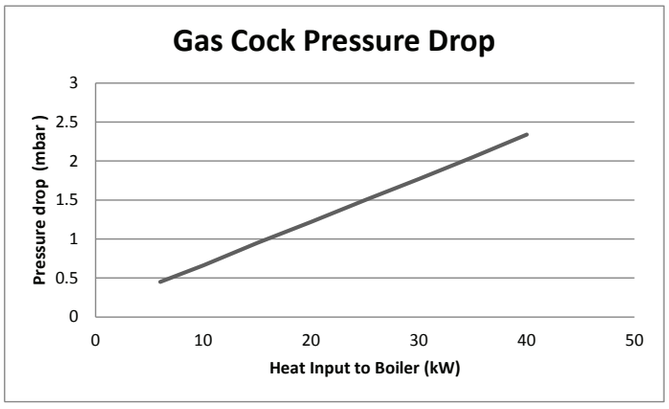
A gas meter can only be connected by the local gas supplier or by a Gas Safe Registered Engineer. In IE by a Registered Gas Installer (RGII).

An existing meter should be checked, preferably by the gas supplier, to ensure that the meter is adequate to deal with the rate of gas supply required.

It is the responsibility of the Gas Installer to size the gas gas installation pipework in accordance with BS6891:2005. Whilst the principle of the 1:1 gas valve ensures the Independent + Combi range is able to deliver it's full output at inlet pressures as low as 14mb, other gas appliances in the property may not be as tolerant. When operating pressures are found to be below the minimum meter outlet of 19mb these should be checked to ensure this is adequate for correct and safe operation.

Allowing for the acceptable pressure loss of 1mb across the installation pipework, it can be assumed that a minimum permitted operating pressure of 18mb will be delivered to the inlet of the appliance. (Reference BS 6400-1 Clause 6.2 Pressure Absorption).

The external gas cock could further reduce the operating pressure when measured at its test point. The pressure drop is relative to the heat input to the boiler (kW), refer to graph below.



IMPORTANT.

Installation pipes must be fitted in accordance with BS.6891. In IE refer to IS.813:2002.

The complete installation MUST be tested for gas tightness and purged as described in the above code.

FLUE INSTALLATION

Pluming will occur at the terminal so terminal positions where this could cause a nuisance should be avoided.

The flue must be installed in accordance with the recommendations of BS. 5440-1: 2008.
In IE refer to I.S. 813:2002.

The following notes are intended for general guidance:

1. The boiler MUST be installed so that the terminal is exposed to external air.
2. It is important that the position of the terminal allows the free passage of air across it at all times.
3. Minimum acceptable spacing from the terminal to obstructions and ventilation openings are specified in Table 4.
4. Where the lowest part of the terminal is fitted less than 2m (6'6") above a balcony, above ground or above a flat roof to which people have access then the terminal MUST be protected by a purpose designed guard.

   Terminal guards are available from boiler suppliers. (Ask for TFC flue guard model no. K6 - round, plastic coated). In case of difficulty contact:

   TFC Group Tel. + 44 (0) 01732 351 680
   Tower House, Vale Rise Fax. + 44 (0) 01732 354 445
   Tonbridge. Kent TN9 1TB www.tfc-group.co.uk

   Ensure that the guard is fitted centrally.
5. The flue assembly shall be so placed or shielded as to prevent ignition or damage to any part of any building.
6. The air inlet/products outlet duct and the terminal of the boiler MUST NOT be closer than 25mm (1") to combustible material. Detailed recommendations on the protection of combustible material are given in BS. 5440-1:2008.

IMPORTANT. It is essential to ensure, in practice, that products of combustion discharging from the terminal cannot re-enter the building or buildings through any openings into the building such as ventilators, windows, doors, or other sources of natural air infiltration, such as forced ventilation openings etc.

If products of combustion re-entry is identified or suspected this should be immediately investigated and corrected following the guidance provided in the current Gas Industry Unsafe Situation Procedure.

The terminal assembly can be adapted to accommodate various wall thicknesses. Refer to Frame 1.

Table 4 - Balanced Flue Terminal Position

Flue Terminal Positions	Min. Spacing*
1. Directly below, above or alongside an opening window, air vent or other ventilation opening.	300mm (12")
2. Below guttering, drain pipes or soil pipes. *BS5440-1 2008*	25mm (1")* *75mm (3")*
3. Below eaves. *BS5440-1 2008*	25mm (1")* *200mm (8")*
4. Below balconies or a car port roof. *BS5440-1 2008*	25mm (1")* *200mm (8")*
5. From vertical drain pipes or soil pipes. *BS5440-1 2008*	25mm (1")* *150mm (6")*
6. From an internal or external corner or to a boundary along side the terminal. *BS5440-1 2008*	25mm (1")* *300mm (12")*
7. Above adjacent ground, roof or balcony level.	300mm (12")
8. From a surface or a boundary facing the terminal.	600mm (24")
9. From a terminal facing a terminal.	1,200mm (48")
10. From an opening in a car port (e.g. door or window) into dwelling.	1,200mm (48")
11. Vertically from a terminal on the same wall.	1,500mm (60")
12. Horizontally from a terminal on the wall.	300mm (12")
Vertical Terminals	
13. Above the roof pitch with roof slope of all angles. Above flat roof.	300mm (12") 300mm (12")
14. From a single wall face. From corner walls.	300mm (12") 300mm (12")
15. Below velux window	2000mm (79")
16. Above or side of velux window	600mm (24")

** Only one reduction down to 25mm is allowable per installation otherwise BS5440-1 2008 dimensions must be followed.*

AIR SUPPLY

It is NOT necessary to have a purpose-provided air vent in the room or internal space in which the boiler is installed. Neither is it necessary to ventilate a cupboard or compartment in which the boiler is installed, due to the low surface temperatures of the boiler casing during operation; therefore the requirements of BS 6798, Clause 12, and BS 5440:2 may be disregarded.

WATER CIRCULATION SYSTEM

IMPORTANT.
A minimum length of 1 metre of copper pipe MUST be fitted to both flow and return connections from the boiler before connection to any plastic piping.

The central heating system should be in accordance with BS.6798 and, in addition, for smallbore and microbore systems, BS.5449.

WATER TREATMENT - see Frame 4

BOILER CONTROL INTERLOCKS

Central heating systems controls should be installed to ensure the boiler is switched off when there is no demand for heating, in compliance with Building Regulations.

Heating systems utilising full thermostatic radiator valve control of temperature in individual rooms should also be fitted with a room thermostat controlling the temperature in a space served by radiators not fitted with such a valve.

When thermostatic radiator valves are used, the space heating temperature control over a living / dining area or hallway having a heating requirement of at least 10% of the minimum boiler heat output should be achieved using a room thermostat, whilst other rooms are individually controlled by thermostatic radiator valves. However, if the system employs thermostatic radiator valves on all radiators, or two port valves, then a bypass circuit must be fitted with an automatic bypass valve to ensure a flow of water should all valves be in the closed position.

ELECTRICAL SUPPLY

WARNING.
This appliance must be earthed.
Wiring external to the appliance MUST be in accordance with the current I.E.E. (BS.7671) Wiring Regulations and any local regulations which apply. For IE reference should be made to the current ETCI rules for electrical installations.

The mains supply to the boiler and system wiring centre shall be through one common fused double pole isolator and for new heating systems, and where practical replacement boiler installations, the isolator shall be situated adjacent to the appliance.

CONDENSATE DRAIN

Refer to Frames 21, 22 & 37

A condensate drain is provided on the boiler. This drain must be connected to a drainage point on site. All pipework and fittings in the condensate drainage system MUST be made of plastic - *no other materials may be used.*

IMPORTANT.

Any external runs must be in accordance with BS 6798.

The drain outlet on the boiler is sized for standard 21.5mm (3/4”) overflow pipe. It is a universal fitting to allow use of different brands of pipework.

1 BOILER DIMENSIONS, SERVICES & CLEARANCES

all dimensions in mm

The boiler connections are made on the boiler bulkhead fittings. Refer to Frame 23.

The following minimum clearances must be maintained for operation and servicing.

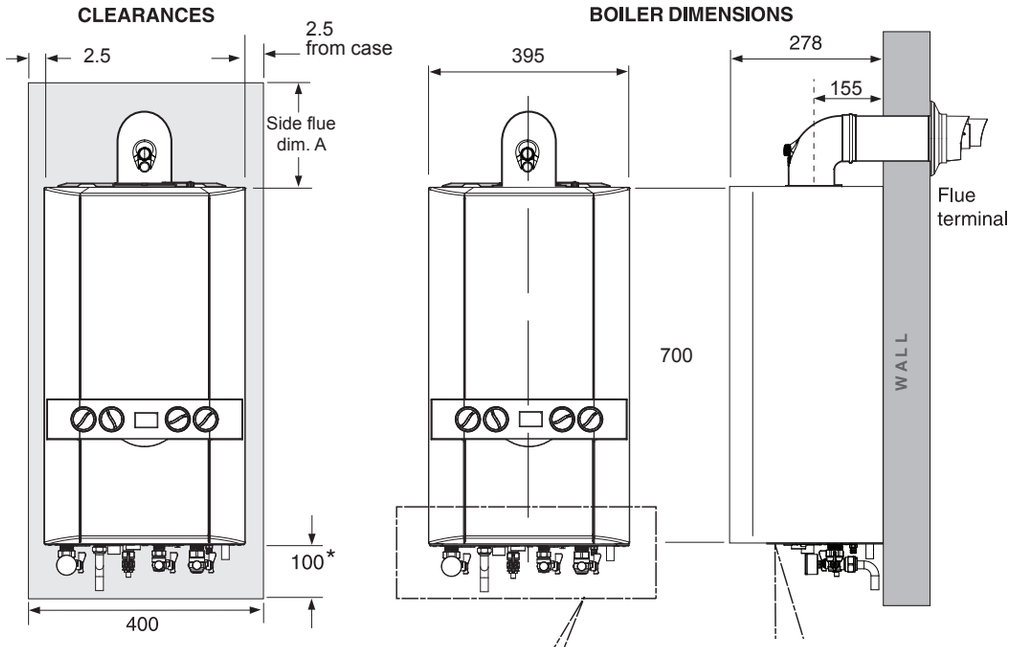
Additional space will be required for installation, depending upon site conditions.

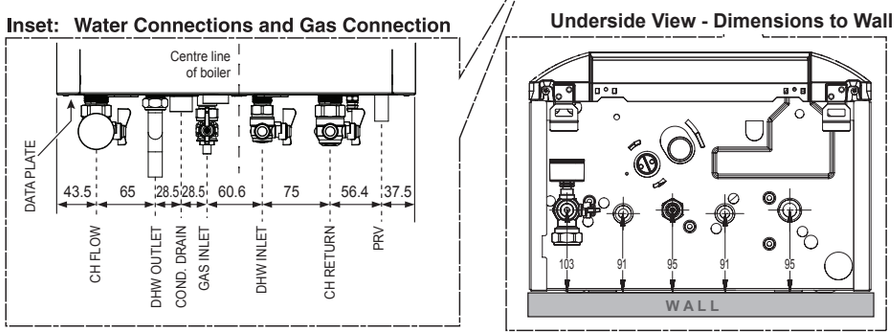
Side and Rear Flue

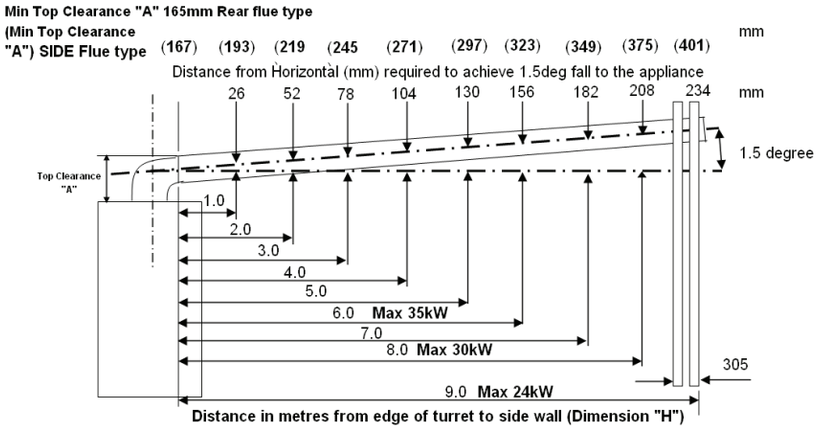
a. Provided that the flue hole is cut accurately, e.g. with a core drill, the flue can be installed from inside the building where wall thicknesses do not exceed 600mm (24”). Where the space into which the boiler is going to be installed is less than the length of flue required the flue must be fitted from the outside.

Installation from inside ONLY

b. If a core boring tool is to be used inside the building the space in which the boiler is to be installed must be at least wide enough to accommodate the tool.







1. Dimension "H" must remain inside the Maximum flue length requirement for the designated output of the applaince been installed.
2. For flue lengths requiring "D" pack extentions the flue must incline by 26mm per 1 Metre of flue length.

No flue length greater that the maximum flue length shown above should be exceeded.

Front clearance

The minimum front clearance when built in to a cupboard is 5mm from the cupboard door but 450mm overall clearance is still required, with the cupboard door open, to allow for servicing.

* **Bottom clearance**

Bottom clearance after installation can be reduced to 5mm.

This must be obtained with an easily removable panel, to enable the consumer to view the system pressure gauge, and to provide the 100mm clearance required for servicing.

2 SYSTEM REQUIREMENTS - Central Heating

Notes

a. *The method of filling, refilling, topping up or flushing sealed primary hot water circuits from the mains via a temporary hose connection is only allowed if acceptable to the local water authority.*

b. *Antifreeze fluid, corrosion and scale inhibitor fluids suitable for use with boilers having aluminium heat exchangers may be used in the central heating system.*

General

1. The installation must comply with all relevant national and local regulations.

2. The installation should be designed to work with flow temperatures of up to 86 °C.

3. All components of the system must be suitable for a working pressure of 3 bar and temperature of 110 °C. Extra care should be taken in making all connections so that the risk of leakage is minimised.

The following components are incorporated within the appliance:
a. Circulating pump.
b. Safety valve, with a non-adjustable preset lift pressure of 3 bar.
c. Pressure gauge, covering a range of 0 to 4 bar.
d. An 8-litre expansion vessel, with an initial charge pressure of 0.75 bar.

4. **'Make-up' Water.** Provision must be made for replacing water loss from the system, either :

a. From a manually filled 'make-up' vessel with a readily visible water level. The vessel should be mounted at least 150mm above the highest point of the system and be connected through a non-return valve to the system, fitted at least 150mm below the 'make-up' vessel on the return side of the radiators. ***or***

b. Where access to a 'make-up' vessel would be difficult, by pre-pressurisation of the system.

The maximum cold water capacity of the system should not exceed 143 litres, if not pressurized. However, if the system is to be pressurized, the efficiency of the expansion vessel will be reduced and a larger vessel (or smaller system volume) may be necessary. If the capacity of the vessel is not considered sufficient for this, or for any other reason, an additional vessel MUST be installed on the return to the boiler.

Guidance on vessel sizing is given in Frame 2.

5. **Filling -** The system may be filled by the following method:

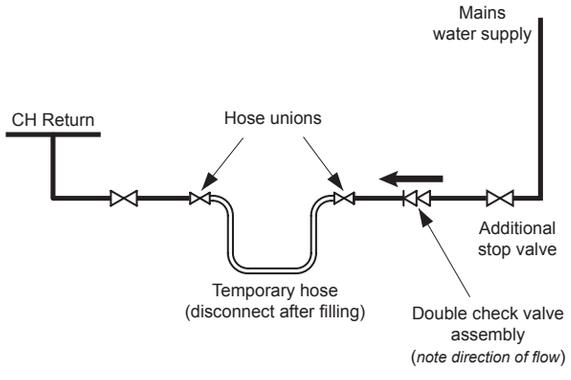
Where the mains pressure is excessive a pressure reducing valve must be used to facilitate filling.

a. Thoroughly flush out the whole system with cold water.

b. Fill and vent the system until the pressure gauge registers 1bar and examine for leaks.

c. Check the operation of the safety valve by raising the water pressure until the valve lifts. This should occur within 0.3bar of the preset lift pressure.

d. Release water from the system until the minimum system design pressure is reached; 1.0 bar if the system is to be pre-pressurised.



Safety valve setting	bar	3.0	
Vessel charge pressure	bar	0.5 to 0.75	
System pre-charge pressure	bar	None	1.0
System volume (litres)		**Expansion vessel volume (litres)**	
25		1.6	1.8
50		3.1	3.7
75		4.7	5.5
100		6.3	7.4
125		7.8	9.2
150		9.4	11.0
175		10.9	12.9
190		11.9	14.0
200		12.5	14.7
250		15.6	18.4
300		18.8	22.1
For other system volumes multiply by the factor across		0.063	0.074

Water Flow Rate and Pressure Loss

Max CH Output	kW (Btu/h)	24.2 (82,600)
Water flow rate	l/min (gal/min)	17.3 (3.8)
Temperature Differential	°C (°F)	20 (36)
Head available for system	m.w.g. (ft.w.g.)	3.4 (11.1)

DOMESTIC HOT WATER

1. The domestic hot water service must be in accordance with BS 5546 and BS 6700.

2. Refer to Table 1 for minimum and maximum working pressures. In areas of low mains water pressures the domestic hot water regulator may be removed from the DHW flow turbine cartridge. Refer to Frame 69. The boiler will require the flow rate to be set to obtain a temperature rise of 35°C at the tap furthest from the boiler.

3. The boilers are suitable for connection to most types of washing machine and dishwasher appliances.

4. When connecting to suitable showers, ensure that:
a. The cold inlet to the boiler is fitted with an approved anti-vacuum or syphon non-return valve.
b. Hot and cold water supplies to the shower are of equal pressure.

5. **Hard Water Areas**
Where the water hardness exceeds 200mg/litre (200ppm), it is recommended that a proprietary scale reducing device is fitted into the boiler cold supply within the requirements of the local water company.

IMPORTANT. Provision MUST be made to accomodate the expansion of DHW contained within the appliance. If the DHW inlet contains a back flow prevention device or non-return valve, e.g. a water meter, then a mini expansion vessel should be fitted between the device and the boiler in the cold inlet pipe.

Cold water, rising main & pipework in exposed areas need to be suitably lagged to prevent freezing.

DHW Expansion Vessel Kit available from Ideal.

3 SYSTEM BALANCING

The boiler does not normally need a bypass but at least some radiators on the heating circuit, of load of at least 10% of the minimum boiler output, must be provided with twin lockshield valves so that this minimum heating load is always available. See note regarding thermostatic radiator valves on page 9.

Note. *Systems incorporating zone valves which could completely cut off the flow through the system must also include a bypass.*

BALANCING

1. Set the programmer to ON.

   Close the manual or thermostatic valves on all radiators, leaving the twin lockshield valves (on the radiators referred to above) in the OPEN position.

   Turn up the room thermostat and adjust the lockshield valve to give an uninterrupted flow through the radiator.

   These valves should now be left as set.

2. Open all manual or thermostatic radiator valves and adjust the lockshield valves on the remaining radiators, to give around 20°C temperature drop at each radiator.

3. Adjust the room thermostat and programmer to NORMAL settings.

4 WATER TREATMENT

CENTRAL HEATING

The Independent + Combi range of boilers have an ALUMINIUM alloy heat exchanger.

IMPORTANT.
The application of any other treatment to this product may render the guarantee of Ideal Stelrad Group Invalid.

Ideal Stelrad Group recommend Water Treatment in accordance with the Benchmark Guidance Notes on Water Treatment in Central Heating Systems.

If water treatment is used **Ideal Stelrad Group** recommend only the use of Scalemaster Gold 100, FERNOX-MB-1, ADEY MC1, SENTINEL-X100 or CALMAG CM100 inhibitors and associated water treatment products, which must be used in accordance with the manufacturers' instructions.

Notes.

1. *It is most important that the correct concentration of the water treatment products is maintained in accordance with the manufacturer's instructions.*
2. *If the boiler is installed in an existing system any unsuitable additives MUST be removed by thorough cleansing. BS 7593:2006 details the steps necessary to clean a domestic heating system.*
3. *In hard water areas, treatment to prevent lime scale may be necessary - however the use of artificially softened water is NOT permitted.*
4. *Under no circumstances should the boiler be fired before the system has been thoroughly flushed.*

DOMESTIC HOT WATER

In hard water areas where mains water can exceed 200ppm Total Hardness (as defined by BS 7593:2006 Table 2) a scale reducing device together with Scalemaster in-line scale inhibitor branded Ideal should be fitted into the boiler cold supply within the requirements of the local water company. The use of artificially softened water, however, is not permitted.

Ideal Stelrad Group recommend the use of Fernox Quantomat, Sentinel Combiguard and Calmag CalPhos I scale reducing devices, which must be used in accordance with the manufacturers' instructions.

For further information contact:

Fernox Cookson Electronics
Forsyth Road, Sheerwater, Woking, Surrey
GU21 5RZ
+44 (0) 8706 015000

Sentinel Performance Solutions
The Heath Business & Technical Park
Runcorn, Cheshire WA7 4QX
Tel: 0800 389 4670

Scalemaster Water Treatment Products
Emerald Way, Stone, Staffordshire ST15 0SR
Tel: +44 (0) 1785 811636

Calmag Ltd.
Unit 3-6, Crown Works, Bradford Road,
Sandbeds, Keighley, West Yorkshire BD20 5LN
Tel: +44 (0) 1535 210320

Adey Professional Heating Solutions
Gloucester Road, Cheltenham GL51 8NR
Tel: +44 (0) 1242 546700

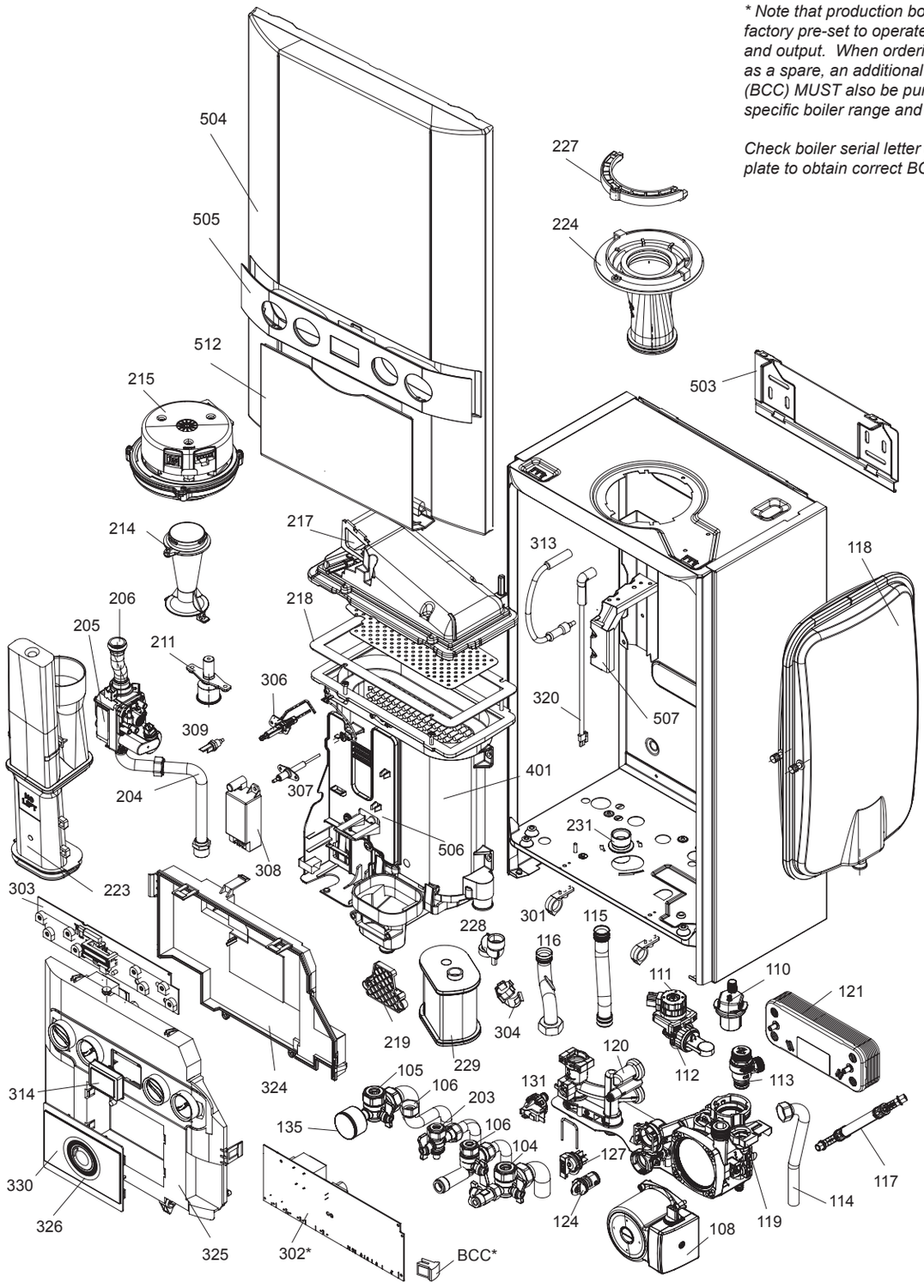
5 BOILER ASSEMBLY - Exploded View

Note that item numbers are linked to the spares list

104 CH Return Valve
105 CH Flow Valve
106 DHW Inlet & Outlet
108 Pump Head
110 Auto Air Vent
111 Divertor Valve Motor
112 Divertor Valve Body & Paddle
113 Pressure Relief Valve
114 Pipe - PRV Outlet
115 Pipe - Flow
116 Pipe - Return
117 Pipe - Expansion Vessel
118 Expansion Vessel
119 Return Group Manifold
120 Flow Group Manifold
121 Plate Heat Exchanger
124 Flow Regulator
127 Flow Sensor/Turbine
131 Water Pressure Switch
135 Pressure Gauge
203 Gas Cock
204 Pipe - Gas Inlet
205 Gas Valve
206 Pipe - Gas Injector
211 Injector Assy
214 Venturi
215 Fan
217 Burner
218 Gasket - Burner
219 Sump Clean Out Cover
223 Flue Manifold
224 Flue Manifold Top
227 Clamp Retaining Flue Turret
228 Hose Condensate Internal
229 Siphon Trap
231 Condensate Outlet Connection
301 Ctrl Box Fixings Hings & Spring
302* Primary PCB
303 CUI Board
304 Control Thermistor (Return)
306 Electrode Ignition
307 Electrode Detection
308 Ignitor Unit
309 Thermistor Flow
313 Ignition Lead
314 Control Box Lens
320 Detection Lead
324 Control Box Lid
325 Control Box Front
326 Programmer Insert
401 Heat Engine
503 Wall Mounting Bracket
504 Front Panel
505 Fascia
506 Bracket - Gas Valve
507 Bracket - Expansion Vessel
512 Front Panel Door

** Note that production boiler PCBs are factory pre-set to operate for boiler range and output. When ordering Primary PCB as a spare, an additional Boiler Chip Card (BCC) MUST also be purchased for your specific boiler range and output.*

Check boiler serial letter code on data plate to obtain correct BCC.



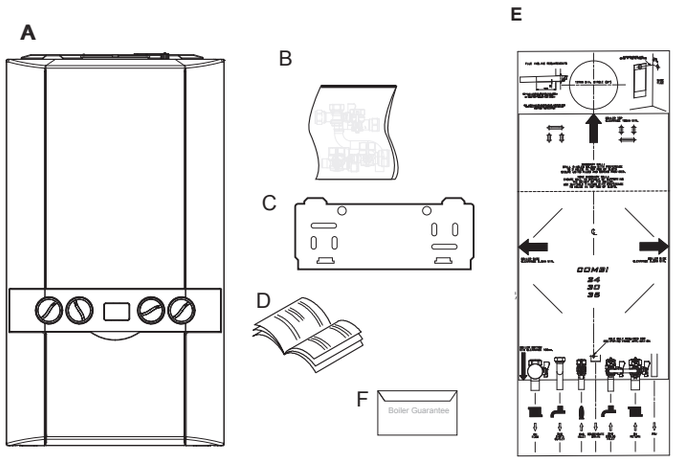
6 UNPACKING

The boiler is supplied fully assembled in Pack A. A telescopic or non-telescopic flue assembly for rear or side flue outlet in Pack B is suppled as a separate order.

Unpack and check the contents.

Pack A Contents

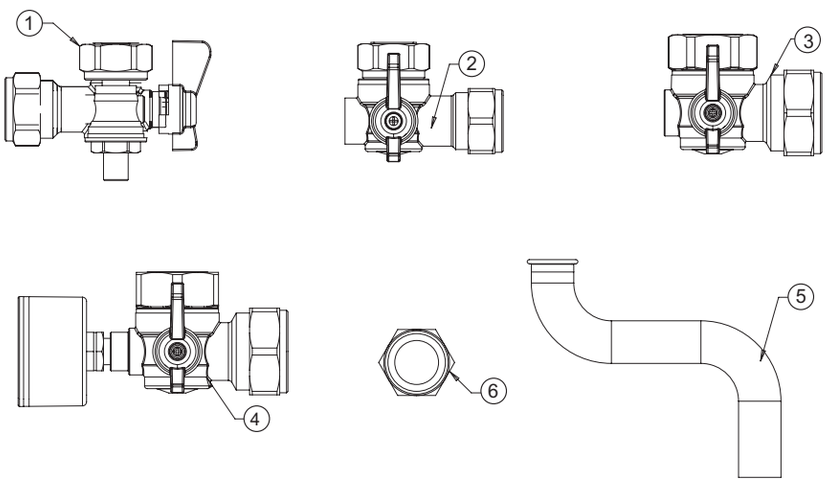
A Boiler
B Hardware Bag
C Wall Mounting Plate
D These Installation/Users Instructions
E Wall Mounting Template
(located on internal protective packaging)
F Boiler Guarantee & Registration Pack

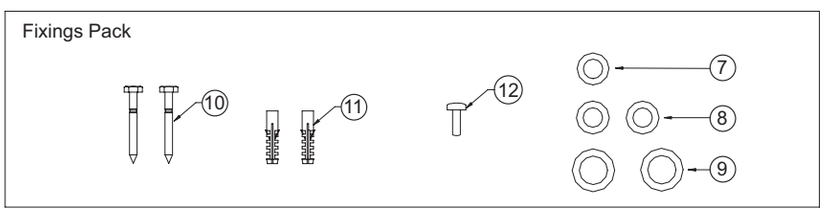


HARDWARE PACK CONTENTS

Gas Valve Pack

1. Gas Cock
2. Valve - DHW
3. Valve - Return
4. Valve - Flow
5. Pipe - DHW Inlet
6. Nut - G 1/2"
7. Washer - Gas
8. Washer - DHW
9. Washer - CH
10. Screw
11. Wall Plug
12. Turret Clamp Screw (spare)





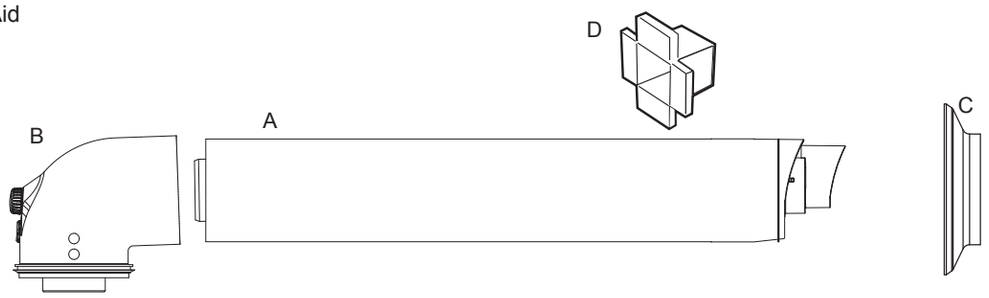
7 UNPACKING CONT'D

Note. This flue system incorporates a removable flue outlet nose that utilises a push fit location system. This enables the installation of deflector, high level or balcony outlet flue kits without the removal of the whole 'B' pack terminal. The appliance must not be operated without the desired outlet nose correctly fitted in place.

Note. Location dimples must be aligned with terminal mounting frame.

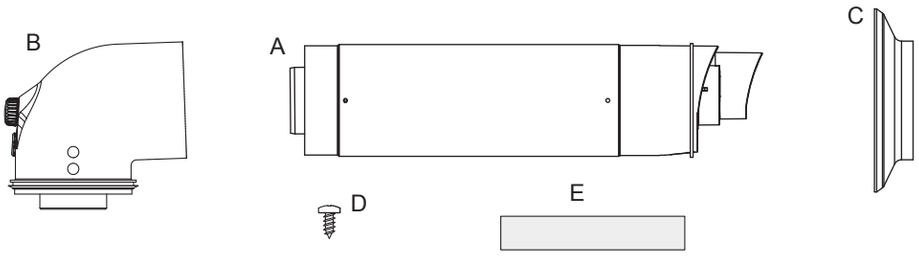
Pack B Contents Non-Telescopic

A Flue Terminal
B Flue Turret
C Rubber Terminal Wall Seal
D Cutting Aid



Pack B Contents Telescopic

A Telescopic Flue Terminal
B Flue Turret
C Rubber Terminal Wall Seal
D Screw
E Sealing Tape

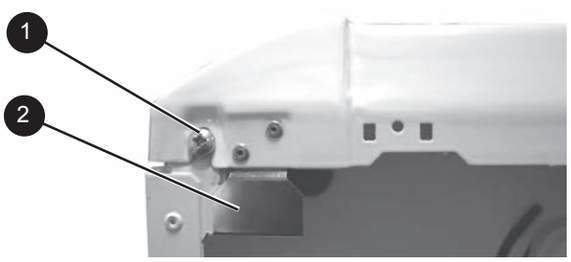


8 FRONT PANEL REMOVAL

1. Loosen the 2 screws retaining the front panel.

2. Pull the two spring clips downwards to disengage.

3. Pull the front panel forward and upwards to remove.

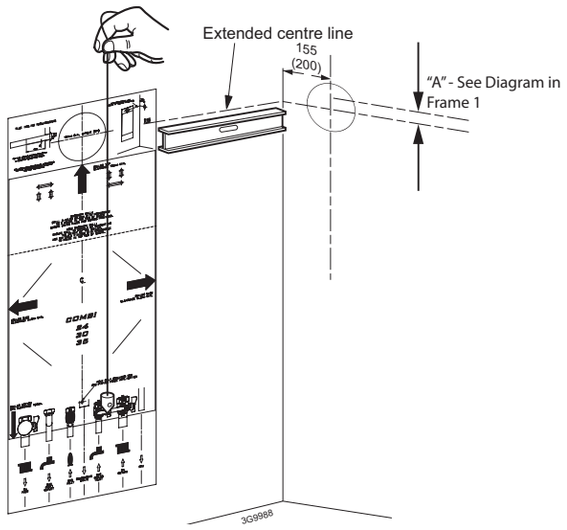


9 WALL MOUNTING TEMPLATE

The wall mounting template is located on the internal protective packaging. The template shows the position of the fixing and rear flue centre holes for a standard installation

Care MUST be taken to ensure the correct holes are drilled.

1. Tape template into the required position, ensuring its squareness by hanging a plumbline as shown.
2. If fitting a side flue, extend the flue centreline onto the side by **155mm** on a standard wall fix or **200mm** if using a stand-off bracket.
3. Mark the following on to the wall:
   - **a** The selected group of wall mounting screw holes.
   - **b.** The centre position of the flue duct. Marking both the centre and the circumference of the flue duct.
4. Remove the template plate from the wall.

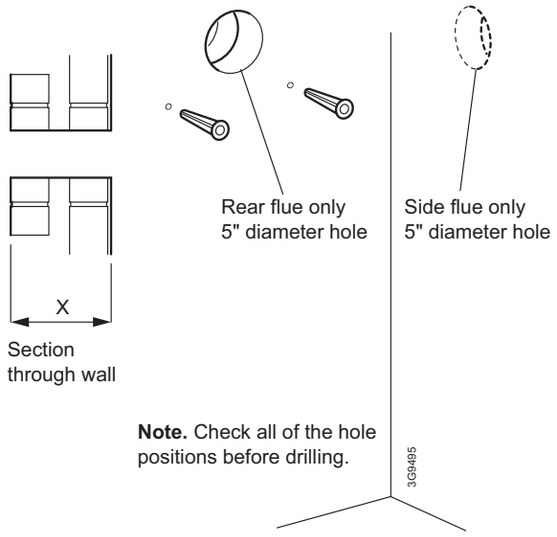


10 PREPARING THE WALL

IMPORTANT.

Ensure that, during the cutting operation, masonry falling outside of the building does not cause damage or personal injury.

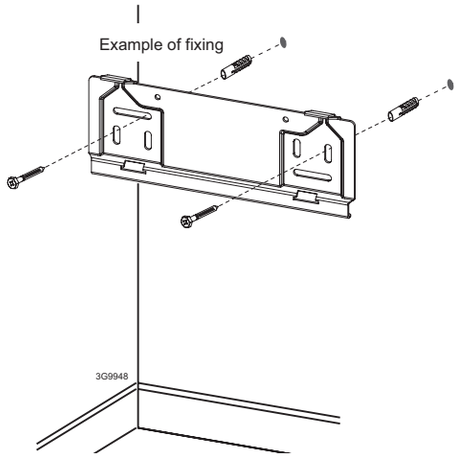
1. Cut the flue hole (preferably with a 5" core boring tool), ensuring that the hole is square to the wall.
   Both wall faces immediately around the cut hole should be flat.
2. Drill 2 mounting holes (marked from template) with a 7.5mm / 8mm masonry drill and insert the plastic plugs, provided, for the wall mounting plate.
3. Locate 2 No.14 x 50mm screws in the wall mounting plate (one at each side, in any of the 3 holes provided at each side) and screw home. Ensure mounting bracket is level.


X
Section through wall
Rear flue only 5" diameter hole
Side flue only 5" diameter hole
Note. Check all of the hole positions before drilling.
3G9495

11 FITTING THE WALL MOUNTING PLATE

Screw the wall mounting plate to the wall using 2 wall plugs (previously fitted) with the 2 screws provided.

Choose one of the 2 sets of slots in left and right bank. Ensuring that at least one of the screws is fitted into a top slot and the mounting bracket is level.

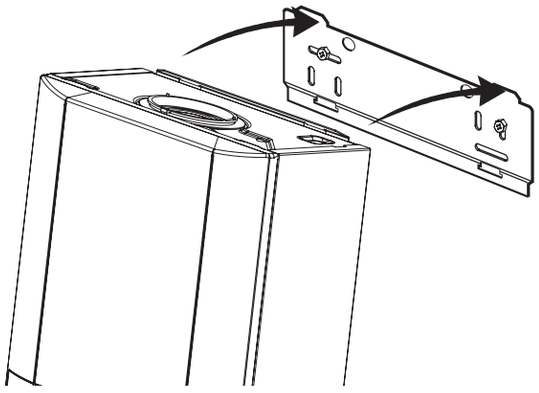


12 MOUNTING THE BOILER

1. Ensure the plastic plugs are removed from both the CH and DHW connections before mounting the boiler.

   Note. boiler may contain residual water.

2. Lift the boiler onto the wall mounting plate (refer to the Introduction section for safe handling advice), locating it over the two tabs.



13 DETERMINING THE FLUE LENGTH AND FLUE PACKS REQUIRED

IMPORTANT. The boiler must be installed in a vertical position in accordance to the installation instructions.

FLUE KITS

Telescopic Flue'B' Pack - contains: Flue turret, telescopic flue incorporating a terminal and rubber wall seal.

Horizontal Flue Terminal (600mm long) 'B' Pack - contains: Flue turret, non telescopic single piece flue incorporating a terminal and rubber wall seal.

Horizontal Flue Terminal (1000mm long) 'B' Pack - Flue turret, telescopic flue incorporating a terminal, rubber wall seal and instructions.

Note. If 'B' packs are used on their own (either 1 piece or telescopic), then they can be fitted horizontally as the flue inside is designed to slope 1.5 degrees.

Flue Kit 203129 - D Pack Flue Extension 100mm DIA 1000mm long

Flue Kit 211037 - D Pack Flue Extension 100mm DIA 500mm long

Flue Kit 211038 - D Pack Flue Extension 100mm Dia 2000mm long

Flue Kit 211039 - Roof Flue Kit with Vertical Connector

When extension 'D' Packs are used the flue duct must incline 1.5 degrees away from the appliance, to allow the condensate to drain back to the boiler and out of the condensate drain. It is recommended that a support bracket is fitted on every 1 metre of pipe work used and the bracket is located as close to the collar as possible. The bracketing must ensure a 1.5 degree fall back to the appliance.

Optional Flue Finishing Kit - UIN 155988 & Concentric Flue Screw Retaining Kit (Optional Kit of mechanical fixing of flue joints)

Only use water as a lubricant during assembly.

The 'B' pack terminal is classed as part of the maximum flue length.

These flue systems incorporates a removable flue outlet nose that utilises a push fit location system. This enables the installation of deflector, high level or balcony flue kits without the removal of the whole 'B' pack terminal. The appliance must not be operated without the desired outlet nose correctly fitted in place, ensuring the side location dimples are in line with the mounting face allowing the correct sealing of the components.

It is IMPORTANT that all attachments are fitted in accordance to the installation instructions provided with them.

The TURRET supplied in the 'B' Pack has an upper combustion sample point with a screw cap seal and a lower air sample point with an air stopper seal. Ensure all caps & seals are in place.

Additional Termination Kits available for use with these 'B' packs.

Flue Deflector Kit	The resistance is the equivalent of 1 metre of flue pipe and therefore must be deducted from any maximum flue length
High Level Flue Outlet Kit	The maximum permissible concentric flue length when using a standard (500mm) kit is 4.5 metres
Balcony Flue Outlet Kit	The maximum permissible concentric flue length when using this kit is dependant on the length of the balcony flue outlet run which combined with the concentric run must not exceed the maximum flue length requirement of the appliance it is to be fitted to
Soffit Kit	This kit enables fitment of an external flue below soffits.

Total Maximum Permissible Horizontal Concentric Flue Length combining both 'B' Packs and 'D' Packs
(Measured from centreline of the turret to the outside of the wall terminal)

24 kW appliances	Total Maximum: 9 metres - minus any flue kit options or bends
30 kW Appliances	Total Maximum: 8 metres - minus any flue kit options or bends
35 kW Appliances	Total Maximum: 6 metres - minus any flue kit options or bends

Total Maximum Permissible Vertical Flue Length combining both Roof Terminal and 'D' Packs

24, 30 & 35kW Appliances	Total Maximum: 7.5 Metres - minus any bends

90º Elbow Kit 60/100 - (Equivalent flue length resistance = **1M**)
45º Elbow Kit 60/100 - (Equivalent flue length resistance = **0.6M**)

Minimum Horizontal Flue Lengths (Centre line of turret to outside of wall terminal)
Telescopic Flue 'B' Pack = 400mm
Horizontal Flue terminal (600mm long) 'B' Pack = 285mm

Wall Thickness Std Metric Brick 102.5mm wide

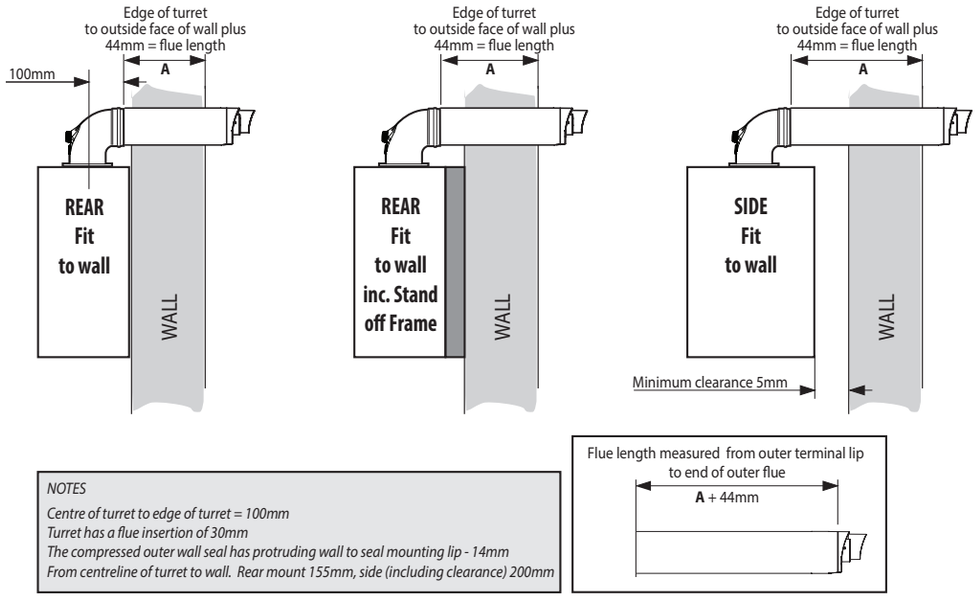
'B' Pack Flue Type	Minimum permissible Wall Thickness			Maximum permissible Wall Thickness		
	Rear Flue	Rear Flue + Std-Off	Side Flue	Rear Flue	Rear Flue + Std-Off	Side Flue
Horizontal Flue Terminal (600mm long) B Pack	116	102.5	102.5	501	456	456
Telescopic Flue B Pack	231	186	186	429	384	384
Horizontal Flue Terminal (1000mm long) B Pack	546	501	501	761	716	716
Horizontal Flue Terminal (1000mm long) B Pack cut 75mm	471	426	426	686	641	641

For Flue lengths between 658 & 708 use a Horizontal Flue Terminal (1000mm long) B Pack, cut 75mm off the end of the terminal section of the telescopic flue only.

14 DETERMINING THE FLUE LENGTH AND FLUE PACKS REQUIRED, CONT'D

FIGURE 1

Note. Maximum permissible flue length is measured from centre line of appliance flue outlet to outside wall face.



NOTES
Centre of turret to edge of turret = 100mm
Turret has a flue insertion of 30mm
The compressed outer wall seal has protruding wall to seal mounting lip - 14mm
From centreline of turret to wall. Rear mount 155mm, side (including clearance) 200mm

FIGURE 2

Shows the flue required when measured from outside edge of turret to the outside face of the wall (to obtain cut length add 44mm)

	Minimum & Maximum finished flue lengths obtainable (dimension 'A' +44mm)							
	Horizontal Flue Terminal (600mm long) B Pack		Telescopic Flue B Pack		Horizontal Flue Terminal (1000mm long) B Pack (Telescopic)		Horizontal Flue Terminal (1000mm long) B Pack (Telescopic) Cut 75mm	
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
B Pack (Standard)	171	556	286	484	601	816	526	741
Plus 1 (1m D pack)	1121	1506	1236	1434	1551	1766	1476	1691
Plus 2 (1m D pack)	2071	2456	2186	2384	2501	2716	2426	2641
Plus 3 (1m D pack)	3021	3406	3136	3334	3451	3666	3376	3591
Plus 4 (1m D pack)	3971	4356	4086	4284	4401	4616	4326	4541
Plus 5 (1m D pack)	4921	5306	5036	5234	5351	5566	5276	5491
Plus 6 (1m D pack)	5871	6256	5986	6184	6301	6516	6226	6441
Plus 7 (1m D pack)	6821	7206	6936	7134	7251	7466	7176	7391
Plus 8 (1m D pack)	7771	8186	7886	8084	8201	8416	8126	8341
Plus 9 (1m D pack)	8721	9000	8836	9000	9000	9000	9000	9000

Max output 35 kW
Max output 30 kW
Max output 24 kW

Note; Telescopic flue B Pack or attached "D" pack extensions do not need to be cut between minimum and maximum values shown above (except where specified). Horizontal Flue Terminal (600mm long) B Pack flue will require cutting on values below maximum values shown in the table above.

If using the 2000mm D Pack , the maximum usable length per extension is 1950mm

If using the 500mm D Pack, the maximum usable length per extension is 450mm.

15 CUTTING & SETTING THE FLUE LENGTH

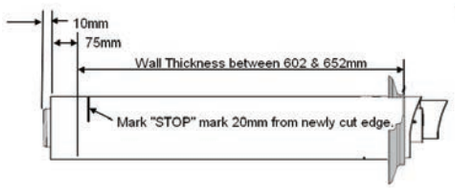
TELESCOPIC FLUES

TELESCOPIC FLUE B PACK SHOULD ONLY BE ADJUSTED FOR USE WITHIN ITS SPECIFIED RANGE AND MUST NOT BE CUT

HORIZONTAL FLUE TERMINAL (1000MM LONG) B PACK (TELESCOPIC) MUST ONLY BE CUT IF REQUIRED FLUE LENGTHS ARE BETWEEN **602** & **652MM**. THIS WILL REQUIRE 75MM TO BE CUT OFF THE TERMINAL END OF THE 1000MM TELESCOPIC FLUE.

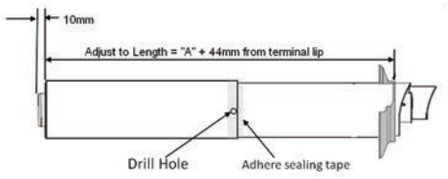
ALL OTHER LENGTHS OBTAINED USING "D" PACK EXTENSIONS IN FLUE LENGTH TABLE 1, COLUMN "HORIZONTAL FLUE TERMINAL (1000MM LONG) B PACK CUT 75MM" (TELESCOPIC) SHOULD HAVE THE 75MM CUT OFF THE "D" PACK EXTENSION AND NOT TELESCOPIC FLUE

CUT 75MM OFF HORIZONTAL FLUE TERMINAL 1000MM LONG B PACK (TELESCOPIC)



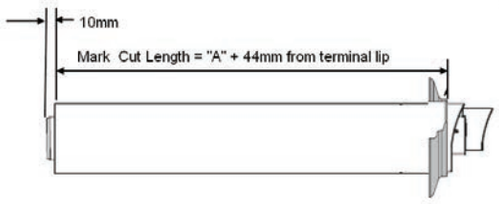
1. Measure cut flue length (A+44mm). (If required telescopic length is not between 658 and 708 then proceed to "Setting Telescopic Flue B Pack").
2. Remove telescopic end piece from the flue body and set aside.
3. Mark the circumference 75mm from the open end of the outer flue.
4. Cut along the 75mm mark cutting **only the outer flue** ensuring the cut is square.
5. Dress the cut end to make sure all burr is removed and the cut edge is in its original shape.
6. Measure 20mm from the newly cut edge of the outer flue, place a mark at the top of the flue approximately 20mm wide & write stop the terminal side of the line.
7. Mark the inner tube 10mm longer than the outer tube around its circumference and cut following the mark to ensure its cut square
8. Remove all burrs and place a chamfer on the outer edge to aid assembly.
9. Re-assemble telescopic section.

SETTING TELESCOPIC FLUE B PACK



1. Measure the required flue length (A+44mm).
2. Measure from the outer terminal lip to end of outer flue. Pull apart flue until desired length is achieved. ENSURE THE STOP MARK IS NOT VISIBLE, IF IT IS, THE FLUE IS TOO SHORT AND SHOULD NOT BE USED.
3. Check that both flue seams are at the top and the outlet terminal is upper most.
4. Drill a 3.5mm hole through one of the 2 outer side holes in the outer flue section into the inserted outer flue (as shown). Take care not to pierce the inner plastic flue. Fit screw provided.
5. Seal the joint on the outer air duct with the tape provided.
6. Fit external wall seal (see installing flue).

CUTTING HORIZONTAL FLUE TERMINAL (600MM LONG) B PACK



1. Measure the required cut flue length (A+44mm). If inside the dimensions shown in Figure 2 "1 Piece 600mm" proceed.
2. Measure from the outer terminal lip to end of outer flue. Mark the required cut length (A+44) around the circumference of the outer flue and cut following the mark to ensure its cut square.
3. Dress the cut end to make sure all burr's are removed and the cut edge is in its original shape.
4. Mark the inner tube 10mm longer than the outer tube around its circumference and cut following the mark to ensure its cut square.
5. Remove all burrs and place a light chamfer on the outer edge to aid assembly.

16 INSTALLING THE FLUE

FITTING FLUE THROUGH THE WALL

1. Measure wall thickness and add 14mm.
2. Measure from the outer terminal lip towards the end of outer flue, place a small location mark at the dimension acquired at point 1.
3. Fit external black wall seal ensuring the inside of the outer lip is in contact with the terminal lip you have been measuring from (see fig 1)
4. For an internal fit, place flue terminal in the centre of the 5" drilled hole in the wall. Apply pressure and lightly move the flue left to right or up and down. This will cause the outer flange to fold in and allow the flue to pass through the wall.
5. Push through a further 65mm. This will allow the outer flange to return to its original shape.
6. Pull back the flue until the location mark point 1 is level with the internal face of the wall.

   Note. If the location mark is not visible then the flue is not pulled back far enough to obtain the correct seal. If the location mark has passed the face of the wall the flue has been pulled to far back and the outer wall seal will have been dislodged from its mounting and will need to be refitted.
7. Ensure the seam and the outlet terminal are at the top and fitted as shown.

Note. If *less than 50% of the length of the flue is internal the flue should be fitted from outside.*

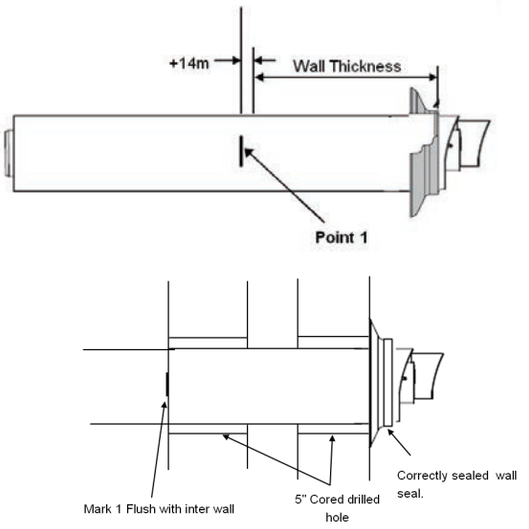
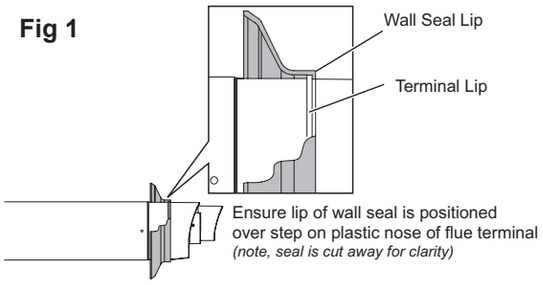
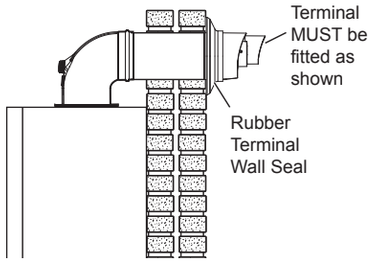


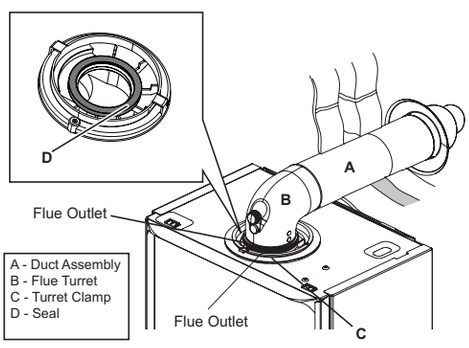
Fig 1

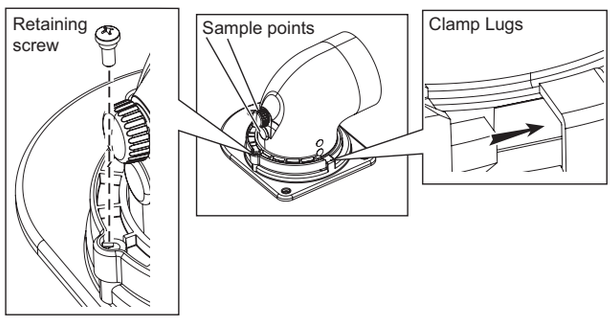

Wall Seal Lip
Terminal Lip
Ensure lip of wall seal is positioned over step on plastic nose of flue terminal
(note, seal is cut away for clarity)



FITTING THE TURRET - Ensure the condense trap/siphon is filled with water

1. Ensure the rubber seal is fitted correctly on the appliance manifold and that all flue seals are undamaged.
2. Hold the flue firmly and push the turret on until it has travelled 30mm on to the flue pipe and is fully engaged. Make sure the flue has not rotated or moved forward during fitting and the flue seam is upper most.
3. Push the turret into the manifold ensuring the upper plastic lip is flush with the top of the manifold.
4. Fully engage the clamp location section into the manifold location holes. Rotate down on to turret flange.
5. Secure clamp to appliance using securing screw.
6. Ensure all sample points are accessible and all sample plugs and caps are fitted.





17 FITTING THE OPTIONAL ROOF FLUE KIT (Flat or Pitched)

Note.
A flat or pitched roof flashing plate (not supplied) is required before proceeding with the installation of this kit.

This kit is suitable for both flat and pitched roof terminations, using a concentric flue to run vertically from the top of the boiler and terminating above roof level.

Connection to the top of the boiler is made using the supplied vertical connector.

WEATHER PROOFING

Where the flue passes through the roof line an adequate seal must be made. This is achieved by using either:

- Flat roof weather collar

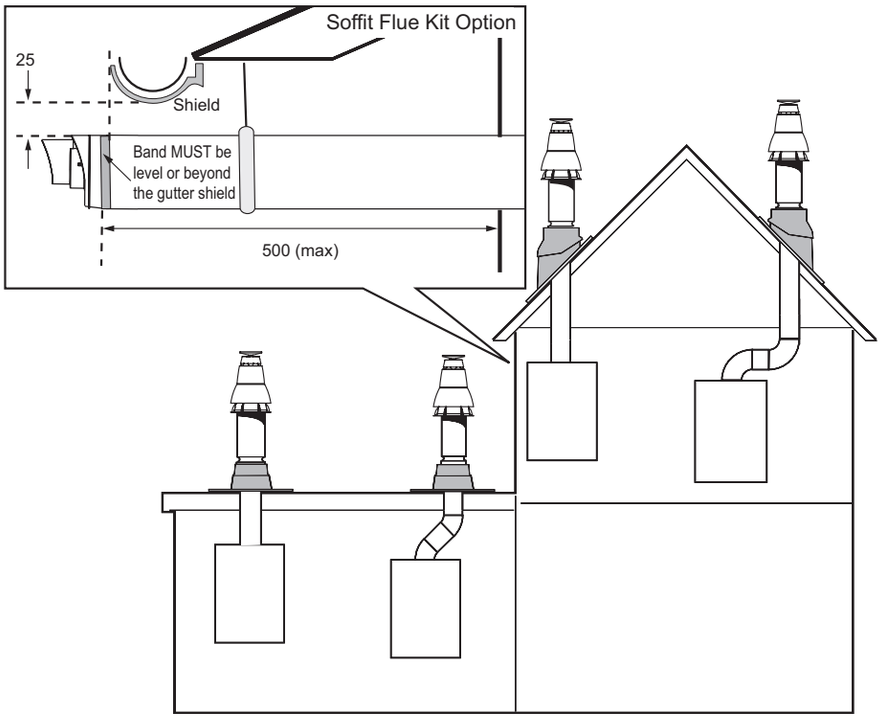
or

- Universal weather collar.

ACCESSORIES

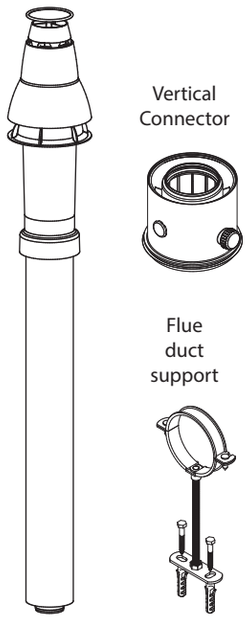
Flue Duct Extension Kits are available for flue lengths extending beyond 1m. These packs contain 1m extension ducts and may be cut to the desired length.

If the offset vertical option is used an elbow Kit is required. For a full accessories list refer to page 6, Optional Extras and Frame 25, Flue Arrangement.

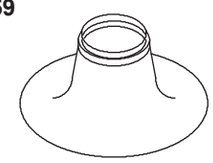


18 ROOF FLUE KIT CONTENTS / OPTIONS

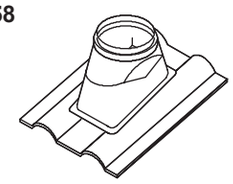
Flue Terminal
UIN 211039



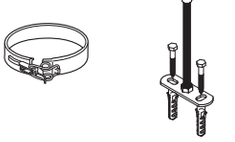
Flue Seal Collar - Flat Roof
UIN 152259



Flue Seal Collar - Tile Roof
UIN 152258



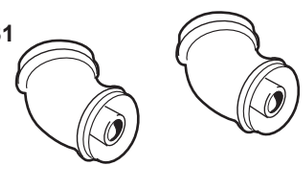
Soffit Flue Kit
UIN 211067



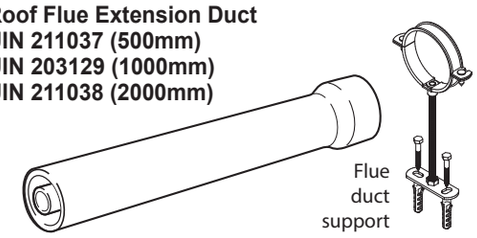
Vertical connector
UIN 208175

90° elbow
UIN 203130

45° elbow
UIN 203131



Roof Flue Extension Duct
UIN 211037 (500mm)
UIN 203129 (1000mm)
UIN 211038 (2000mm)

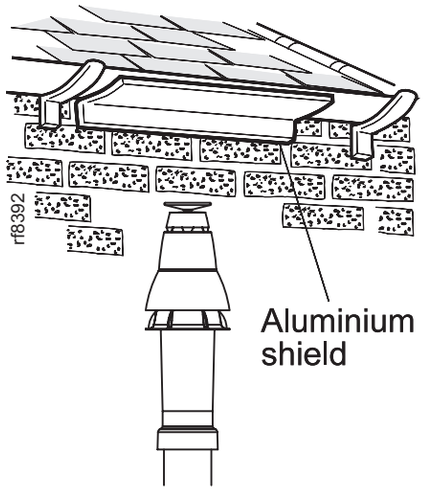


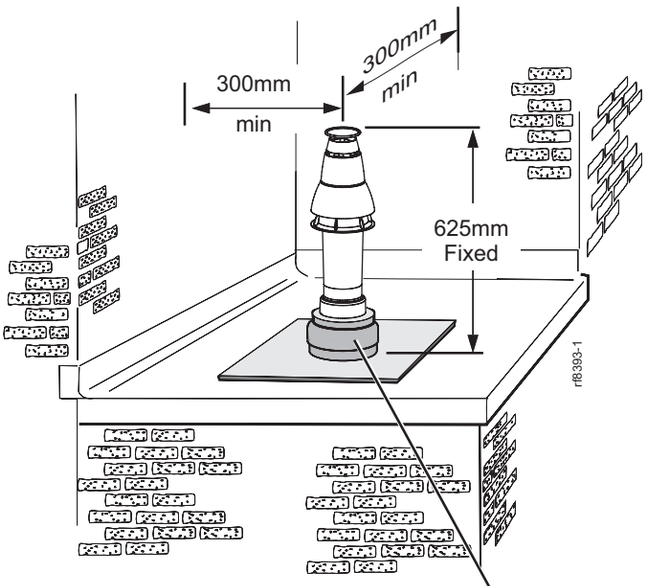
19 FLUE TERMINAL POSITION

The terminal should be positioned so that products of combustion can safely disperse at all times.

Pluming may occur at the termination so, where possible, terminal positions where this could cause a nuisance should be avoided.

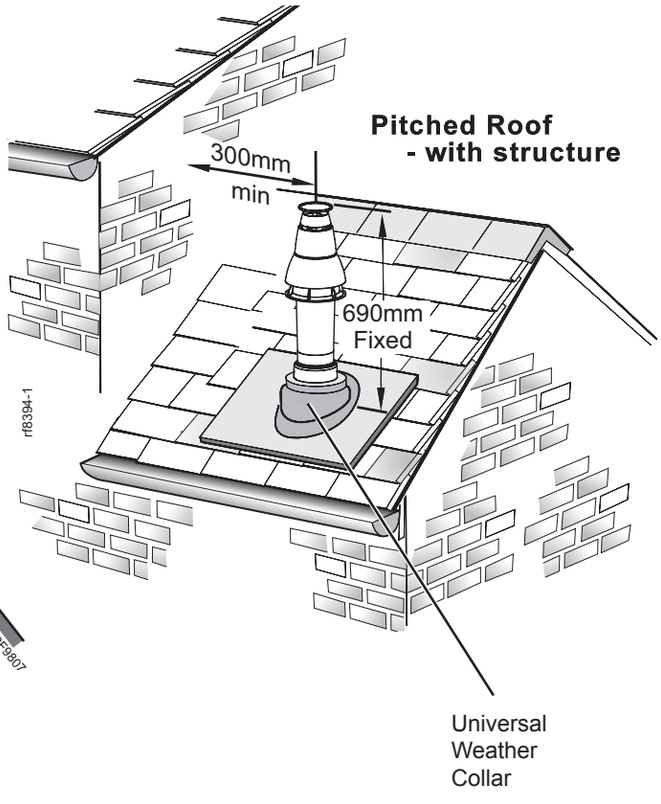
Minimum dimensions are shown below



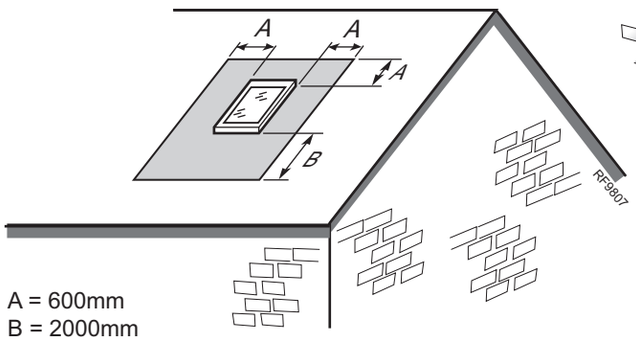


Flat roof - with structure

Flat Roof Weather Collar



Universal Weather Collar



A = 600mm
B = 2000mm

The flue terminal shall not penetrate the shaded area of the roof

Terminal Position	Minimum Dimension
Directly below an opening, air brick, windows, etc.	300 mm
Below plastic / painted gutters	300 mm
Painted surface	300 mm
Below eaves or balcony	500 mm
Below velux windows	2000mm
Above or side of velux windows	600mm

Note.

The equivalent flue length resistance of the elbow kits are:

90° elbow kit = 1m

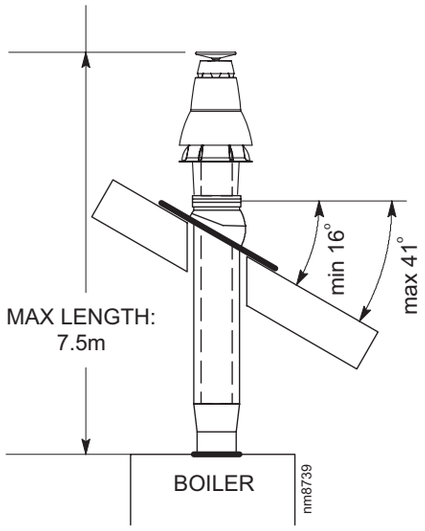
45° elbow kit = 0.6m

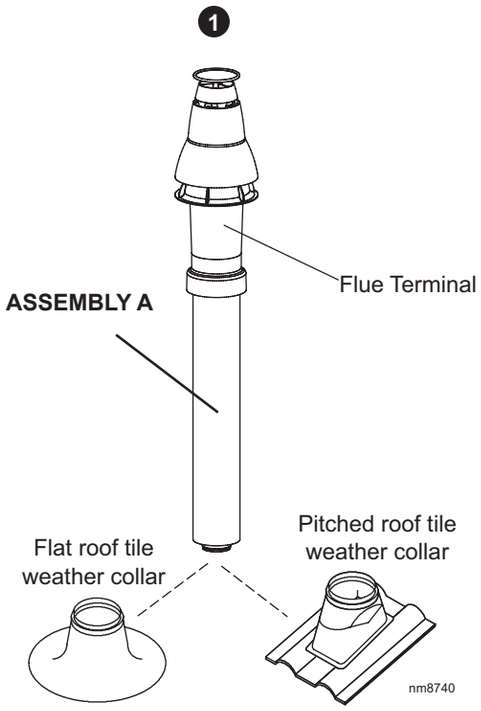
20 ASSEMBLING THE ROOF FLUE KIT

Determine the correct height that the flue should terminate above the roof. If after calculating or measuring the overall flue height from the top of the boiler, it is necessary to cut both pipes of assembly A, then ensure they are cut equally leaving the inner flue tube longer than the outer air tube as supplied.

Ensure the cut pipe ends are free from any burrs.

1. Position the roof flashing plate (supplied separately) over the hole cut in the roof and insert flue terminal from the roof end.





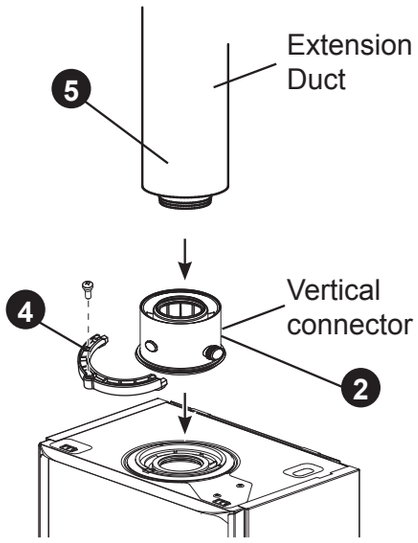
2. Fit the vertical connector (supplied in kit) in accordance with the in the instructions provided with the vertical connector kit.

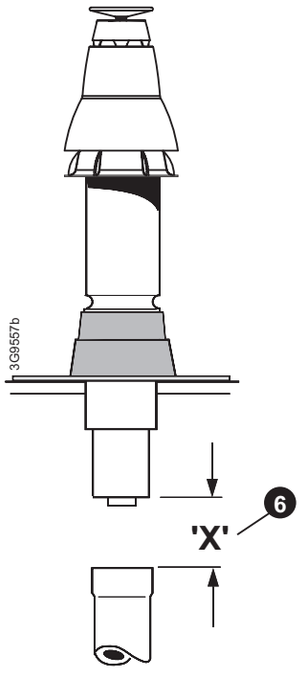
3. Secure the vertical connector by applying downward pressure on the connector.

4. Position the clamp on the top face of the flue manifold and push it horizontally backwards. Locate both clamp lugs into the flue manifold and secure to the flue manifold with the M5 retaining screw.

5. "Push" fit extension duct (if required (supplied separately)) into vertical connector.

Note. *Ensure turret sample points are servicable and all caps and plugs are fitted. Fill the condense trap/siphon with water.*



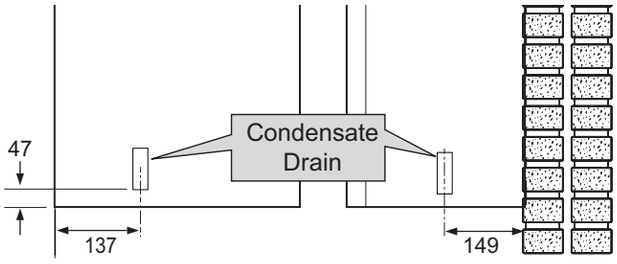


6. If the last extension duct requires cutting, measure 'X', the distance (outer ducts), between the duct and the terminal and add 100 mm to this dimension. This gives the length of the last extension duct.

Note. *Check the position of the inner flue duct relative to the outer duct on the assembled extension duct(s) and ensure the terminal flue duct is cut longer than the air duct to ensure engagement in the final flue duct seal.*

7. Finally ensure the roof flashing plate is correctly sealed to the roof.

21 CONDENSATE DRAIN



This appliance is fitted with a siphonic 75mm condensate trap system that requires filling before operating the appliance for the 1st time or after maintenance.

All condensate pipework should conform to the following:

a. Where a new or replacement boiler is being installed, access to an internal 'gravity discharge' termination should be one of the main factors considered in determining boiler location.
b. Plastic with push fit or solvent connections.
c. Internal plastic pipe work a minimum of 19mm ID (typically 22mm OD)
d. External plastic pipe must be a minimum of 30mm ID (typically 32 OD) before it passes through the sleeved wall.
e. All horizontal pipe runs, must fall a minimum of 45mm per metre away from the Boiler.
f. External & unheated pipe work should be kept to a minimum and insulated with Class "O" waterproof pipe insulation.
g. All installations must be carried out in accordance to the relevant connection methods as shown in the "Condensate installation diagrams" & BS6798:2009
h. Pipe work must be installed so that it does not allow spillage into the dwelling in the event of a blockage (through freezing)
i. All internal burrs should be removed from the pipe work and any fittings.

In order to minimise the risk of freezing during prolonged very cold spells, one of the following methods of terminating condensate drainage pipe should be adopted.

Internal Drain Connections

Wherever possible, the condensate drainage pipe should be routed to drain by gravity to a suitable internal foul water discharge point such as an internal soil and vent stack or kitchen or bathroom waste pipe etc. See Figs 1 and 2.

Condensate Pump

Where gravity discharge to an internal termination is not physically possible or where very long internal pipe runs would be required to reach a suitable discharge point, a condensate pump of a specification recommended by the boiler or pump manufacturer should be used terminating into a suitable internal foul water discharge point such as an internal soil and vent stack or internal kitchen or bathroom waste pipe etc. (fig 3).

External Drain Connections

The use of an externally run condensate drainage pipe should only be considered after exhausting all internal termination options as described previously. An external system must terminate at a suitable foul water discharge point or purpose designed soak away. If an external system is chosen then the following measures must be adopted:

The external pipe run should be kept to a minimum using the most direct and "most vertical" route possible to the discharge point, with no horizontal sections in which condensate might collect.

- For connections to an external soil/vent stack see Fig 4. Insulation measures as described should be used.
- When a rainwater downpipe is used, an air break must be installed between the condensate drainage pipe and the downpipe to avoid reverse flow of rainwater into the boiler should the downpipe become flooded or frozen, see Fig 5.
- Where the condensate drain pipe terminates over an open foul drain or gully, the pipe should terminate below the grating level, but above water level, to minimise "wind chill" at the open end. The use of a drain cover (as used to prevent blockage by leaves) may offer further prevention from wind chill. See Fig 6.
- Where the condensate drain pipe terminates in a purpose designed soak away (see BS 6798) any above ground condensate drain pipe sections should be run and insulated as described above. See Fig 7

Unheated Internal Areas

Internal condensate drain pipes run in unheated areas, e.g. lofts basements and garages, should be treated as external pipe.

Ensure the customer is aware of the effects created by a frozen condensate and is shown where this information can be found in the user manual.

Figure 1 - Connection of Condensate Drainage Pipe to Internal Soil & Vent Stack

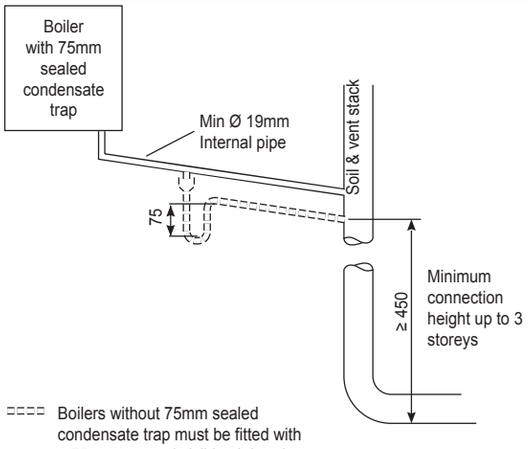
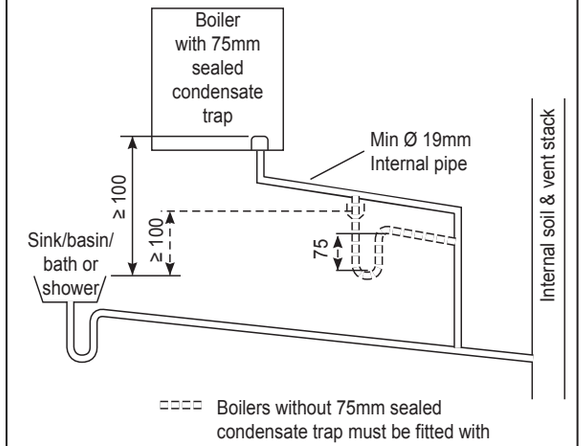

Boiler with 75mm sealed condensate trap
Min Ø 19mm Internal pipe
Soil & vent stack
75
≥ 450
Minimum connection height up to 3 storeys
Boilers without 75mm sealed condensate trap must be fitted with a 75mm trap and visible air break

Figure 2 - Connection of a Condensate Drainage Pipe Downstream of a Sink, Basin, Bath or Shower Water Trap to Internal Soil Vent Stack


Boiler with 75mm sealed condensate trap
Min Ø 19mm Internal pipe
≥ 100
≥ 100
Sink/basin/ bath or shower
75
Internal soil & vent stack
Boilers without 75mm sealed condensate trap must be fitted with a 75mm trap and visible air break

continued . . . . .

22 CONDENSATE DRAIN - CONT'D.....

Figure 3 - Connection of a Condensate Pump Typical Method (see manufacturers detailed instructions)

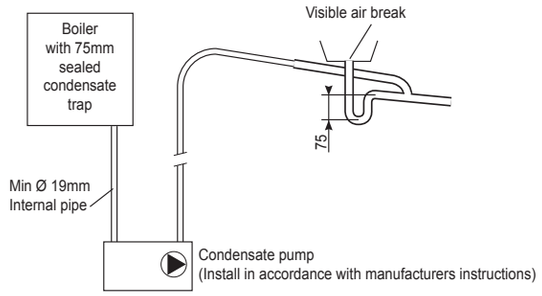


Figure 4 - Connection of condensate Drainage Pipe to External Soil & Vent Stack

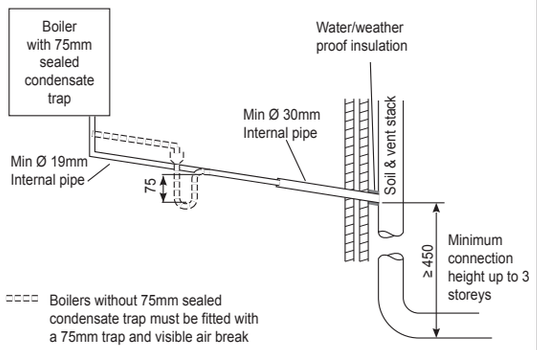

Boiler with 75mm sealed condensate trap
Water/weather proof insulation
Min Ø 30mm Internal pipe
Soil & vent stack
Min Ø 19mm Internal pipe
75
≥ 450
Minimum connection height up to 3 storeys
Boilers without 75mm sealed condensate trap must be fitted with a 75mm trap and visible air break

Figure 5 - Connection of a Condensate Drainage Pipe to an External Rainwater Downpipe (only combined foul/rainwater drain)

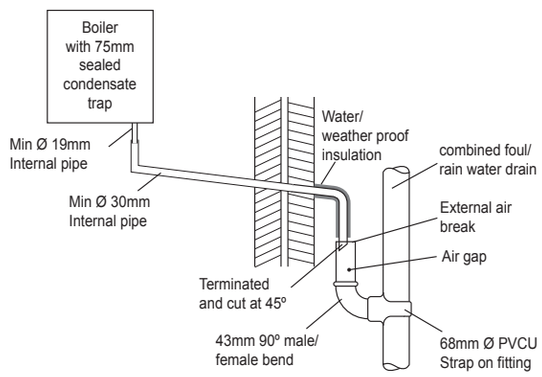

Boiler with 75mm sealed condensate trap
Min Ø 19mm Internal pipe
Min Ø 30mm Internal pipe
Water/ weather proof insulation
combined foul/ rain water drain
External air break
Air gap
Terminated and cut at 45º
43mm 90º male/ female bend
68mm Ø PVCU Strap on fitting

Figure 6 - Connection of Condensate Drainage Pipe Upstream of a Sink, Basin, Bath or Shower Waste Trap to External Drain, Gulley or Ranwater Hopper

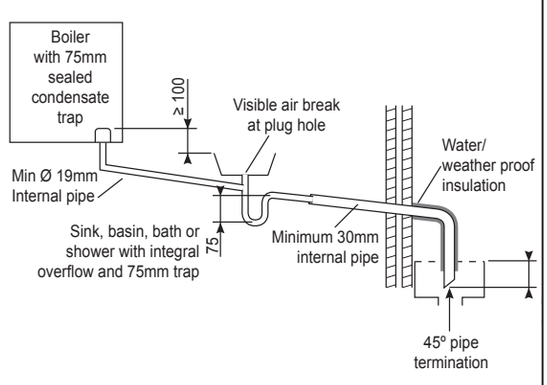
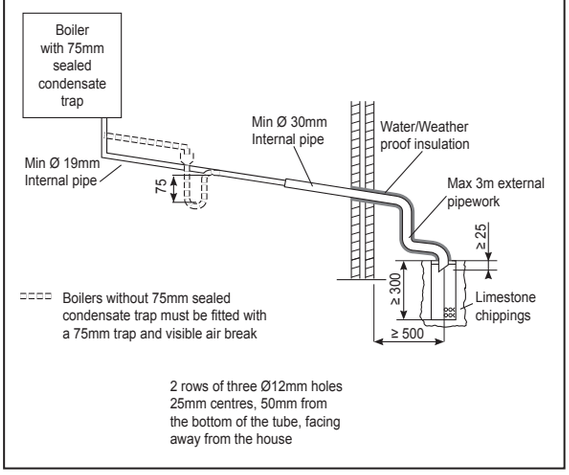

Boiler with 75mm sealed condensate trap
≥ 100
Visible air break at plug hole
Water/ weather proof insulation
Min Ø 19mm Internal pipe
Sink, basin, bath or shower with integral overflow and 75mm trap
75
Minimum 30mm internal pipe
45º pipe termination

Figure 7 - Connection of a Condensate Drainage Pipe to an External Purpose Made Soak Away.


Boiler with 75mm sealed condensate trap
Min Ø 30mm Internal pipe
Water/Weather proof insulation
Min Ø 19mm Internal pipe
75
Max 3m external pipework
≥ 25
≥ 300
Limestone chippings
≥ 500
Boilers without 75mm sealed condensate trap must be fitted with a 75mm trap and visible air break
2 rows of three Ø12mm holes 25mm centres, 50mm from the bottom of the tube, facing away from the house

23 CONNECTIONS & FILLING

NOTES.

Ensure all boss blanking plugs are removed before connecting hardware. Each valve must be fitted to the correct boss as shown in the picture.

Ensure each union is fitted with fibre seals provided.

Do not subject any of the isolating valves to heat as the seals may be damaged.

WATER CONNECTIONS CH

1. Connect the CH flow service valve provided in the hardware pack to the threaded boss connection provided at the lower rear of the boiler.
2. Connect the CH return valve (black handle).

WATER CONNECTIONS DHW

1. Fit the DHW inlet service valve (blue handle) to the threaded boss connection ensuring the seal provided is correctly located.
2. Fit the DHW outlet pipe tail to DHW outlet connection, ensuring the seal provided is correctly located.
3. If connecting the boiler to heating loads in excess of 60,000 Btu/h, connecting flow and return heating systems pipework must be sized in 28mm diameter at the point of pipe connection to the boiler tails. Use 22mm x 28mm pipe adaptors as appropriate.

GAS CONNECTION

IMPORTANT. The gas service cock is sealed with a non-metallic blue fibre washer, which must not be overheated when making capillary connections. Refer to Frame 1 for details of the position of the gas connection.

For additional gas supply information refer to “Gas Supply” on page 8.

SAFETY VALVE DRAIN

The safety valve connection, located at the bottom right-hand side of the boiler, comprises a 15mm diameter stub pipe.

The Installer to provide a compression joint on the end of the stub pipe. This assists with pipe removal when servicing.

The discharge pipe should be positioned so that the discharge of water or steam cannot create a hazard to the occupants of the premises or damage the electrical components and wiring.

FILLING

IMPORTANT - when filling:

A. Ensure the dust cap on air vent located at the rear of the pump chamber is slightly unscrewed.

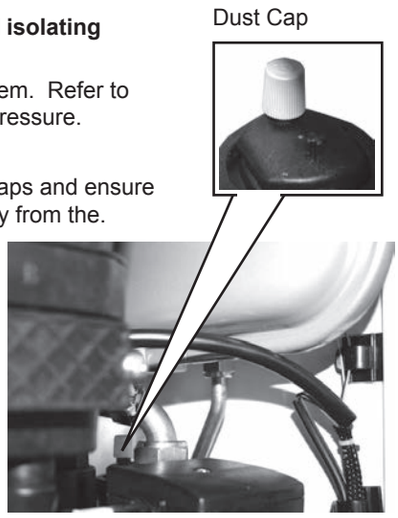
B. When filling, there may be a slight water leak from the air vent therefore electrical connections should be protected.

CH -

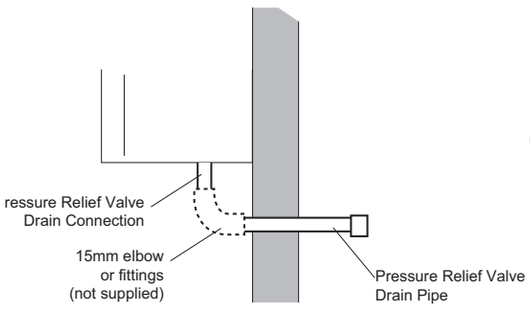
1. **Ensure that the CH isolating handles are open.**
2. Fill and vent the system. Refer to Frame 2 for setting pressure.

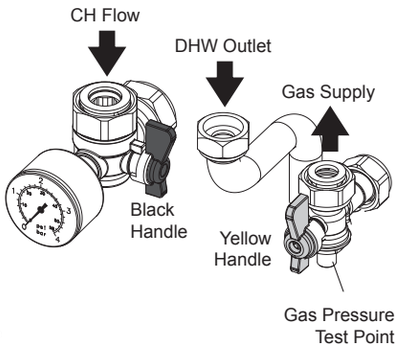
DHW -

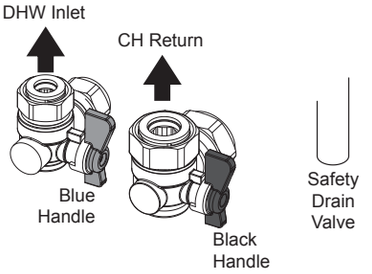
1. Fully open all DHW taps and ensure that water flows freely from the.
2. Close all taps.



Note.
The DHW flow rate is automatically regulated to a max:
24 = 9.9 l/m (2.2 gpm)
30 = 12.4 l/m (2.8 gpm)
35 = 14.5 l/m (3.2 gpm)







Note that all isolation handles are shown in the open postion.

24 ELECTRICAL CONNECTIONS

WARNING. This appliance MUST be earthed.

A mains supply of 230Vac ~ 50 Hz is required.

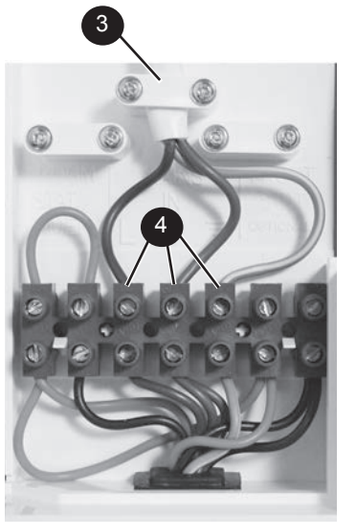
The fuse rating should be 3A. All external controls and wiring must be suitable for mains voltage.

Wiring external to the boiler MUST be in accordance with the current I.E.E. (BS.7671) Wiring Regulations and any local regulations.

Wiring should be 3 core PVC insulated cable, not less than 0.75mm^2 (24 x 0.2mm), and to BS 6500 Table 16. For IE reference should be made to the current ETCI rules for electrical installations.

Connection must be made in a way that allows complete isolation of the electrical supply such as a double pole switch having a 3mm (1/8") contact separation in both poles. The means of isolation must be accessible to the user after installation.

25 INTERNAL WIRING



A mains cable must be connected to a permanent live supply and NOT switched by thermostats/programmers. To do so follow the instructions below:

1. Remove the front panel. Refer to Frame 34.
2. Swing the control box down into the service position. Refer to frame 40.
3. Route cable through the cable clamp and grommet and tighten to provide cord anchorage.
4. Connect the live, neutral and earth wires to the terminal strip. When making the mains electrical connections to the boiler it is important that the wires are prepared in such a way that the earth conductor is longer than the current carrying conductors, such that if the cord anchorage should slip, the current carrying conductors become taut before the earthing conductor.
5. Swing the control box back up into the operating position and re-fit the front panel ensuring a good seal is made.

The Independent + Combi boiler comes pre-fitted with a link wire between the room thermostat/Timer connections on the terminal strip. This creates a permanent call for heat and must be removed when adding a room thermostat.

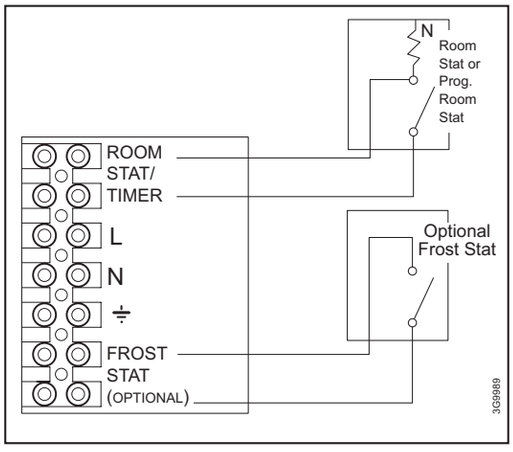
ROOM THERMOSTAT - WIRING

1. Remove link wire between Room stat/timer terminals.
2. Connect room stat as shown in wiring diagram opposite.
3. If room stat has a neutral connection, connect this to terminal N (load) in the fused spur.

FROST THERMOSTAT - WIRING

If parts of the system are vulnerable to freezing or the programmer is likely to be left off during cold weather, a frost stat should be fitted in conjunction with a pipe thermostat.

1. Position the frost thermostat in a suitable position, i.e. area vulnerable to freezing.
2. Connect frost stat across terminals marked frost stat as shown in wiring diagram opposite.



26 EXTERNAL ELECTRICAL CONTROLS

Wiring External to the Boiler

The fuse rating should be 3A.

Wiring external to the boiler MUST be in accordance with the current I.E.E. (BS.7671) Wiring Regulations and any local regulations.

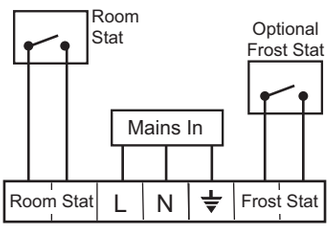
Frost Protection

If parts of the pipework run outside the house or if the boiler will be left off for more than a day or so then a frost thermostat should be wired into the system.

The frost thermostat should be sited in a cold place but where it can sense heat from the system.

Note. *If the boiler is installed in a garage it may be necessary to fit a pipe thermostat, preferably on the return pipework.*

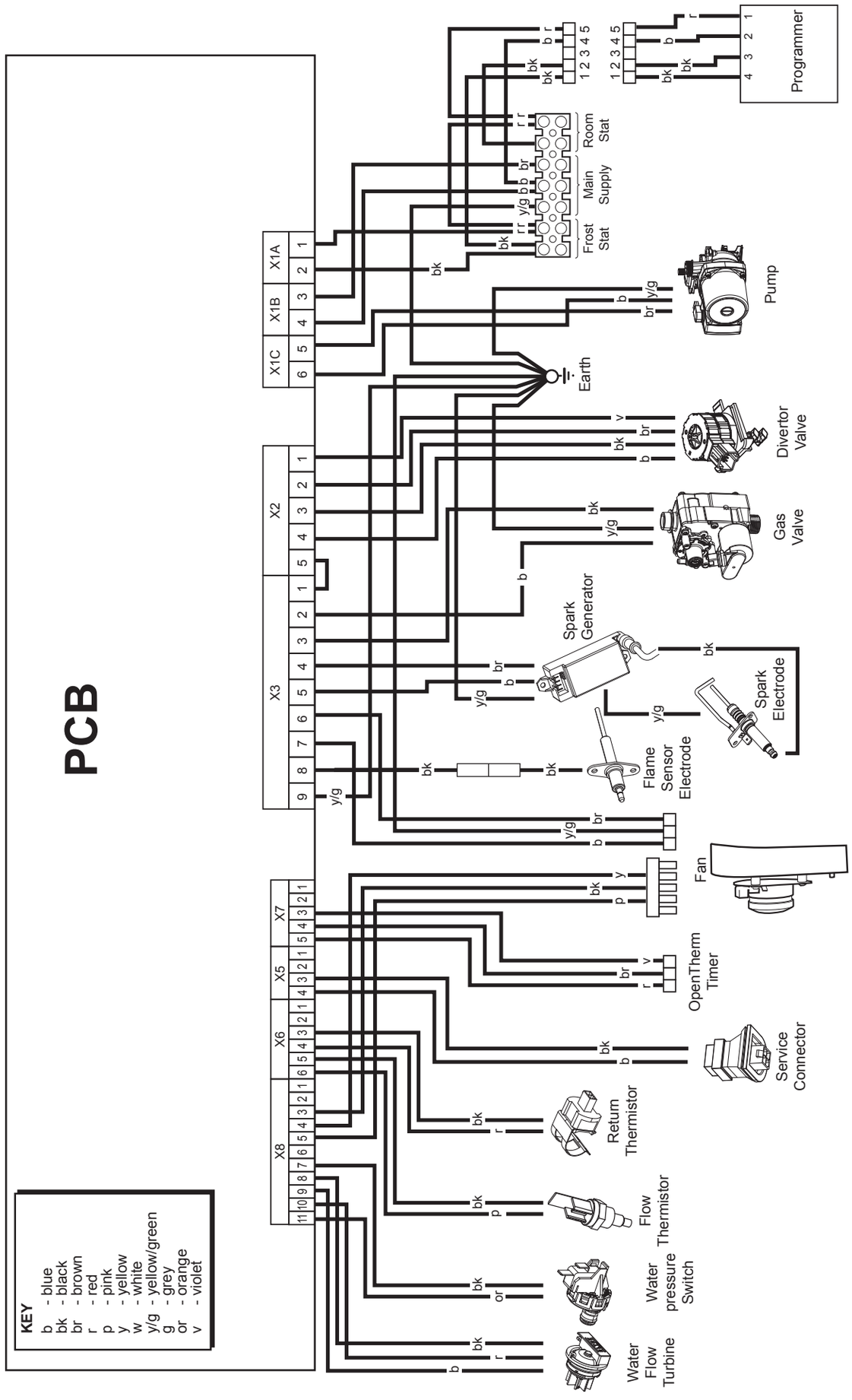
Use of General Live for Room Stat



3G9990

Earths are not shown for clarity but must never be omitted.

27 WIRING DIAGRAM



28 COMMISSIONING AND TESTING

A. Electrical Installation

1. Checks to ensure electrical safety should be carried out by a competent person.
2. ALWAYS carry out the preliminary electrical system checks, i.e. earth continuity, polarity, resistance to earth and short circuit, using a suitable test meter.
3. After wiring the boiler, all grommets in the bottom panel MUST be in place to ensure that the boiler case sealing is maintained.

B. Gas Installation

1. The whole of the gas installation, including the meter, should be inspected and tested for tightness and purged in accordance with the recommendations of BS. 6891. In IE refer to IS.813:2002.
2. Purge air from the gas installation by the approved methods only.

WARNING. **Whilst effecting the required gas tightness test and purging air from the gas installation, open all windows and doors, extinguish naked lights and *DO NOT SMOKE.***

GENERAL

Please Note: The combustion for this appliance has been checked, adjusted and preset at the factory for operation on the gas type defined on the appliance data plate. **DO NOT** adjust the air/gas ratio valve.

Having checked:

- That the boiler has been installed in accordance with these instructions.
- The integrity of the flue system and the flue seals, as described in the Flue Installation section.

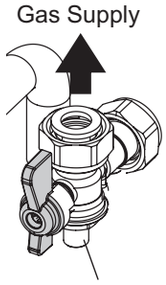
Proceed to put the boiler into operation as follows:

CHECK THE OPERATIONAL (WORKING) GAS INLET PRESSURE

Set up the boiler to operate at maximum rate by opening hot tap to maximum flow.

With the boiler operating in the maximum rate condition check that the operational (working) gas pressure at the inlet gas pressure test point complies with the requirements - refer to “Gas Supply” on page 8.

Ensure that this inlet pressure can be obtained with all other gas appliances in the property working.



Gas Pressure Test Point

As part of the commissioning process, the combustion of this appliance must be checked and the Benchmark Checklist completed. A flow chart to assist is provided on page 63.

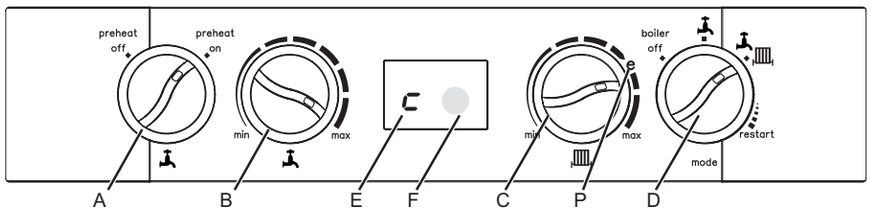
ATTENTION !

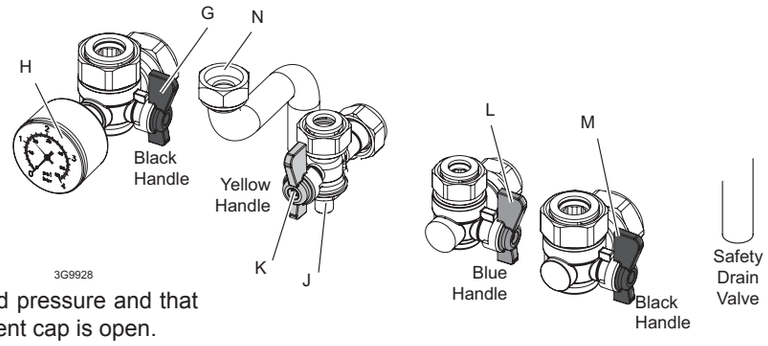
IT IS A CONDITION OF THE MANUFACTURERS WARRANTY THAT THE BENCHMARK COMMISSIONING CHECKLIST IS FULLY COMPLETED AND LEFT WITH THE APPLIANCE

29 INITIAL LIGHTING

Legend

A. Domestic Hot Water Preheat On/Off Knob
B. Domestic Hot Water Temperature Knob
C. Central Heating Temperature Knob
D. Mode Knob
E. Boiler Status
F. Burner 'on' Indicator
G. CH Flow Isolating Valve
H. System Pressure Gauge
J. Gas Inlet Pressure Test Point
K. Gas Service Cock
L. DHW Inlet Valve
M. CH Return Isolating Valve
N. DHW Outlet
P. Central Heating Economy Setting





1. Check that the system has been filled to the required pressure and that the boiler is not airlocked. Ensure the automatic air vent cap is open.

Note.
It is important the burner is not operated before the system is fully vented of air. If it is necessary to operate the appliance pump to assist venting of the air this must be done with the gas service cock turned off.

2. Refit the boiler front panel. Refer to Frame 34.

3. Check that the drain cock is closed and that the CH and DHW isolating valves (M, L and G) are OPEN.

4. Check that the electrical supply is OFF.

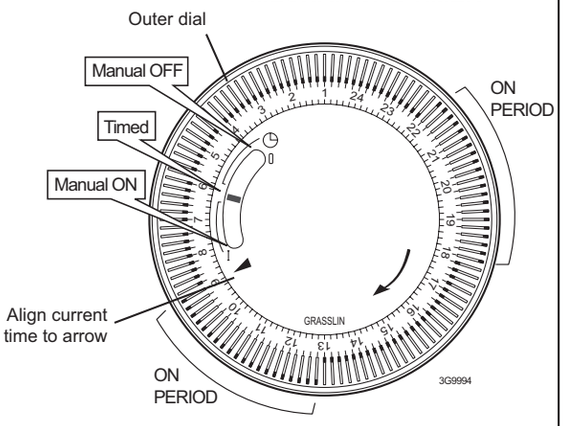
5. Check that the boiler mode knob (D) is off.

6. Check that the gas service cock (K) is OPEN.

7. Slacken the screw in the inlet pressure test point (J) and connect a gas pressure gauge via a flexible tube.

8. Switch the electricity supply ON and check mechanical timer is in "Manual On" position.

MECHANICAL TIMER



CENTRAL HEATING

9. Set the CH temp control (C) to max and turn the mode knob (D) to '🔥'. The boiler control should now go through its ignition sequence until the burner is established.

10. If the boiler does not light code L-2 will be displayed. After 5 attempts the boiler will lock out and display fault code L-2 constantly. Restart the boiler (Refer to Frame 31). The boiler will repeat its ignition sequence. If restart occurs 5 times within 15 minutes then L-5 will be shown. If power is removed this will be restarted.

When the burner is established the BLUE 'Burner On' neon (F) will be illuminated, the LED display (E) will show status **C.**

DOMESTIC HOT WATER

11. With the boiler firing, set the DHW Temp knob (B) to maximum and fully open a DHW tap.

The boiler should continue to run and the LED display (E) should show status d

12. Ensure that with the boiler operating the dynamic gas pressure is able to obtain maximum output. Refer to Table 2.

IMPORTANT
The gas input to the burner is regulated by the gas valve according to the air flow produced by the fan. It is NOT user-adjustable. Any interference to sealed settings on the gas valve will adversely affect operation and render our warranty void.

For additional gas supply info refer to "Gas Supply" on page 8.

13. Turn off the DHW tap.

THE DISPLAY

The user control has one neon and one display to inform the user about the status. The display will show the status of the boiler. The neon will show the status of the flame. If no flame is detected the neon is off. When the flame is detected the neon will be lit permanently.

Below is a list with display function in normal operation.

0 Standby, no demand for heat present.
c Boiler is active for central heating.
d Boiler is active for domestic hot water.
P Boiler is heating up the plate heat exchanger.
F Boiler is active for boiler frost protection.
L Boiler is in lockout for a specific error. Display will be blinking, alternating with a number or letter to show which error is detected.
F Boiler has a fault for a specific error. Display will be blinking, alternating with a number or letter to show which error is detected.

Note: Boiler frost protection - boiler fires if temperature is below 5 degrees C.

Note. The boiler incorporates a fan overrun cycle which MUST NOT be prematurely interrupted by isolation of the mains electricity supply.

30 GENERAL CHECKS

Make the following checks for correct operation in:

DOMESTIC HOT WATER (DHW) MODE

1. Fully open all DHW taps in turn and ensure that water flows freely from them.

   The display should read:

   d ✳ neon flashing

   then:

   d ✳ neon steady when the burner lights.

2. Close all taps except the furthest one from the boiler and check that the boiler is firing at maximum rate.

   This is factory set to give a DHW temperature rise of approximately 35°C at the flow rate stated on page 6 under "operation".

3. Reduce the DHW draw-off rate to about 3 l/min (0.7gpm) and check that the boiler modulates to deliver DHW at approximately 64°C.

4. Close the DHW tap and check that the main burner extinguishes. The pump should overrun for 60 seconds and the display sequence should read:

   0

   When the pump stops the display sequence should read:

   0

Note. *On systems in excess of 2 bar inlet pressure a water pressure governor may be required to prevent water noise.*

CENTRAL HEATING (CH)
& DOMESTIC HOT WATER (DHW) MODE.

1. Ensure that the CH external controls are calling for heat.
   The display should read:

   c ✳

2. Fully open a DHW tap and check that hot water is delivered.
   The display should read:

   d ✳

3. **Gas Rate**
   Check the boiler gas rate when the boiler is at full DHW output.
   Check at the gas meter, with no other appliance in use. Refer to Tables 2 & 3 for gas rates.

4. Close the DHW tap.

5. Set the central heating external controls to OFF. The burner should go off and the pump continue to run for two minutes
   The display should read:

   0

6. Check the correct operation of the timer and all other system controls. Operate each control separately and check that the main burner responds.

WATER CIRCULATION SYSTEM

1. With the system COLD, check that the initial pressure is correct to the system design requirements.

   For pre-pressurised systems, this should be 1.0 bar.

2. With the system HOT, examine all water connections for soundness. The system pressure will increase with temperature rise but should not exceed 2.5 bar.

3. With the system still hot, turn off the gas, water and electricity supplies to the boiler and drain down to complete the flushing process.

Note: *A flushing solution should be used during the flushing procedure. Flushing solutions: Fernox Superfloc, Sentinel X300 (new systems) or X400 (existing systems). Refer to Frame 4.*

4. Refill and vent the system, add inhibitor (see Frame 4), clear all air locks and again check for water soundness.

5. Restart the system initial pressure to the design requirement.

6. Balance the system. Refer to Frame 3.

7. Check the condensate drain for leaks and check that it is discharging correctly.

8. Finally, set the controls to the User's requirements.

Note: *The pump will operate briefly as a self-check once every 24 hours in the absence of any system demand.*

WATER TEMPERATURES

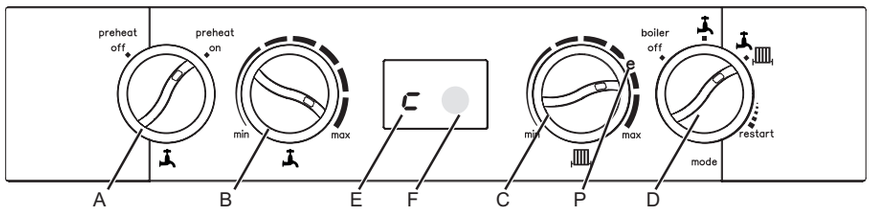
Temperatures can be selected using the CH and DHW thermostats.

Knob Setting	CH Flow Temp °C (°F)	DHW Outlet Temp °C (°F)
Max	80 (176)	64 (147)
Min	45 (113)	40 (104)

Due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap : the lower the rate the higher the temperature, and vice versa.

31 RESTART PROCEDURE

To restart boiler, turn the mode control knob (D) to restart position and immediately turn knob back to required setting. The boiler will repeat the ignition sequence if a heat demand is present.



Legend

A. Domestic Hot Water Preheat On/Off Knob
B. Domestic Hot Water Temperature Knob
C. Central Heating Temperature Knob
D. Mode Knob
E. Boiler Status
F. Burner 'on' Indicator
P. Central Heating Economy Setting

32 HANDING OVER

After completing the installation and commissioning of the system the installer should hand over to the householder by the following actions:

1. Hand the User Instructions to the householder and explain his/her responsibilities under the relevant national regulations.

2. Explain and demonstrate the lighting and shutting down procedures.

3. The operation of the boiler and the use and adjustment of all system controls should be fully explained to the householder, to ensure the greatest possible fuel economy consistent with the household requirements of both heating and hot water consumption.

Advise the User of the precautions necessary to prevent damage to the system and to the building, in the event of the system remaining inoperative during frosty conditions.

4. Explain the function and the use of the boiler heating and domestic hot water controls.

Explain that due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap. It is therefore necessary to draw the users attention to the section in the Users Instructions titled "Control of Water Temperature" and the following statement:

"Additionally, the temperature can be controlled by the user via the draw-off tap: the lower the rate the higher the temperature, and vice versa".

5. Explain the function of the boiler fault mode.

Emphasise that if a fault is indicated refer to "Fault Codes" in the User Guide.

6. Explain and demonstrate the function of time and temperature controls, radiator valves etc., for the economic use of the system.

7. Draw attention to the timer Users Instructions and hand them to the householder.

8. Loss of system water pressure

Explain that the dial underneath the boiler indicates the central heating system pressure and that if the normal COLD pressure of the system is seen to decrease over a period of time then a water leak is indicated. Explain the re-pressurising procedure and if unable to re-pressurise or if the pressure continues to drop a registered local heating installer should be consulted.

9. Explain Boiler restart procedure.

10. After installation and commissioning please complete the benchmark COLLECTIVE MARK THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS Commissioning Checklist before handover to the customer. For IE, its is necessary to complete a "Declaration of Conformity" to indicate compliance to I.S. 813:2002.

IMPORTANT

11. A comprehensive service should be carried out ANNUALLY.

Stress the importance of regular servicing by a Gas Safe Registered Engineer. In IE servicing work must be carried out by a Registered Gas Installer (RGII).

12. Inform the householder of the guarantee/registration found within the envelope pack and the requirement to register it to receive the full benefit of the warranty.

33 SERVICING SCHEDULE

For the very latest copy of literature for specification & maintenance practices, visit our website www.idealboilers.com, where you will be able to download the relevant information. N.B. Technical Bulletins are also available on www.idealboilers.com.

WARNING. **Always turn OFF the gas supply at the gas service cock, and switch OFF and disconnect the electricity supply to the appliance before servicing.**

Combustion testing must be carried out by a competent person using a combustion analyser conforming to BS7927.

To ensure the continued safe and efficient operation of the appliance it is recommended that it is checked at regular intervals and serviced as necessary. The frequency of servicing will depend upon the installation condition and usage but should be carried out at least annually.

It is the law that any service work must be carried out by a Gas Safe Registered Engineer. In IE service work must be carried out by a Registered Gas Installer (RGII).

INSPECTION

1. Light the boiler and carry out a pre-service check, noting any operational faults.

2. Check the flue terminal (and terminal guard if fitted) is undamaged and clear of any obstruction.

3. Check all water and gas joints for signs of leakage. Remake any suspect joints ensuring a gas tightness check is carried out if applicable and the water system is correctly refilled, vented and re-pressurised.

CLEANING PROCEDURE

Note. In order to carry out either servicing or replacement of components the boiler front panel must be removed. Refer to Frame 34.

1. Clean the main burner. Refer to frame 36.

2. Clean the heat exchanger & condensate trap/siphon. Refer to Frames 37 & 38.

3. Check the main injector for blockage or damage. Refer to Frame 35.

4. Check that the flue terminal is unobstructed and that the flue system is sealed correctly.

ALSO IF THE DHW FLOW RATE IS IN QUESTION :-

5. Check the DHW filter for blockage. Refer to Frame 64.

The cleaning procedures are covered more fully in Frames 35 to 39 and MUST be carried out in sequence.

IMPORTANT.

6. After completing the servicing or exchange of components always test for gas tightness.

7. When work is complete the front panel MUST be correctly refitted, ensuring that a good seal is made.

Do NOT OPERATE the boiler if the front panel is not fitted.

8. If, for any reason, the condensate trap/siphon has been removed ensure the trap is refilled with water before reassembling.

9. Check the gas consumption.

10. Check combustion by connecting the flue gas analyser to the flue gas sampling point as shown in the diagram and measure CO & CO_2.

If the CO/CO_2 ratio is greater than 0.004 AND the integrity of the complete flue system and combustion circuit seals have been verified and the inlet gas pressure (and gas rate) have been verified, then contact Ideal.

11. Complete the service section in the Benchmark Commissioning Checklist.

GENERAL

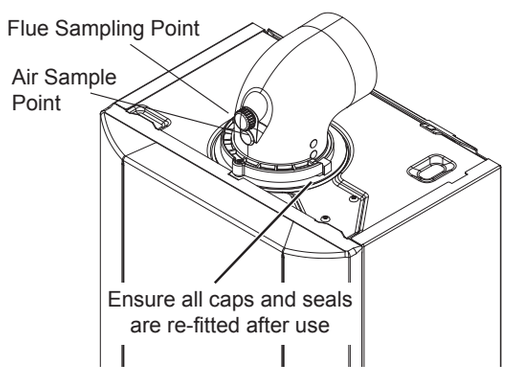
Please Note: During routine servicing, and after any maintenance or change of part of the combustion circuit, the following must be checked:

- The integrity of the flue system and the flue seals,
- The integrity of the boiler combustion circuit and the relevant seals
- The operational (working) gas inlet pressure at maximum rate.
- The gas rate
- The combustion performance.

COMPETENCE TO CARRY OUT THE CHECK OF COMBUSTION PERFORMANCE

Please Note: BS 6798:2009 Specification for installation and maintenance of gas-fired boilers of rated input not exceeding 70kW net advises that:

- The person carrying out a combustion measurement should have been assessed as competent in the use of a flue gas analyser and the interpretation of the results.
- The flue gas analyser used should be one meeting the requirements of BS7927 or BS-EN50379-3 and be calibrated in accordance with the analyser manufacturers requirements, and
- Competence can be demonstrated by satisfactory completion of the CPA1 ACS assessment, which covers the use of electronic portable combustion gas analysers in accordance with BS7967, Parts 1 to 4.



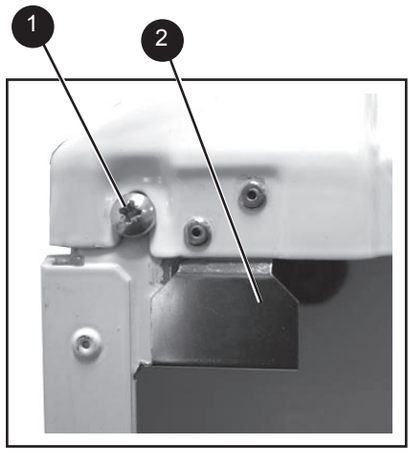
34 BOILER FRONT PANEL REMOVAL / REPLACEMENT

REMOVAL

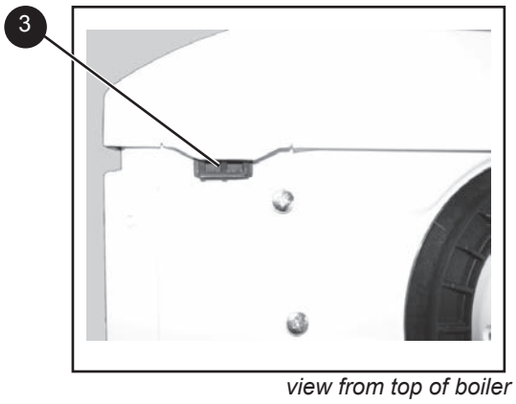
1. Loosen the two screws retaining the front panel.
2. Pull the two spring clips down to disengage and pull panel forward and upward and remove.

REPLACEMENT

3. Hook the panel onto the top retaining clips.
4. Push the panel until the 2 bottom spring clips engage ensuring the 4 control knobs line up with the holes in the front panel.
5. Re-tighten the two retaining screws.



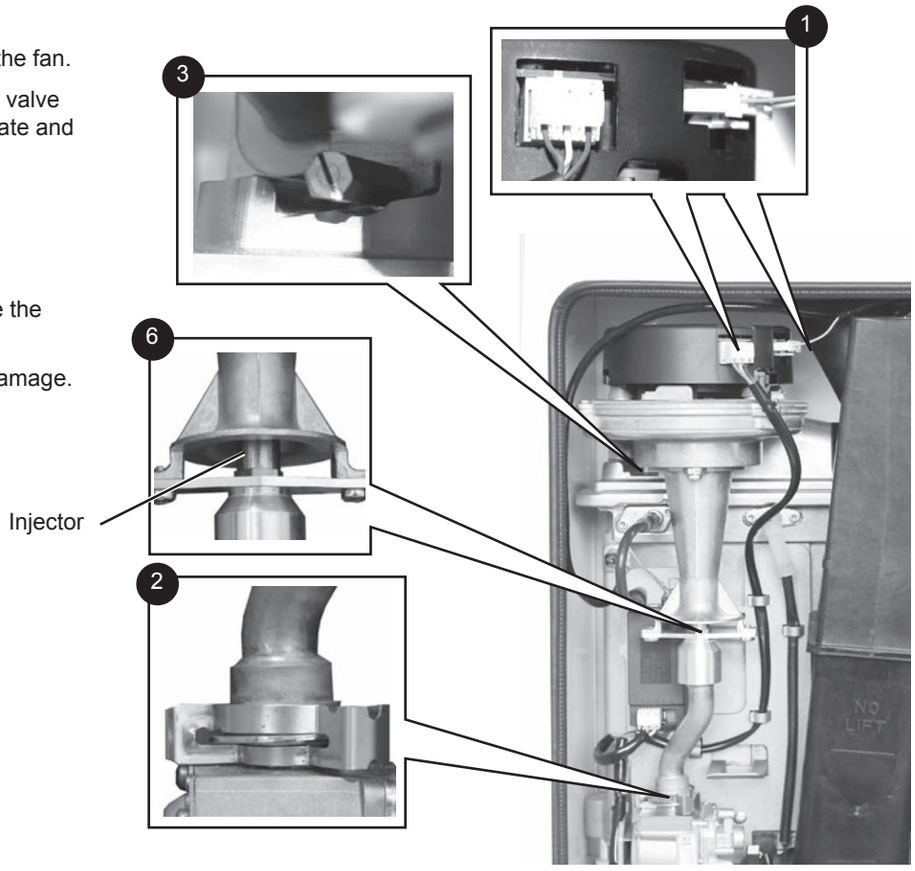
view from bottom of boiler



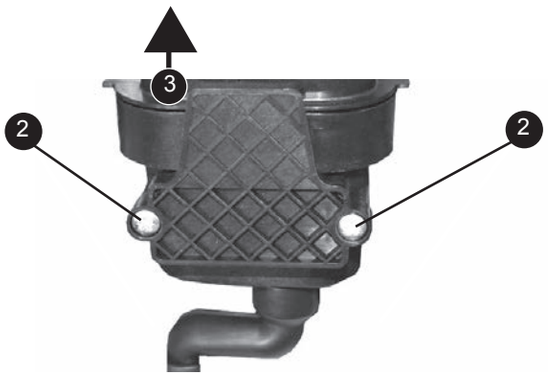
view from top of boiler

35 FAN AND VENTURI ASSEMBLY REMOVAL AND CLEANING

1. Disconnect the electrical leads from the fan.
2. Remove the clip from the gas control valve outlet and ease the pipe upwards rotate and then ease down to remove.
3. Remove the extended nut on the fan mounting bracket.
4. Lift off fan and venturi assembly.
5. Undo the two M4 screws and release the nozzle assembly.
6. Inspect the injector for blockage or damage.
7. Inspect fan outlet sealing gasket and replace if necessary.



36 BURNER REMOVAL AND CLEANING

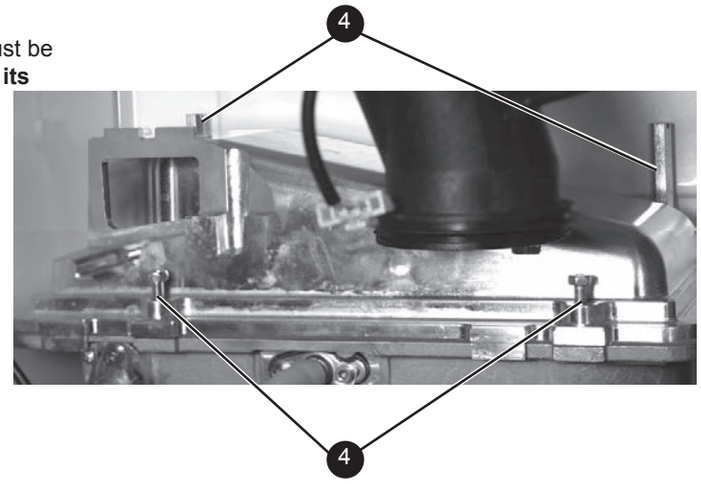


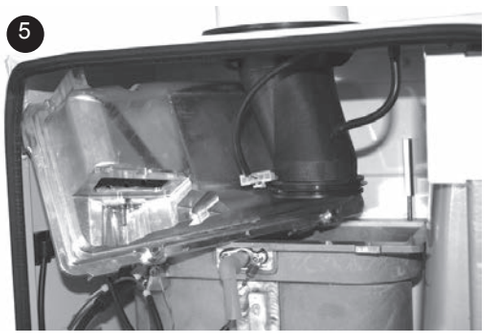
1. Ensure the sump is fully drained
2. Undo the two screws and remove the sump cover retaining the lower flue manifold.
3. Lift the manifold to clear the bottom sealing gasket and remove manifold.
4. Remove the 2 burner front fixing screws and loosen the 2 rear extended nuts by at least ten turns.
5. Lift off the burner from the combustion chamber. To facilitate the removal angle the burner as shown.

IMPORTANT

The burner head is a ceramic plaque construction. Care must be taken to ensure that **the burner is not placed down upon its face** as this may cause damage to the ceramic.

6. Brush off any deposits that may be on the ceramic with a SOFT brush.
7. Inspect the sealing gasket around the burner for any signs of damage. Replace as necessary.





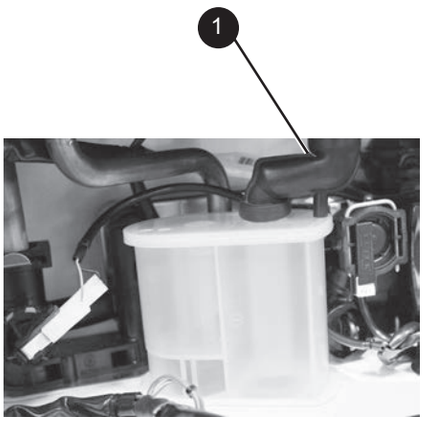
37 CLEANING THE CONDENSATE TRAP/SIPHON

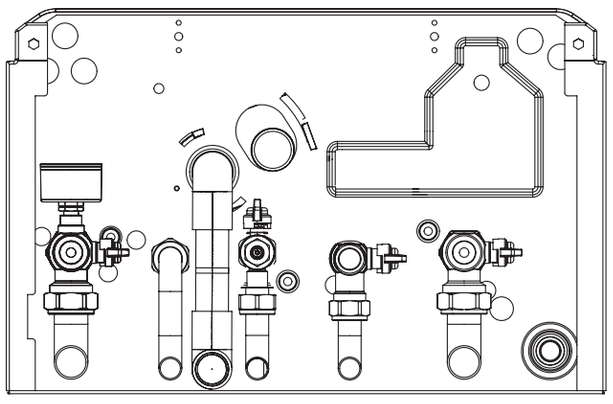
1. Pull off the rubber pipe at the sump drain.
2. Disconnect the condensate drain pipe.
3. Turn the siphon clockwise to disengage and lift to remove.

Note. Keep siphon upright when removing

4. Clean siphon with water.
5. Re-assemble in reverse order.

B When re-assembling ensure the trap is full of water.

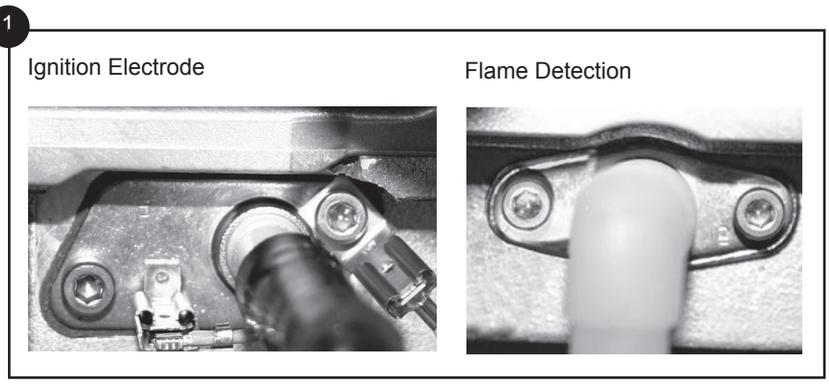


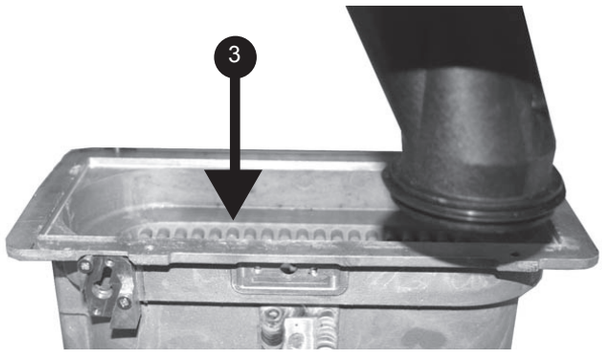


38 CLEANING THE HEAT EXCHANGER

Note: **Ensure the condensate trap/siphon is fully drained before cleaning.** Refer to Frame 50.

1. Remove ignition and flame detection electrodes. Refer to Frames 45 & 46.
2. It is advisable to replace the sump cover prior to the water flush process.
3. Thoroughly flush the heat exchanger by pouring water into the top of the combustion chamber ensuring the full top area is covered.
4. Remove the sump cover and clean loose deposits from the sump.
5. Inspect the ignition and detection electrodes. Ensure that they are clean and in good condition - replace if necessary.
6. Re-fit the ignition and flame detection electrodes, ensuring that the earth tab is fitted to the ignition electrode.
7. Check that the ignition and detection gaps are correct. Refer to Frames 45 & 46.



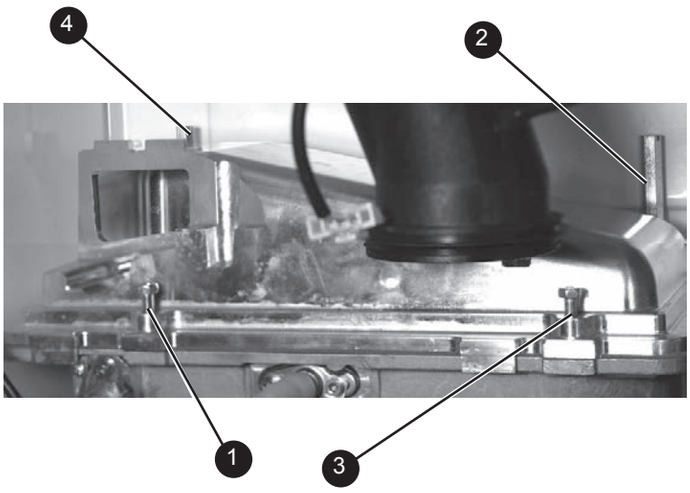


39 REASSEMBLY

Reassemble the boiler in the following order:

1. Ensure that the condensate trap/siphon is full of water.
2. Refit the burner ensuring the sealing gasket is correctly positioned and free from damage (tighten the 4 fixing screws in the sequence shown below).
3. Refit the fan / venturi assembly ensuring the retaining tabs are correctly positioned and the sealing gasket is correctly positioned and free from damage. Refit the gas outlet pipe and clip.
4. Reconnect the fan electrical leads.
5. Remove the sump cover and refit the lower flue manifold as shown.
6. Refit the sump cover.
7. Swing the control box back into its working position and secure.

   IMPORTANT. Ensure that the boiler front panel is correctly fitted and that a good seal is made.
8. Refit the boiler front panel.
9. Turn on the gas supply at the gas service cock.
10. Reconnect the electrical supply.

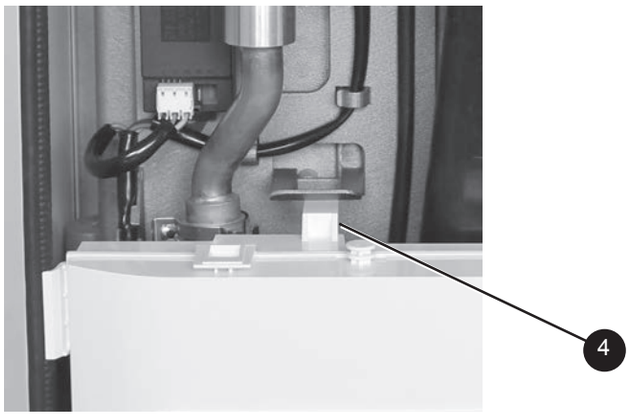


40 REPLACEMENT OF COMPONENTS

GENERAL

When replacing ANY component

1. Isolate the electricity supply.
2. Turn off the gas supply.
3. Remove the boiler front panel. Refer to Frame 34.
4. Release the retaining clip and swing the control box down into its servicing position.



After replacing ANY component check operation of the boiler, including gas soundness, gas rate and combustion test.

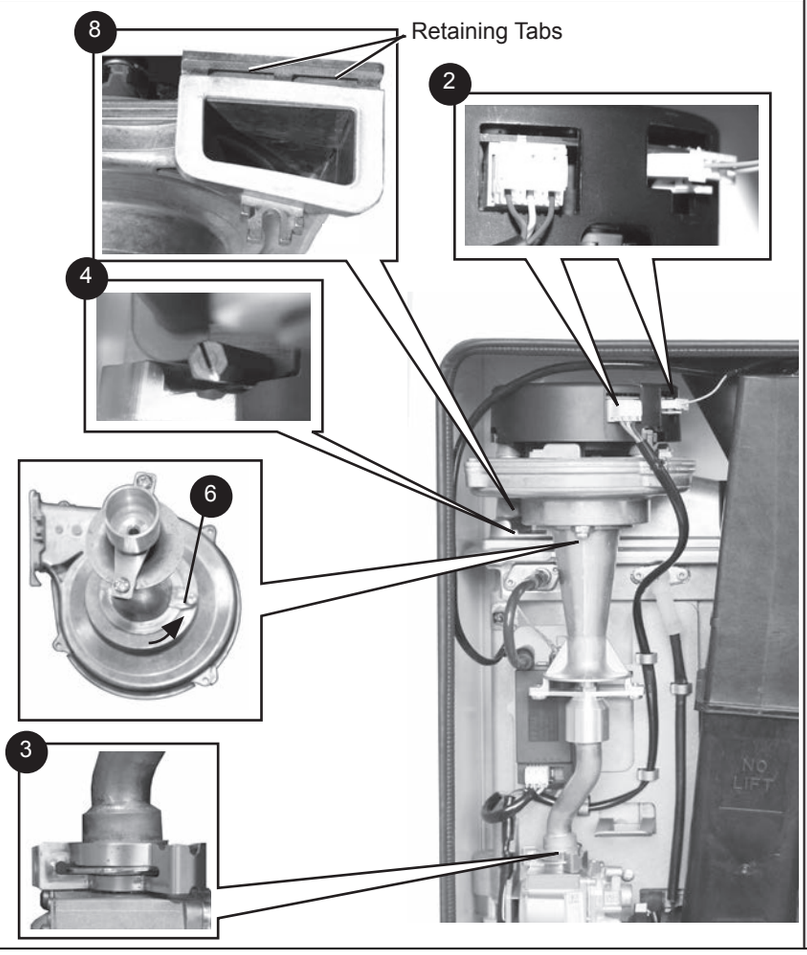
IMPORTANT.
When work is complete, the front panel must be correctly refitted - ensuring that a good seal is made.

Notes.
1. *In order to assist fault finding, the control panel has an LED diagnostic display.*
2. *In order to replace components in Frames 56-67 it is necessary to drain the boiler. Refer to Frame 55.*

THE BOILER MUST NOT BE OPERATED WITHOUT THE FRONT PANEL FITTED

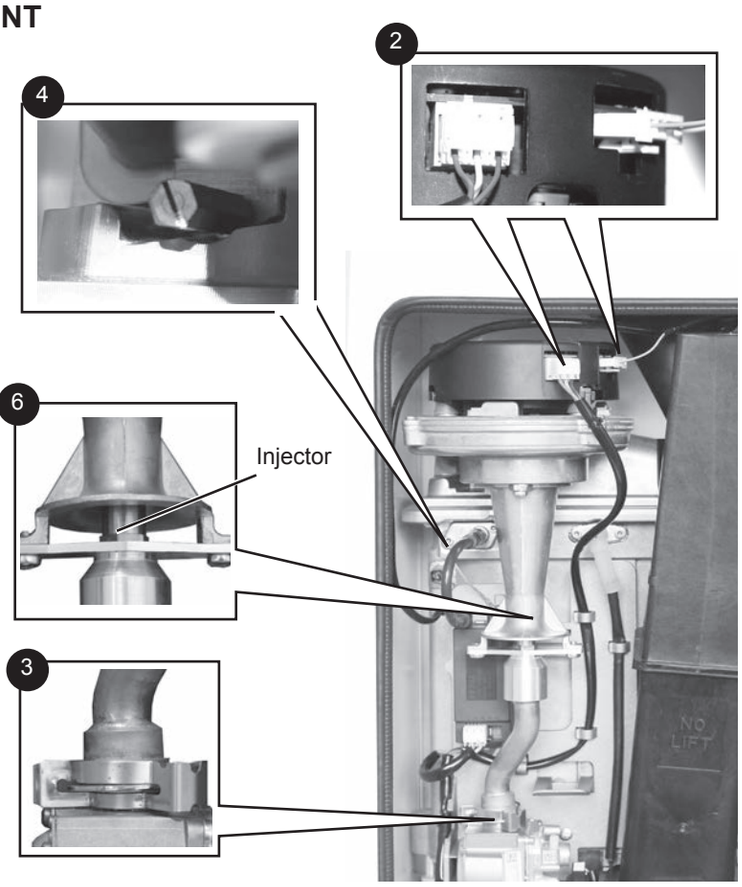
41 FAN REPLACEMENT

1. Refer to Frame 40.
2. Disconnect the electrical leads from the fan.
3. Remove the clip from the gas control valve outlet.
4. Remove the extended nut retaining the fan mounting bracket.
5. Lift and remove the fan and venturi assembly.
6. Remove the screw and twist venturi anti-clockwise to remove venturi assembly, *noting the orientation of the venturi in relation to the fan body.*
7. Transfer the venturi assembly to the new fan, replacing the 'o' ring if evidence of damage or deterioration is visible.
8. Fit the new fan / venturi assembly ensuring the retaining tabs are correctly positioned and the fan outlet sealing gasket is correctly positioned and free from damage. Refit the extended nut.
9. Reassemble the boiler in reverse order, taking care not to overtighten the screw on the fan mounting bracket.
10. Check the operation of the boiler. Refer to Frames 29 & 30.



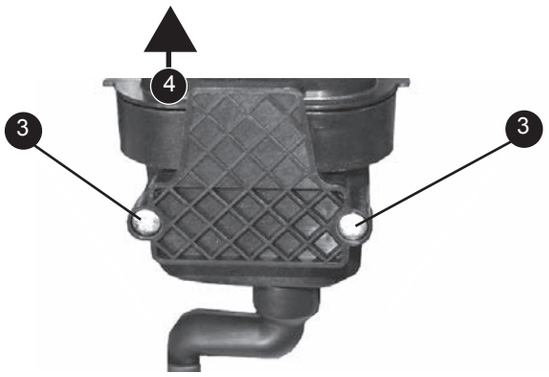
42 BURNER INJECTOR REPLACEMENT

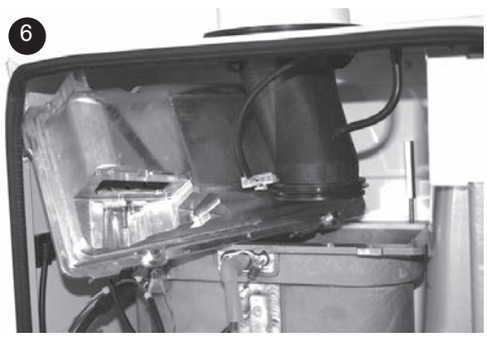
1. Refer to Frame 40.
2. Disconnect the electrical leads from the fan.
3. Remove the clip from the gas valve to venturi pipe and ease the pipe upwards, rotate and ease down to remove.
4. Loosen the screw retaining the fan mounting bracket.
5. Lift and remove the fan and venturi assembly.
6. Remove the 2 injector housing screws.
7. Withdraw the injector housing.
8. Fit the new injector housing complete with injector.
9. Reassemble in reverse order, ensuring that the new gas seal supplied is located correctly in the injector housing.
10. Check operation of the boiler. Refer to Frames 29 & 30.

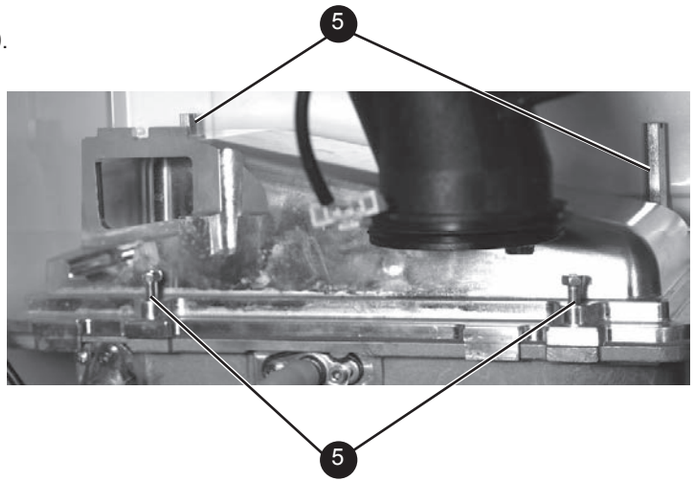


43 BURNER REPLACEMENT

1. See Frame 39.
2. Refer to Frame 40.
3. Undo the two screws and remove the sump cover.
4. Lift the manifold to clear the bottom sealing gasket and remove manifold.
5. Remove the 2 front fixing screws and loosen the 2 rear extended nuts.
6. Lift off the burner from the combustion chamber. To facilitate the removal angle the burner as shown.
7. Fit the new burner, replacing any damaged or deteriorating sealing gasket.
8. Reassemble in reverse order. Refer to Frame 42.
9. Check the operation of the boiler. Refer to Frames 29 & 30.

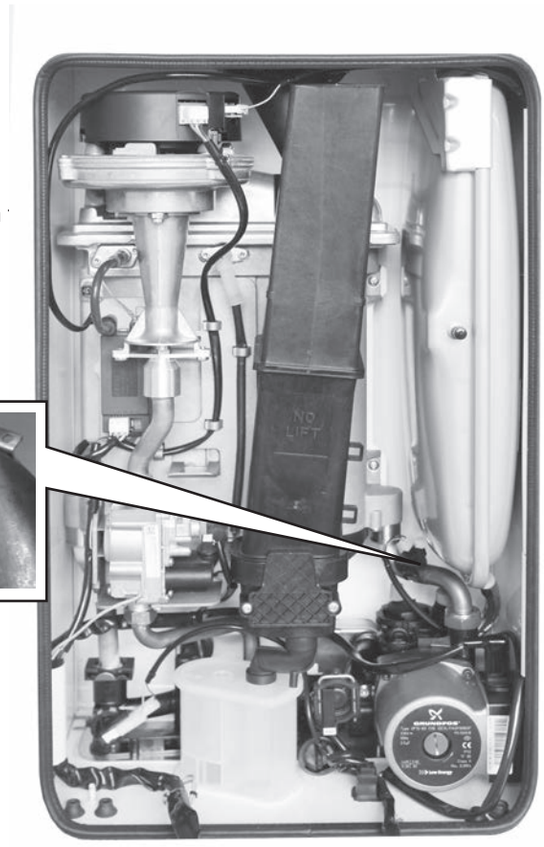






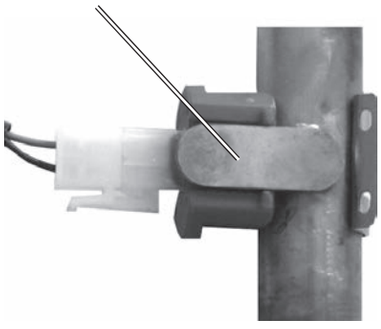
44 RETURN THERMISTOR RENEWAL

1. Refer to Frame 40.
2. Unclip the return thermistor from the return pipe and withdraw it from the boiler.
3. Disconnect the electrical lead from the thermistor.
4. Reconnect the electrical lead to the new thermistor and reassemble in reverse order, ensuring that the thermistor is securely fitted to the pipe on thermistor locator tab as shown.
5. Check the operation of the boiler. Refer to Frames 29 & 30.



5

Thermistor Locator Tab
(with thermistor fitted)

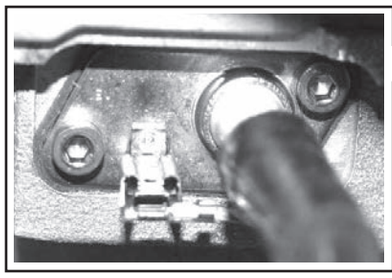


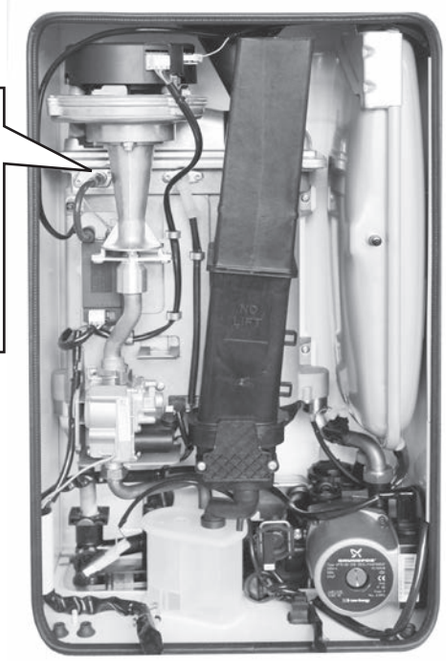
2

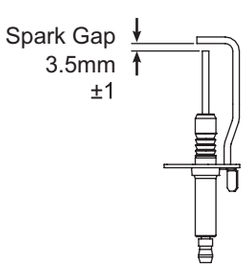
45 IGNITION ELECTRODE REPLACEMENT

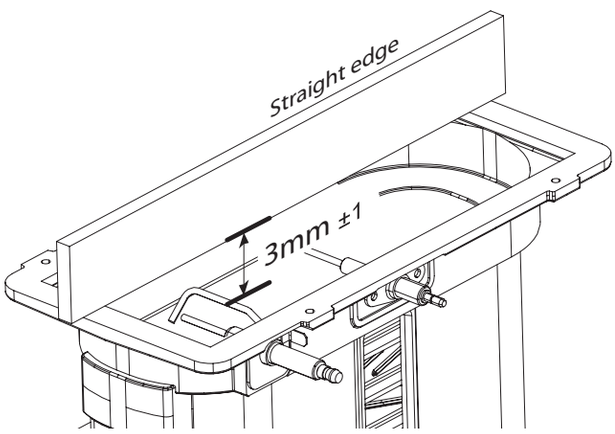
1. Refer to Frame 40.
2. Remove the burner. Refer to Frame 43.
3. Unplug the ignition lead from the electrode.
4. Remove the earth lead from the ignition electrode.
5. Remove the 2 screws holding the ignition electrode to the combustion chamber.
6. Remove the electrode.
7. Fit the new ignition electrode, using the new gasket supplied. Check dimensions as shown.
8. Reassemble in reverse order.
9. Check the operation of the boiler. Refer to Frames 29 & 30.

Ignition Electrode





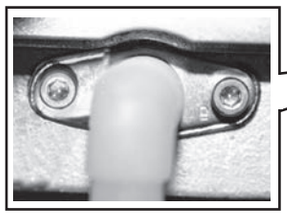


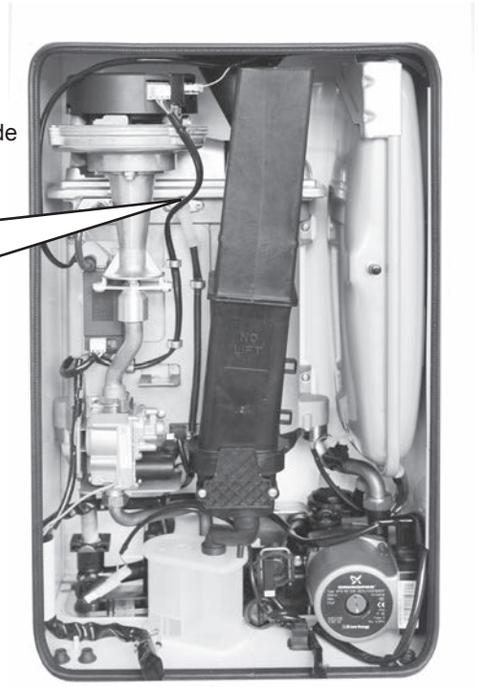


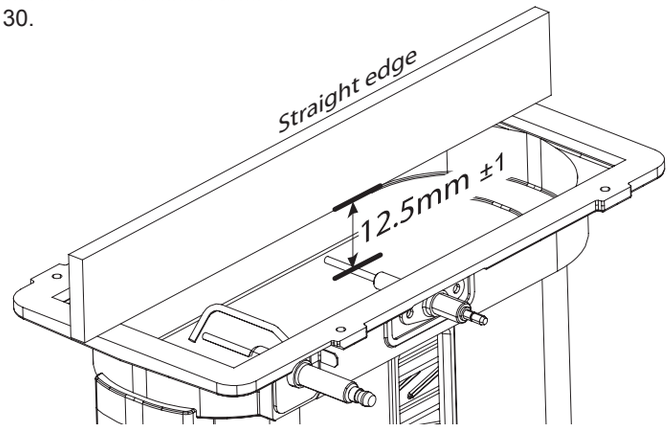
46 FLAME DETECTION ELECTRODE REPLACEMENT

1. Refer to Frame 40.
2. Remove the burner. Refer to Frame 43.
3. Unplug the flame detection lead from the electrode.
4. Remove the 2 screws retaining the detection electrode.
5. Remove the electrode.
6. Fit the new flame detection electrode, using the new gasket supplied.
7. Reassemble in reverse order.
8. Check the operation of the boiler. Refer to Frames 29 & 30.

Flame Detection Electrode



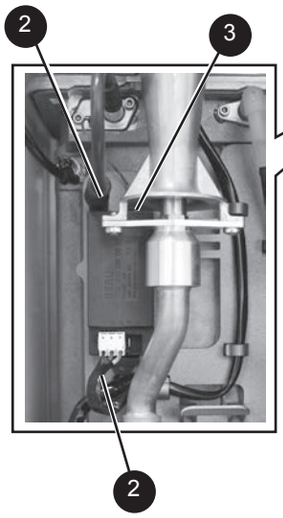


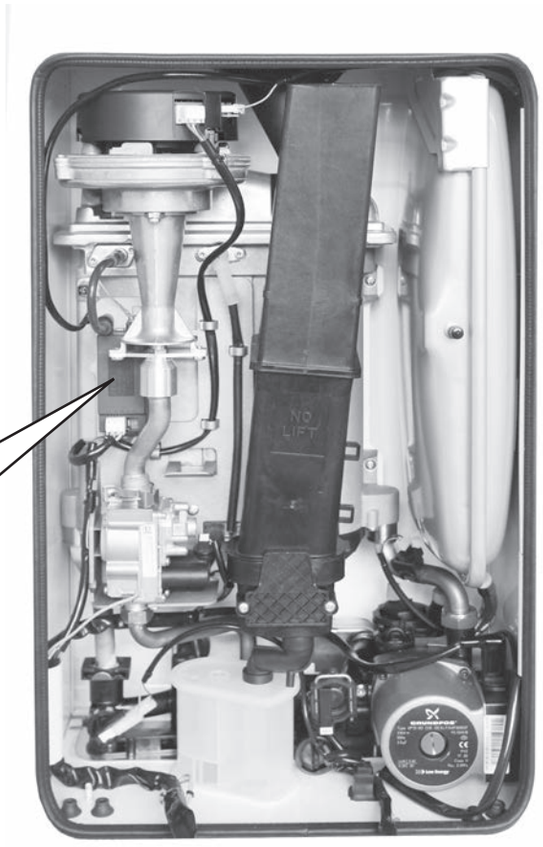


47 SPARK GENERATOR REPLACEMENT

1. Refer to Frame 40.
2. Disconnect the leads from the spark generator.
3. Remove the single M5 Screw securing the spark generator to the gas valve mounting bracket.
4. Fit the new spark generator and re-assemble in reverse order ensuring the two earth leads are correctly replaced.
5. Check operation of the boiler. Refer to Frames 29 & 30.

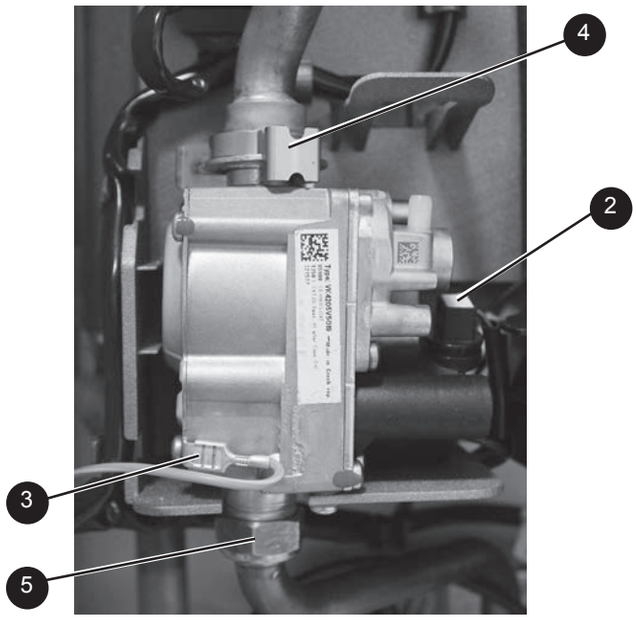
Spark Generator





48 GAS CONTROL VALVE REPLACEMENT

1. Refer to Frame 40.
2. Unplug the electrical lead connection from the gas control valve and disconnect the earth wire.
3. Disconnect the earth wire.
4. Remove the outlet gas valve clip and slide the pipe upwards
5. Undo the gas inlet pipe union at the inlet to the gas valve.
6. Undo the single screw fixing the gas valve to the mounting bracket and withdraw the valve forwards.
7. Check operation of the boiler. Refer to Frames 29 & 30.

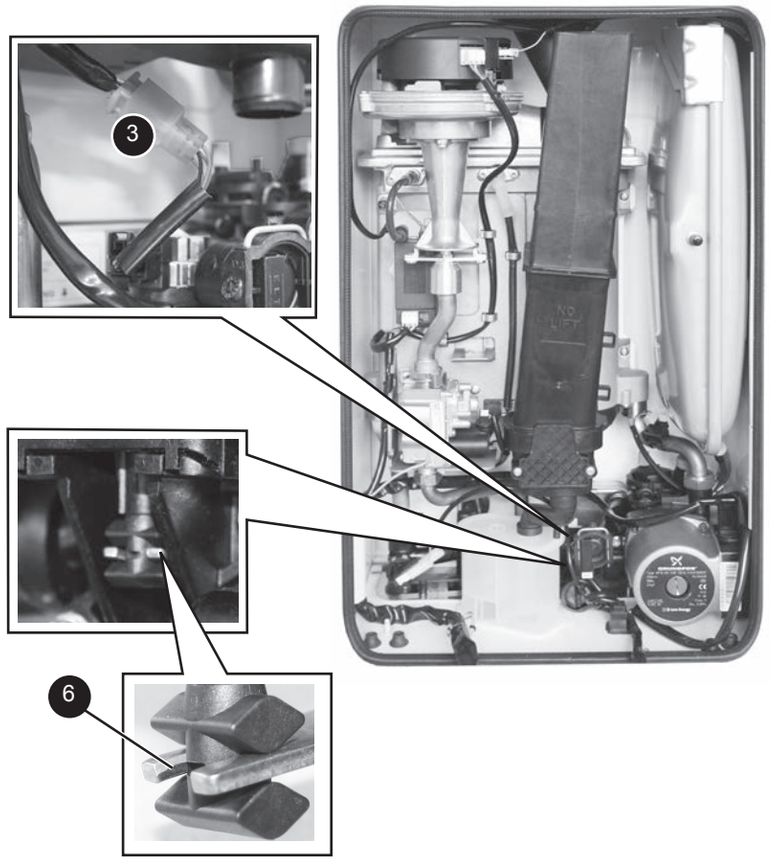


49 DIVERTER VALVE ACTUATOR REPLACEMENT

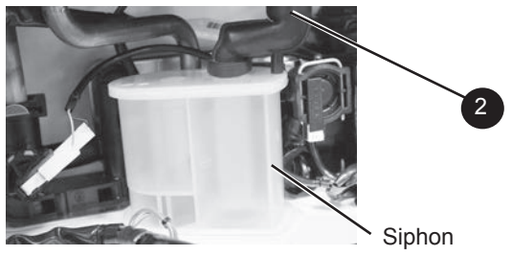
To remove the motor:

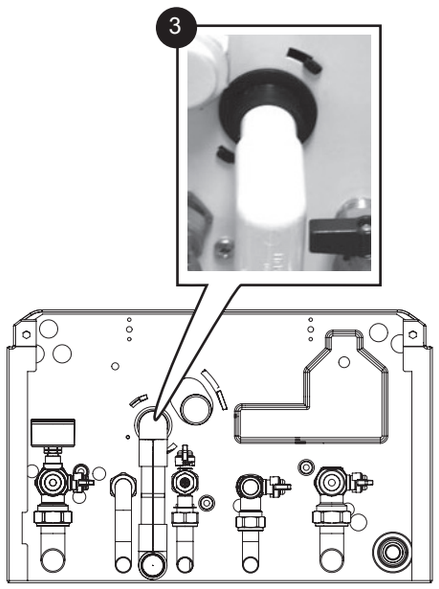
2. Remove the condensate trap/siphon. Refer to Frame 40.
3. Disconnect the inline connector block.
4. Place a flat bladed screwdriver in the actuator slot provided and ease out the actuator.
5. Before replacing the diverter valve actuator proceed as follows:
   a. Re-connect the inline connector block.
   b. Ensure that the switched live to the boiler is off and that all DHW taps are shut and that pre-heat is switched off.
   c. Hold the mode knob in the restart position for more than 10 secs.
   d. The display will alternate between “d” and “U” and the actuator will move into the mid-position.
   e. The divertor valve will initially drive all the way out, this may cause the spindle to become detached from the body. If this occurs simply screw back into the body so the cycle can continue driving fully in before going to mid-position.
   f. Replace the actuator into the boiler.
6. Fit the new motor ensuring the arm is correctly engaged in the metal fork and re-assemble in reverse order ensuring the condensate trap/siphon is refilled with water.
7. Check the operation of the boiler. Refer to Frames 29 & 30.

Note. *All spares will be delivered in mid-position therefore ignore point 5 and proceed to point 6 after re-connecting the inline connector.*



50 CONDENSATE TRAP/SIPHON REPLACEMENT





1. Refer to Frame 40.
2. Pull off the rubber pipe at the sump drain.
3. Disconnect the condensate drain pipe.
4. Turn the siphon clockwise to disengage and lift to remove.

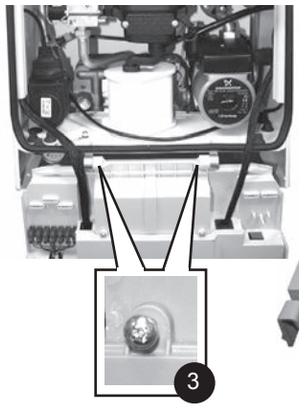
Note. Keep siphon upright when removing

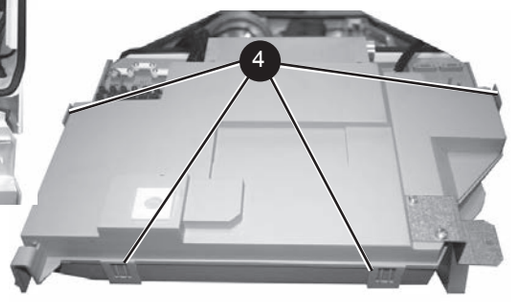
5. Clean siphon with water or replaced if damaged.
6. Re-assemble in reverse order.
7. When re-assembling ensure the trap is full of water.
8. Check operation of the boiler. Refer to Frames 29 & 30.

51 MAIN PCB REPLACEMENT

** Note. that production boiler PCB's are factory pre-set to operate for boiler range and output, but when ordering Primary PCB as a spare, an additional Boiler Chip Card (BCC) MUST also be purchased for your specific boiler range and output.*

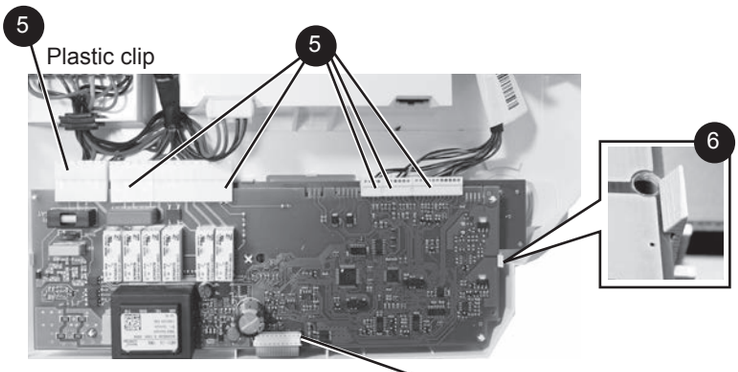
Note. *Fit the earth strap provided with the PCB to your wrist and secure to a suitable earth on the boiler chassis.*

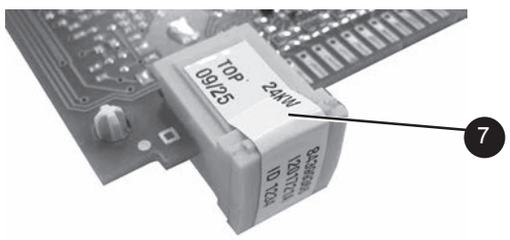




1. Refer to Frame 40.
2. Note the control knob positions.
3. Remove the 2 screws retaining the control box cover.
4. Carefully lift the 4 retaining clips and remove control box cover.
5. Unplug all lead connections to the PCB including the ribbon cable (to facilitate ribbon cable removal, ease side clips apart and pull upwards), also where applicable, push the small plastic clip with an electrical screwdriver to facilitate plug removal.
6. Spring out the two side retaining clips and pull the PCB upwards to clear the 4 corner retaining posts.
7. Take the new Primary PCB and attach the appropriate Boiler Chip Card (BCC) to it (this should correspond to the output of the boiler: 24kW, 30kW or 35kW). **Note.** *Ensure the correct orientation of BCC by placing "TOP" side up as shown.*
8. Re-connect all plug connections.
9. Reassemble in reverse order.
10. **a.** Turn power on
    b. Displays "8" blue light on/off, "first digit input", "second digit input", "1st letter appliance type", i.e. "2", "4", "c"
    c. Move knob to required setting (standby, summer, winter)

    Note. *If no BCC fitted on non programmed board "**C2**" will be displayed. The correct BCC for this appliance will need to be fitted.*
11. Check operation of the boiler. Refer to Frames 29 & 30.

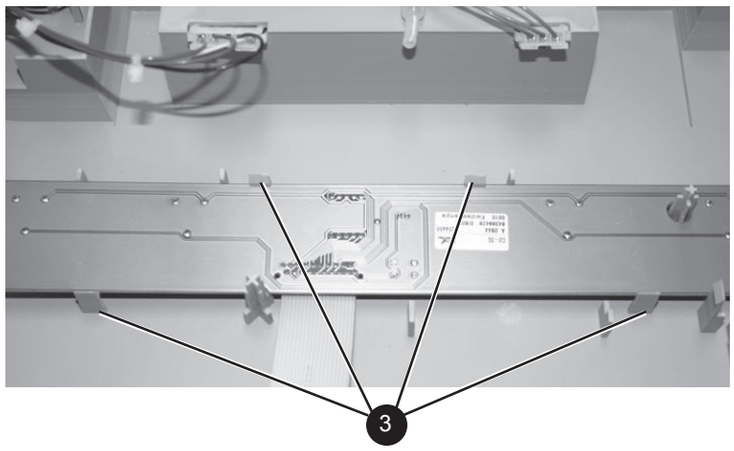




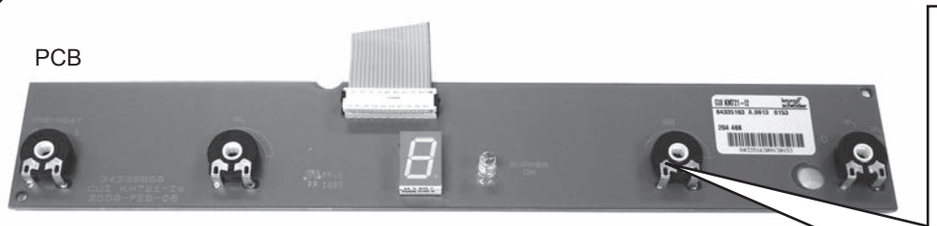
52 USER CONTROL PCB REPLACEMENT

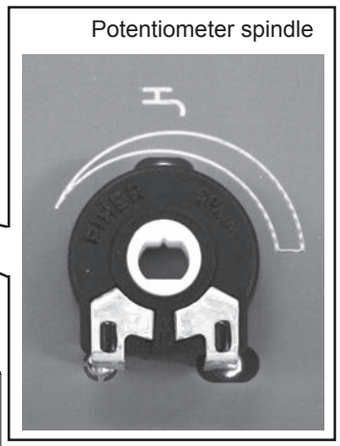
Note. *Fit the earth strap provided with the PCB to your wrist and a suitable earth on the boiler chassis.*

1. Refer to Frame 40.
2. Remove the main PCB, refer to Frame 56.
3. Unclip the PCB and lift to clear the mounting posts.
4. Fit the new PCB ensuring the 4 potentiometer spindles line up with the control knobs which must be in a vertical position.
5. Reassemble in reverse order.
6. Check operation of the boiler. Refer to Frames 29 & 30.

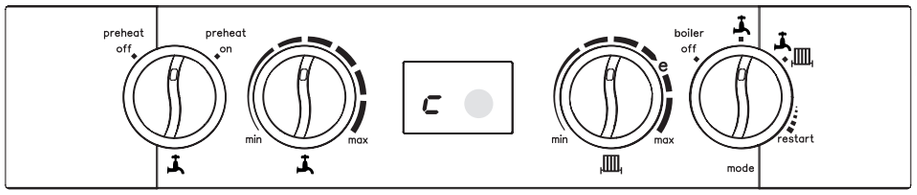


4





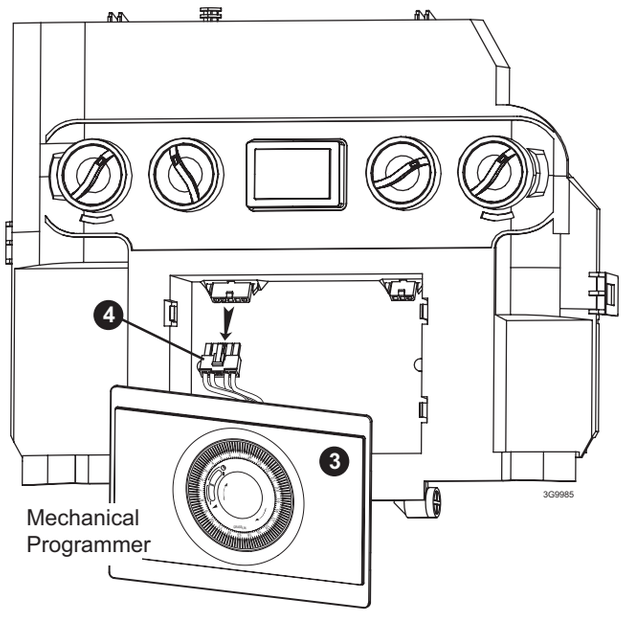
Control Knobs (to be in vertical position)



53 REPLACING THE MECHANICAL TIMER

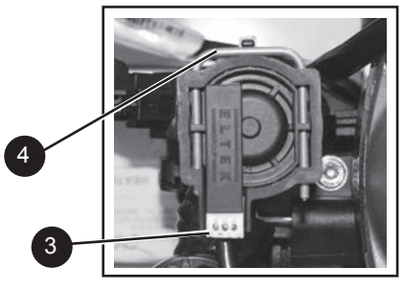
1. Refer to Frame 40.
2. Remove the boiler front panel. Refer to Frame 34.
3. Pull out the plate with timer attached.
4. Disconnect 5 way connector.
5. Remove programmer and fit new programmer
6. Re-fit 5 way connector.
7. Push fit mechanical timer into housing
8. Replace the front panel ensuring a good seal is made.
9. Check operation of the boiler. Refer to Frames 29 & 30.

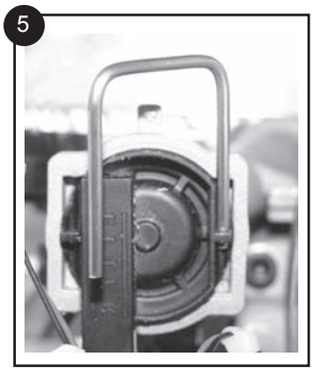
Note. *To program refer to user guide at rear of this book.*



54 DHW FLOW TURBINE SENSOR REPLACEMENT

1. Refer to Frame 40.
2. Drain the DHW system. Refer to Frame 55.
3. Pull off the electrical connection.
4. Using a suitable tool, lift and remove the retaining clip.
5. Use the clip to ease the turbine sensor from its housing.
6. Re-assemble in reverse order.
7. Check operation of the boiler. Refer to Frame 29 & 30.

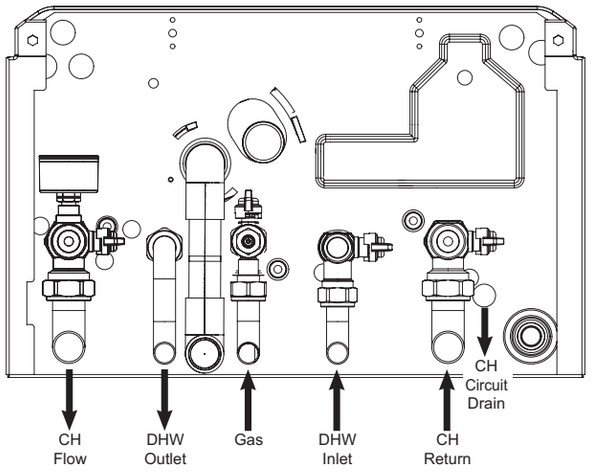




55 DRAINING THE BOILER

CENTRAL HEATING CIRCUIT

1. Refer to Frame 40.
2. Close all the CH water isolating valves on the boiler inlet.
3. To drain the primary heat exchanger circuit: Open the drain valve and attach a length of hose to the CH drain point.
4. After replacing any component on the boiler, remove the hose, close the drain valve and open all system isolating valves (re-pressurise as appropriate).
5. Check operation of the boiler. Refer to Frames 29 & 30.

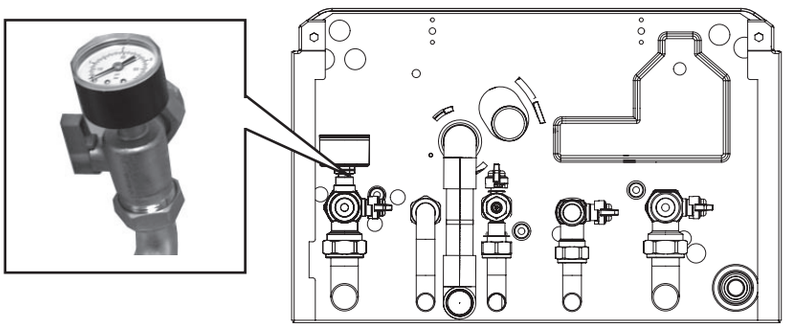


DOMESTIC HOT WATER CIRCUIT

1. Refer to Frame 40.
2. Close the DHW water isolating valve on the boiler inlet.
3. To drain the domestic hot water circuit: As there is no direct drain for the domestic hot water circuit, depending on the location of the boiler, opening the lowest hot water tap may drain this circuit. However it must be noted that some residual water will be experienced during replacement of components.
4. After replacing any component on the boiler, close tap, close the drain valve and open all system isolating valves (re-pressurise as appropriate)
5. Check operation of the boiler. Refer to Frames 29 & 30.

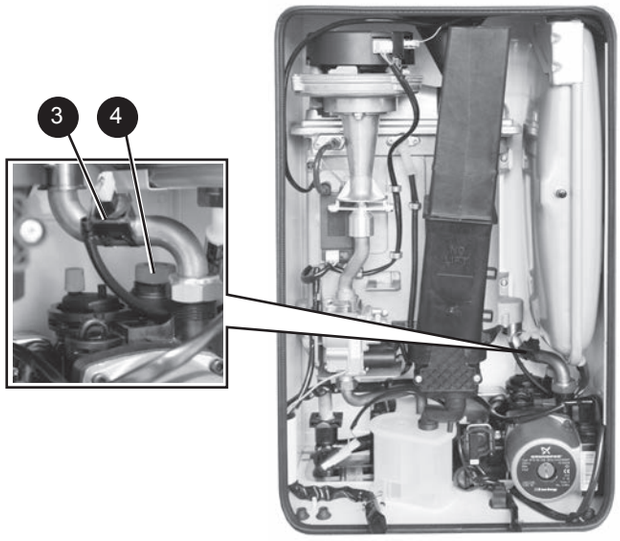
56 PRESSURE GAUGE RENEWAL

1. Refer to Frame 40.
2. Drain the heating system. Refer to Frame 55.
3. Unscrew the pressure gauge and discard.
4. Fit new pressure gauge, using suitable jointing compound.
5. Refill the boiler.
6. Check operation of the boiler. Refer to Frames 29 & 30.



57 SAFETY RELIEF VALVE RENEWAL

1. Refer to Frame 40.
2. Drain the boiler. Refer to Frame 55.
3. Remove the clip on return thermistor. Refer to Frame 44.
4. Pull out and remove the clip (positioned behind the safety valve) retaining the safety valve.
5. Undo the safety valve pipe compression fitting positioned outside the boiler casing.
6. Lift out the safety valve/pipe assembly.
7. Remove the safety valve pipe and transfer to the new safety valve.
8. Reassemble in reverse order ensuring the retaining clip is correctly fitted, the pipe compression fitting retightened and return thermistor is re-clipped.
9. Refill the boiler. Check operation of the boiler. Refer to Frames 29 & 30.

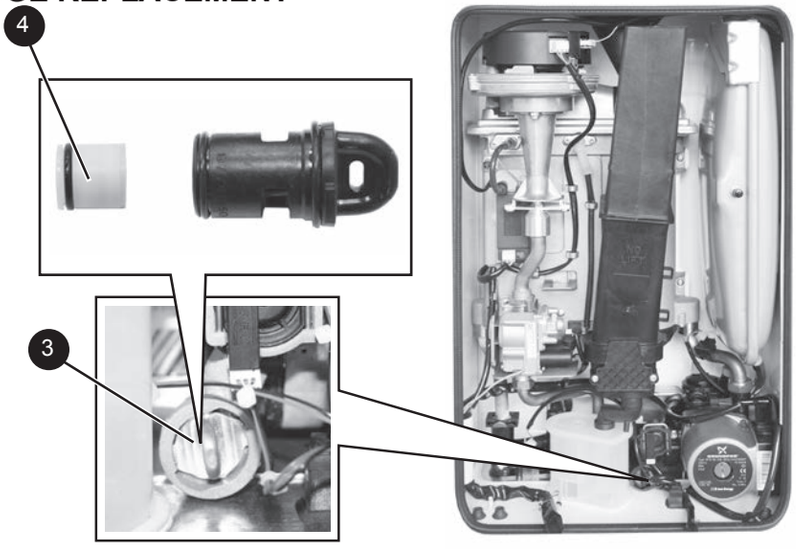


58 PUMP AUTOMATIC AIR VENT REPLACEMENT

1. Refer to Frame 40.
2. Drain the boiler. Refer to frame 55.
3. Remove the expansion vessel. Refer to Frame 67.
4. Firstly, increase access area by disconnecting the 22mm pipe connection at top of pump chamber and bottom of heat exchanger and remove pipe Refer to Frame 57.
5. The automatic air vent head is retained in the pump body with a bayonet connection. The air vent head and float assembly is removed by turning the head anti-clockwise (viewed from above) and pulling upwards.
6. Reassembly is the reverse of the above. Ensure the air vent head 'o' ring seal is in place when refitting and the new 'o' ring is fitted to the return pipe top connection.
7. Ensure the air vent cap is loose.
8. Refill the boiler. Check for leaks around the new air vent joint.
9. Check the operation of the boiler. Refer to Frames 29 & 30.

59 DHW FLOW TURBINE CARTRIDGE REPLACEMENT

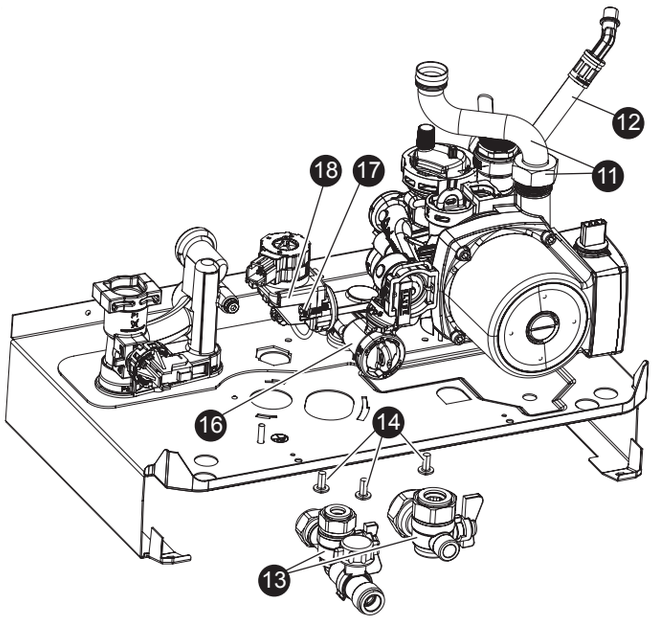
1. Refer to Frame 40.
2. Drain the DHW system. Refer to Frame 55.
3. Turn the housing anti clockwise and pull forward to remove the cartridge.
4. Using a pair of pliers, pull out the plastic filter/flow regulator.
5. Clean or replace filter as necessary.
6. Reassemble in reverse order.
7. Refill the boiler.
8. Check operation of the boiler. Refer to Frames 29 & 30.



60 DIVERTER VALVE BODY ASSEMBLY REPLACEMENT

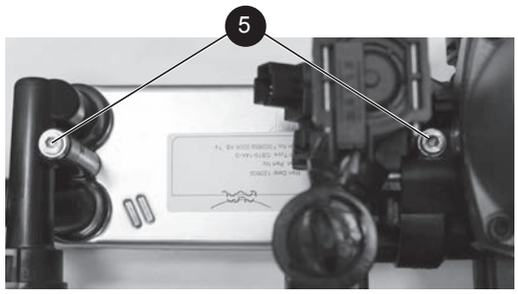
To remove the valve body assembly:

1. Refer to Frame 40.
2. Drain the boiler. Refer to frame 55.
3. Remove the condensate trap/siphon. Refer to Frame 50.
4. Remove the electrical plug. Refer to Frame 49 point 3.
5. Place a flat bladed screwdriver in the diverter valve motor body slot provided and ease out the motor Refer to Frame 49.
6. Remove the return thermistor electrical connection. Refer to Frame 44.
7. Remove the pump electrical connection. Refer to Frame 62 no. 3.
8. Remove DHW Turbine electrical connection. Refer to Frame 54 no. 3.
9. Remove the DHW plate heat exchanger (note orientation). Refer to Frame 61.
10. Undo the safety valve pipe compression fitting. See No.5 Frame 67.
11. Loosen the nut above pump and rotate the pipe.
12. If required remove expansion vessel connection hose. Refer to Frame 67.
13. Remove the DHW inlet and CH return connection situated beneath the boiler.
14. Remove the three torx head screws fixing the return manifold to the boiler sheet steel base.
15. Lift the manifold assembly and remove from boiler.
16. Twist and remove the DHW manifold.
17. Remove the two diverter valve body fixing screws and withdraw the diverter valve body assembly.
18. Fit the new diverter valve body assemble and replace the two fixing screws.
19. Refit the DHW manifold, fit the assembly back to the boiler and reassemble in reverse order.
19. Refill the boiler. Check operation of the boiler. Refer to Frames 29 & 30.



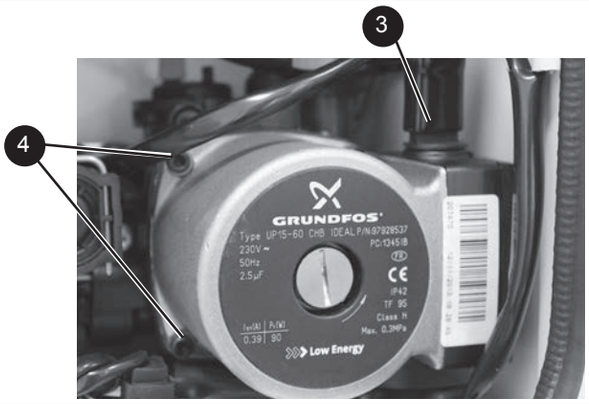
61 DHW PLATE HEAT EXCHANGER REPLACEMENT

1. Refer to Frame 40.
2. Drain the boiler. Refer to Frame 55.
3. Remove condensate trap/siphon. Refer to Frame 50.
4. Remove the diverter valve actuator. Refer to Frame 49.
5. Remove the 2 allen screws securing the plate heat exchanger to the composite housings.
6. Manoeuvre the plate heat exchanger out of the top LH or centre of the controls area. Be aware of any water spillage.
7. Fit the new plate heat exchanger, using the new o-rings supplied.
   Note. *Ensure that the depressions are on the bottom prior to fitting.*
8. Reassemble in reverse order.
9. Refill the boiler. Refer to Frame 23.
10. Check operation of the boiler. Refer to Frame 29 & 30.



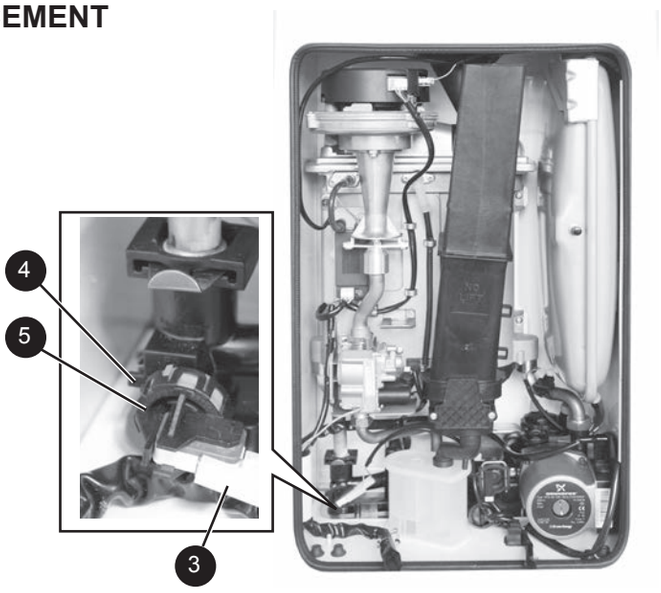
62 PUMP HEAD REPLACEMENT

1. Refer to Frame 40.
2. Drain the boiler. Refer to Frame 55.
3. Disconnect the electrical lead from the pump.
4. Remove the 4 Allen screws retaining the pump head.
5. Remove the pump head.
6. Fit the new pump head.
7. Reassemble in reverse order.
8. Refill the boiler. Refer to Frame 23.
9. Check operation of the boiler. Refer to Frames 29 & 30.



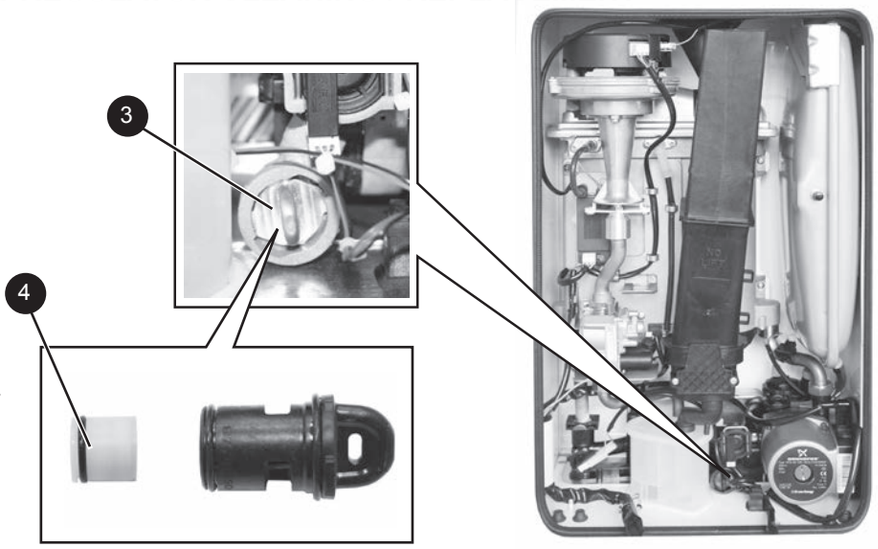
63 CH WATER PRESSURE SWITCH REPLACEMENT

1. Refer to Frame 40.
2. Drain the boiler. Refer to frame 55.
3. Pull off the two electrical connections.
4. Using a suitable tool, pull out the metal retaining clip.
5. Carefully withdraw the pressure switch.
6. Fit the new pressure switch and re-assemble in reverse order.
7. Refill the boiler.
8. Check operation of the boiler. Refer to Frames 29 & 30.



64 DHW FILTER & DHW FLOW REGULATOR CLEANING / REPLACEMENT

1. Refer to Frame 40.
2. Isolate the DHW supply and drain down. Refer to Frame 55.
3. Turn the housing anti clockwise and pull forward to remove the cartridge. Be aware of water spillage.
4. Using a pair of pliers, pull out the plastic filter/flow regulator.
5. Clean or replace filter as necessary.
6. Reassemble in reverse order.
7. Re-instate the DHW supply and check for leaks.
8. Check operation of the boiler. Refer to Frames 29 & 30.



65 FLOW THERMISTOR REPLACEMENT

1. Refer to Frame 40.

2. Drain down the boiler. Refer to Frame 55.

3. Unplug the electrical lead.

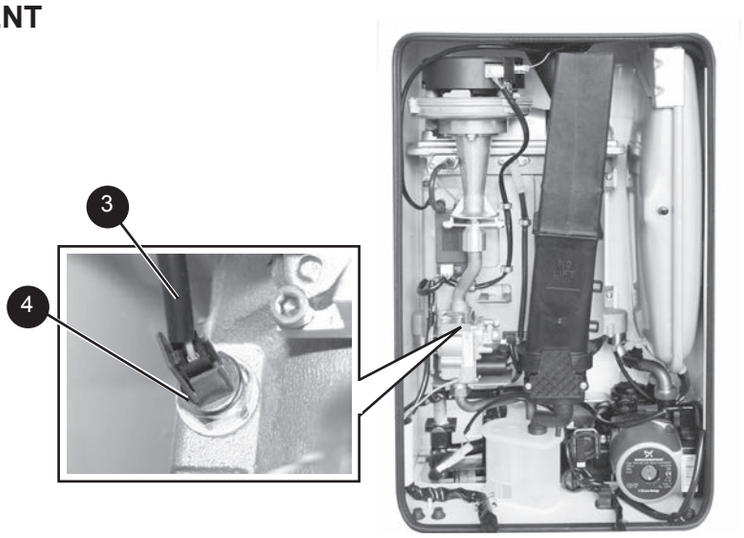
4. Unscrew the thermistor (to facilitate removal a 13mm socket spanner should be used).

5. Fit the new thermistor using the sealing washer provided.

6. Reassemble in the reverse order.

7. Refill the boiler.

8. Check the operation of the boiler. Refer to Frames 29 & 30.

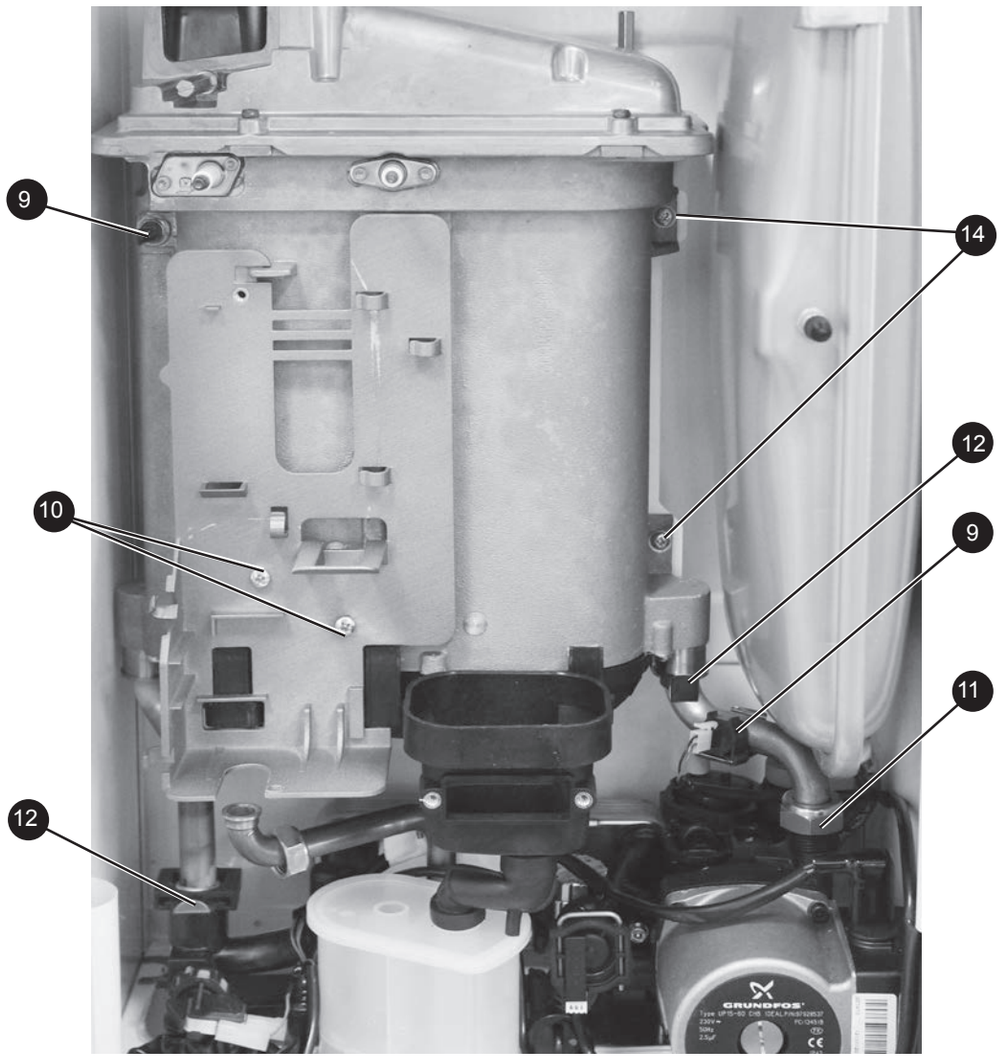


66 HEAT ENGINE RENEWAL

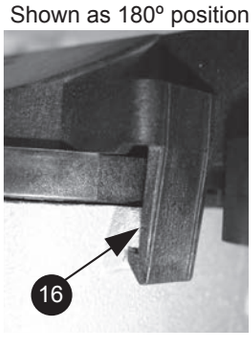
Refer also to Frame 5 - 'Boiler Exploded View'

IMPORTANT
Before starting the removal procedure, protect the gas and electrical controls with a waterproof sheet or plastic bag.

1. Refer to Frame 40.
2. Drain the boiler. Refer to Frame 55.
3. Remove the fan / venturi assembly and place on one side. Refer to Frame 41.
4. Remove the burner and place on one side. Refer to Frame 43.
5. Remove the ignition and detection electrodes and divertor actuator head. Refer to Frames 45, 46 and 49.
6. Remove the spark generator. Refer to Frame 47.
7. Remove the gas valve. Refer to Frame 48.
8. Remove the expansion vessel. Refer to Frame 67.
9. Remove the flow thermistor. Refer to Frame 65.
10. Remove the 2 M5 screws retaining the gas valve mounting bracket and transfer bracket to the new heat exchanger.
11. Undo the inlet pipe union nut and remove the retaining spring clip and remove pipe.
12. Undo the flow pipe union nut and remove pipe.
13. Remove the condensate rubber pipe. Refer to Frame 50, no. 2.
14. Remove the two heat exchanger fixing screws.
15. Remove the Heat exchanger slide out of location bracket.
16. If replacement sump required: Rotate heat exchanger assembly 180º. Place new sump onto heat exchanger, ensuring correct orientation and seal is in place. Then gently apply pressure to the base of the sump at each tab fixing point and engage tabs onto the heat exchanger.
17. Ensure the trap/siphon is filled with water. Refer to Frames 50 & 55.
18. Refill the boiler.
19. Check operation of the boiler. Refer to Frames 29 & 30.



Shown as 180º position



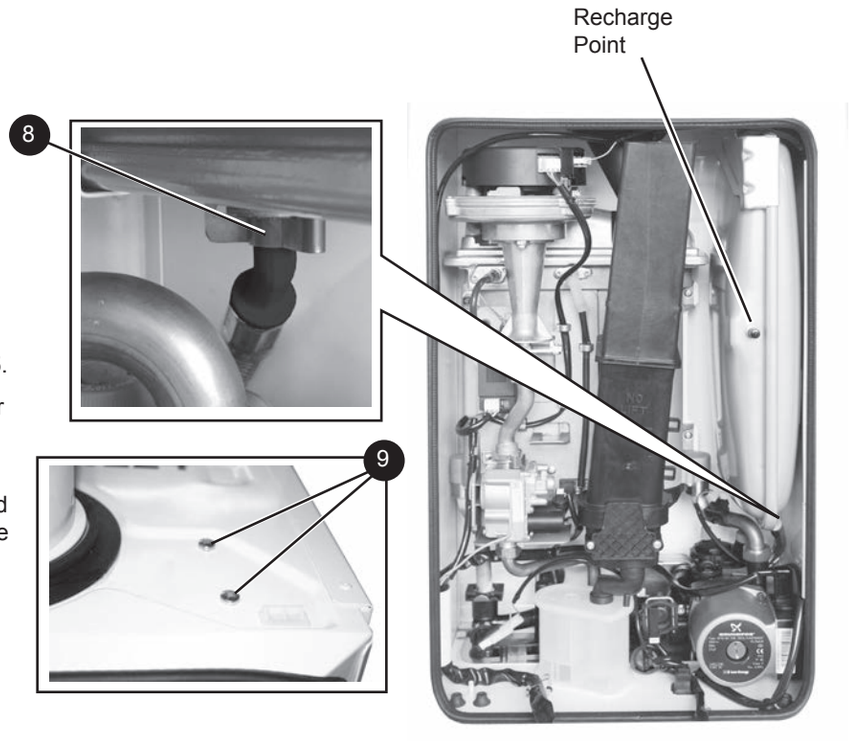
67 EXPANSION VESSEL RECHARGING & REPLACEMENT

RECHARGING

1. Refer to Frame 40.
2. Remove the charge point cover.
3. Recharge the tank pressure to 0.75 bar.
4. Re-assemble in reverse order
5. Check operation of the boiler. Refer to Frames 29 & 30.

REPLACEMENT

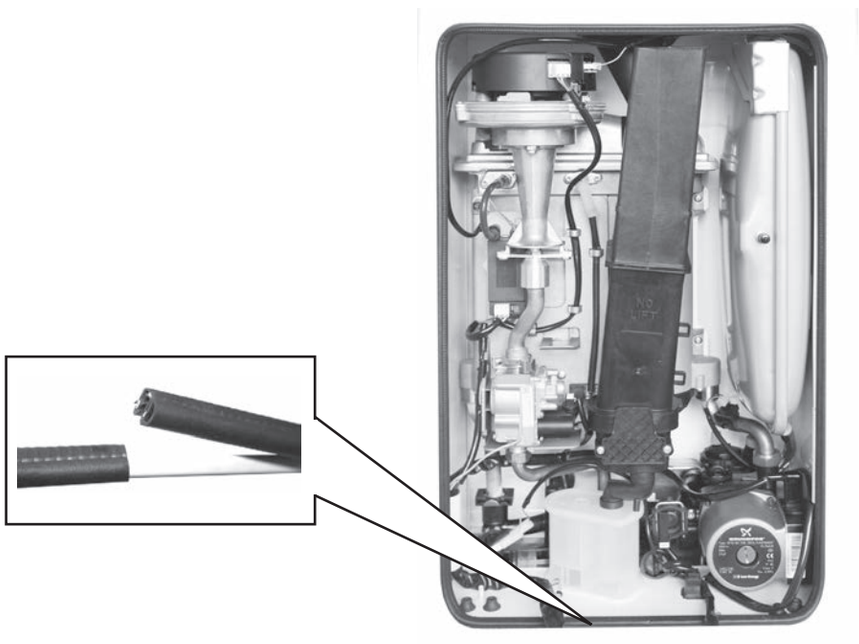
6. Refer to Frame 40.
7. Drain the boiler CH circuit. Refer to Frame 55.
8. Remove the retaining clip on the vessel water connection pipe.
9. Support the expansion vessel and unscrew the 2 screws from the securing clamp, located on the top of the boiler, and remove. (Note the position of the bracket on the vessel)
10. Remove the expansion vessel.
11. Fit the new expansion vessel.
12. Reassemble in reverse order ensuring the seal is in place.
13. Refill the boiler.
14. Check operation of the boiler. Refer to Frames 29 & 30.



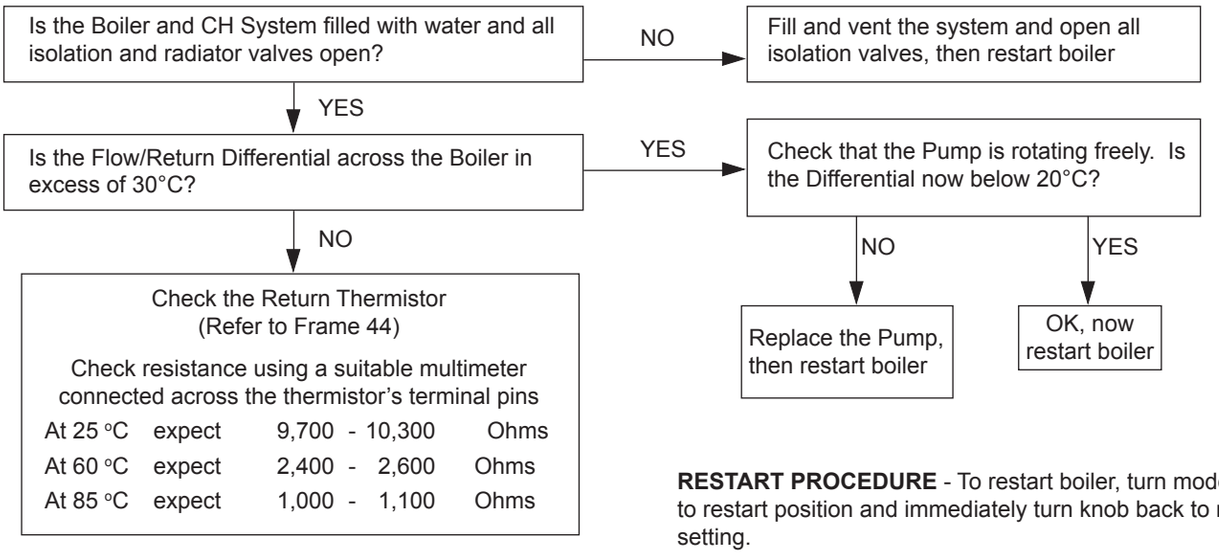
68 BOILER SEALING PANEL SEAL REPLACEMENT

1. Refer to Frame 40.
2. Remove the old seal from the casing and thoroughly clean the casing surfaces.
3. Fit the new seal, ensuring the bottom joint provides an air tight seal.
5. Reassemble in reverse order.
6. Check operation of the boiler. Refer to Frames 29 & 30.

Note. *Ensure that the boiler front panel is correctly sealed, compressing the seal to make an airtight joint.*

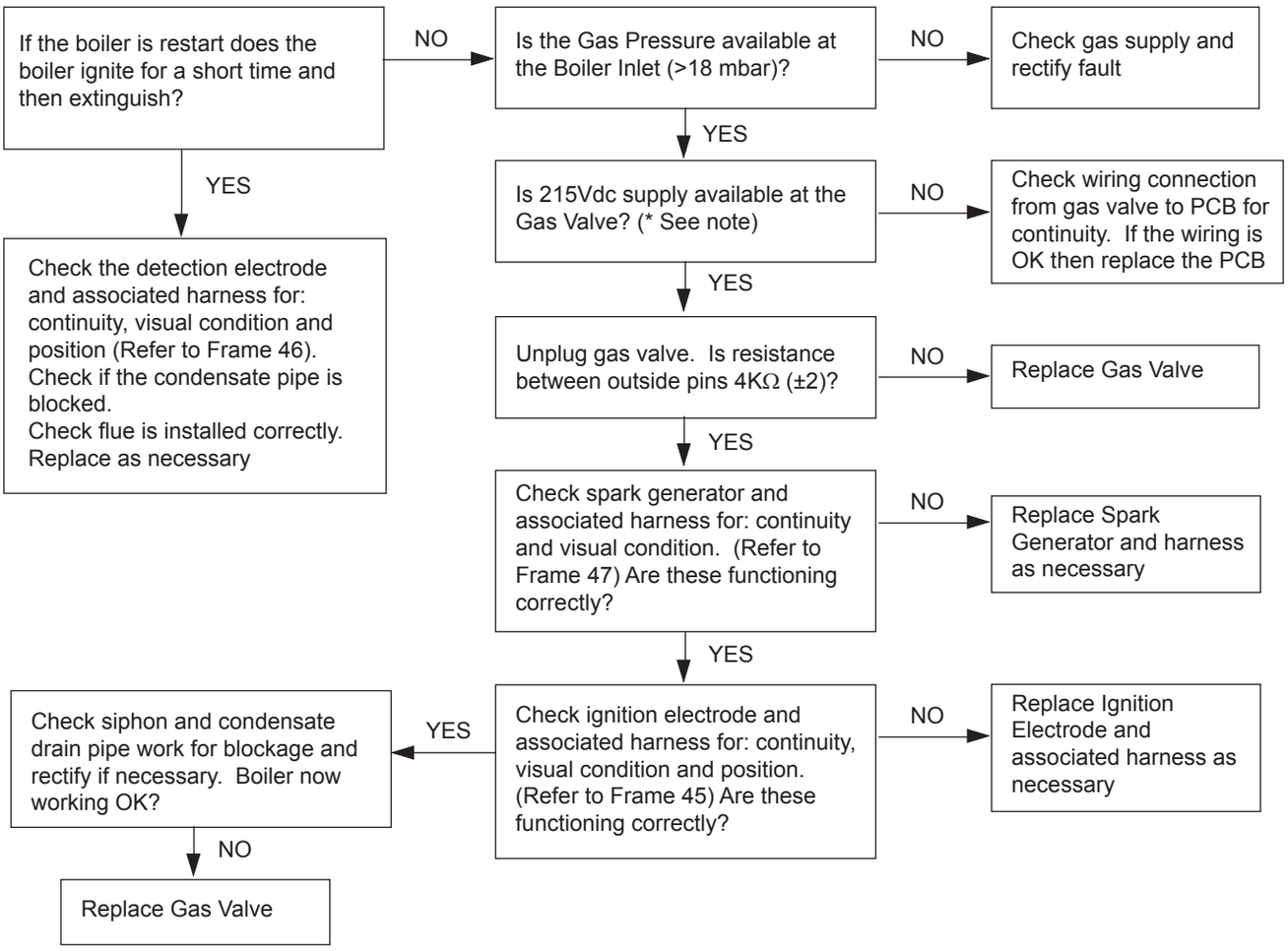


69 ALTERNATING 'L' AND '1' - FLOW TEMPERATURE OVERHEAT LOCKOUT


Is the Boiler and CH System filled with water and all isolation and radiator valves open?
NO
Fill and vent the system and open all isolation valves, then restart boiler
YES
Is the Flow/Return Differential across the Boiler in excess of 30°C?
YES
Check that the Pump is rotating freely. Is the Differential now below 20°C?
NO
NO
YES
Check the Return Thermistor (Refer to Frame 44)
Check resistance using a suitable multimeter connected across the thermistor's terminal pins
At 25 °C expect 9,700 - 10,300 Ohms
At 60 °C expect 2,400 - 2,600 Ohms
At 85 °C expect 1,000 - 1,100 Ohms
Replace the Pump, then restart boiler
OK, now restart boiler

RESTART PROCEDURE - To restart boiler, turn mode knob to restart position and immediately turn knob back to required setting.

70 ALTERNATING 'L' AND '2' - IGNITION LOCKOUT


If the boiler is restart does the boiler ignite for a short time and then extinguish?
NO
Is the Gas Pressure available at the Boiler Inlet (>18 mbar)?
NO
Check gas supply and rectify fault
YES
YES
Is 215Vdc supply available at the Gas Valve? (* See note)
NO
Check wiring connection from gas valve to PCB for continuity. If the wiring is OK then replace the PCB
YES
Check the detection electrode and associated harness for: continuity, visual condition and position (Refer to Frame 46). Check if the condensate pipe is blocked. Check flue is installed correctly. Replace as necessary
Unplug gas valve. Is resistance between outside pins 4KΩ (±2)?
NO
Replace Gas Valve
YES
Check spark generator and associated harness for: continuity and visual condition. (Refer to Frame 47) Are these functioning correctly?
NO
Replace Spark Generator and harness as necessary
YES
Check siphon and condensate drain pipe work for blockage and rectify if necessary. Boiler now working OK?
YES
Check ignition electrode and associated harness for: continuity, visual condition and position. (Refer to Frame 45) Are these functioning correctly?
NO
Replace Ignition Electrode and associated harness as necessary
NO
Replace Gas Valve

**** Note:** due to the wave form of the rectified voltage, the reading will vary depending on the type of meter used to measure the value. In general terms a reading greater than 150V indicates that the correct voltage is supplied to the gas valve.*

RESTART PROCEDURE - To restart boiler, turn mode knob to restart position and immediately turn knob back to required setting.

71 ALTERNATING ‘L’ AND ‘5’ - 5 RESTARTS WITHIN 15 MINS

Turn power off and on

72 ALTERNATING ‘L’ AND ‘6’ - FALSE FLAME LOCKOUT

Restart the boiler, does Boiler Work OK?

YES → Check routing and integrity of internal boiler wiring is OK. Check condition of Flame Sense Electrode and replace if deteriorated.

NO ↓

Separate the flame detection electrode in-line connector. Is there continuity between the terminals pins connected to the electrode?

YES → Replace Flame Detection Electrode

NO ↓

Check routing and integrity of internal boiler wiring.

RESTART PROCEDURE - To restart boiler, turn mode knob to restart position and immediately turn knob back to required setting.

73 ALTERNATING ‘F’ AND ‘1’ - LOW WATER PRESSURE

Are the Boiler and CH System filled with water and all isolation and radiator valves open (check pressure gauge is between 1 to 1.5 bar)?

NO → Fill and vent the system and open all isolation valves

YES ↓

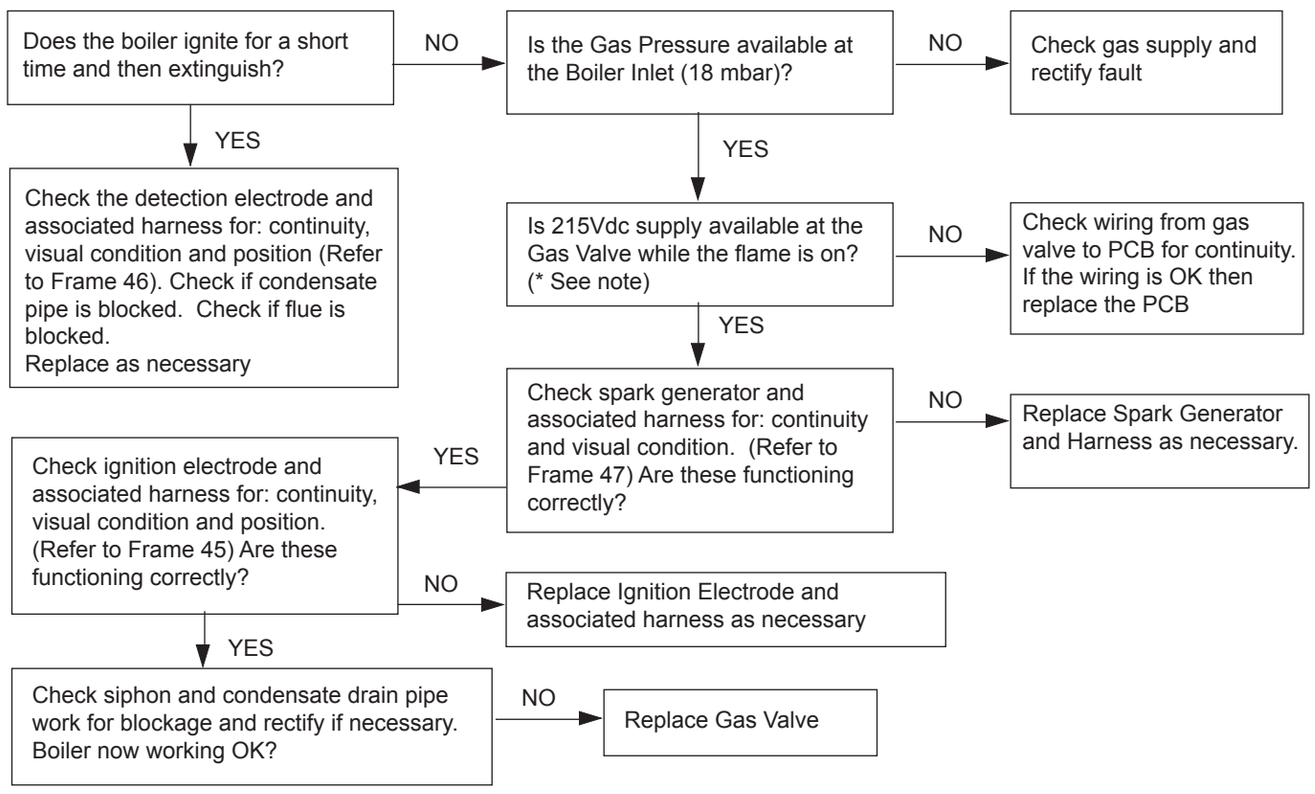
Are connections on water pressure sensor secure?

NO → Re-fit connections

YES ↓

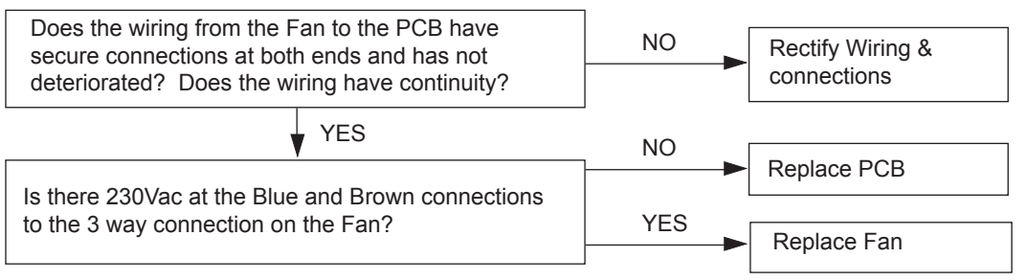
Replace water pressure sensor

74 ALTERNATING 'F' AND '2' - FLAME LOSS

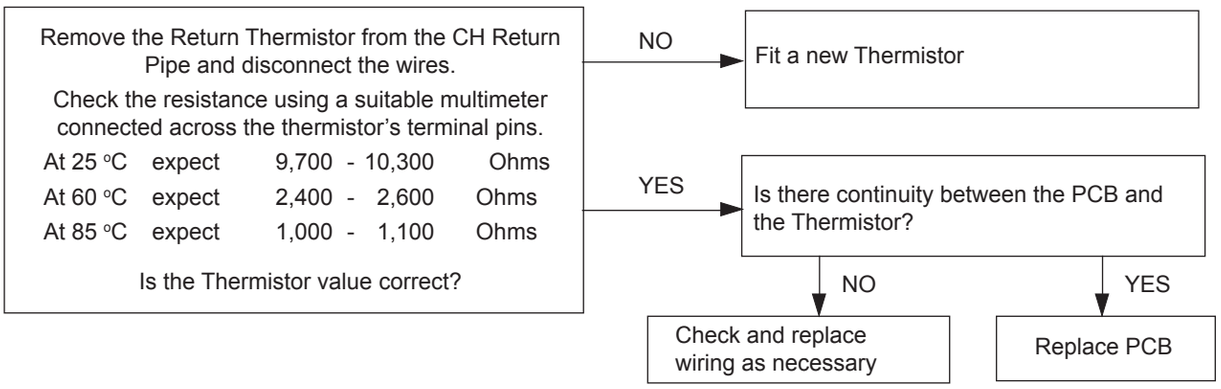

Does the boiler ignite for a short time and then extinguish?
NO
Is the Gas Pressure available at the Boiler Inlet (18 mbar)?
NO
Check gas supply and rectify fault
YES
YES
Check the detection electrode and associated harness for: continuity, visual condition and position (Refer to Frame 46). Check if condensate pipe is blocked. Check if flue is blocked.
Replace as necessary
Is 215Vdc supply available at the Gas Valve while the flame is on? (* See note)
NO
Check wiring from gas valve to PCB for continuity. If the wiring is OK then replace the PCB
YES
Check spark generator and associated harness for: continuity and visual condition. (Refer to Frame 47) Are these functioning correctly?
NO
Replace Spark Generator and Harness as necessary.
YES
Check ignition electrode and associated harness for: continuity, visual condition and position. (Refer to Frame 45) Are these functioning correctly?
NO
Replace Ignition Electrode and associated harness as necessary
YES
Check siphon and condensate drain pipe work for blockage and rectify if necessary. Boiler now working OK?
NO
Replace Gas Valve

**** Note:** due to the wave form of the rectified voltage, the reading will vary depending on the type of meter used to measure the value. In general terms a reading greater than 150V indicates that the correct voltage is supplied to the gas valve.*

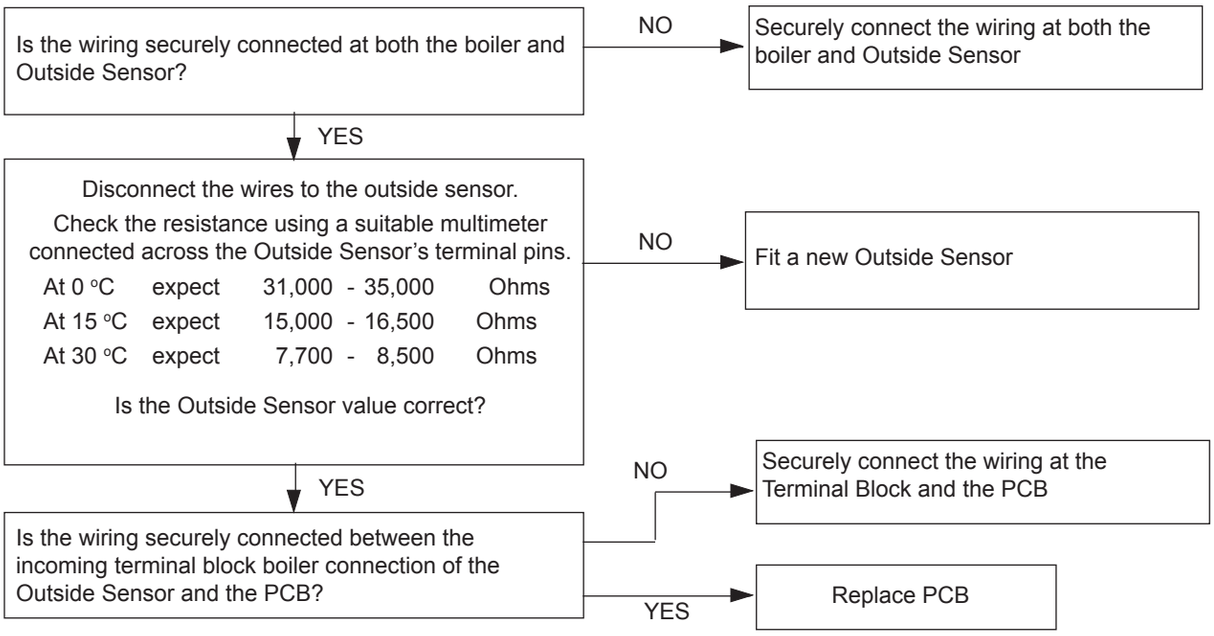
75 ALTERNATING 'F' AND '3' - FAN FAULT


Does the wiring from the Fan to the PCB have secure connections at both ends and has not deteriorated? Does the wiring have continuity?
NO
Rectify Wiring & connections
YES
Is there 230Vac at the Blue and Brown connections to the 3 way connection on the Fan?
NO
Replace PCB
YES
Replace Fan

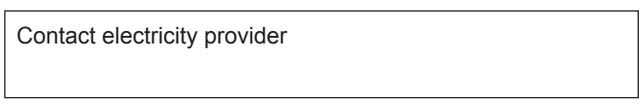
76 ALTERNATING ‘F’ AND ‘5’ - RETURN THERMISTOR FAULT


Remove the Return Thermistor from the CH Return Pipe and disconnect the wires.
Check the resistance using a suitable multimeter connected across the thermistor’s terminal pins.
At 25 °C expect 9,700 - 10,300 Ohms
At 60 °C expect 2,400 - 2,600 Ohms
At 85 °C expect 1,000 - 1,100 Ohms
Is the Thermistor value correct?
NO
Fit a new Thermistor
YES
Is there continuity between the PCB and the Thermistor?
NO
YES
Check and replace wiring as necessary
Replace PCB

77 ALTERNATING ‘F’ AND ‘6’ - OUTSIDE SENSOR FAULT


Is the wiring securely connected at both the boiler and Outside Sensor?
NO
Securely connect the wiring at both the boiler and Outside Sensor
YES
Disconnect the wires to the outside sensor.
Check the resistance using a suitable multimeter connected across the Outside Sensor’s terminal pins.
At 0 °C expect 31,000 - 35,000 Ohms
At 15 °C expect 15,000 - 16,500 Ohms
At 30 °C expect 7,700 - 8,500 Ohms
Is the Outside Sensor value correct?
NO
Fit a new Outside Sensor
YES
Is the wiring securely connected between the incoming terminal block boiler connection of the Outside Sensor and the PCB?
NO
Securely connect the wiring at the Terminal Block and the PCB
YES
Replace PCB

78 ALTERNATING ‘F’ AND ‘7’ - LOW MAINS VOLTAGE

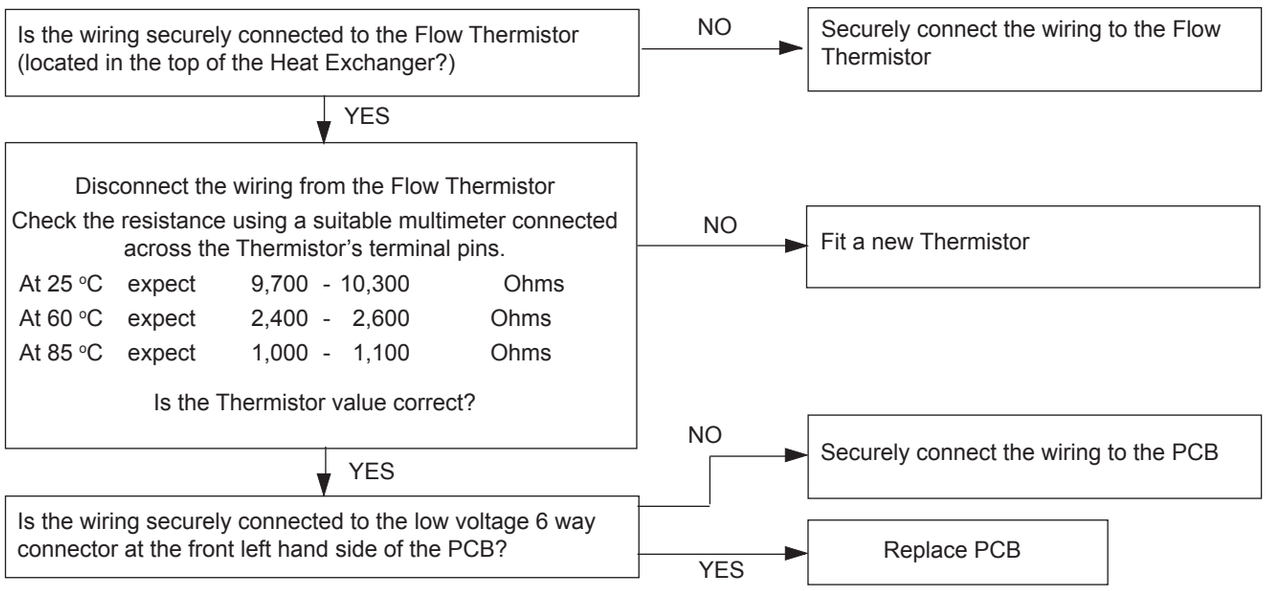


79 ALTERNATING ‘F’ AND ‘9’ - PCB FAULT

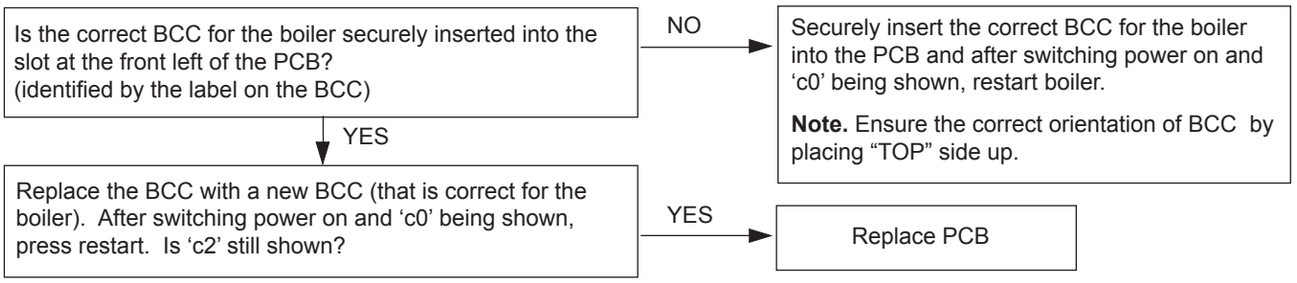
Replace PCB -

Ensure that the BCC (boiler chip card - small plastic part) is fitted to the PCB otherwise replace PCB.

80 ALTERNATING ‘F’ AND ‘4’ - FLOW THERMISTOR FAULT


Is the wiring securely connected to the Flow Thermistor (located in the top of the Heat Exchanger?)
NO
Securely connect the wiring to the Flow Thermistor
YES
Disconnect the wiring from the Flow Thermistor
Check the resistance using a suitable multimeter connected across the Thermistor’s terminal pins.
At 25 °C expect 9,700 - 10,300 Ohms
At 60 °C expect 2,400 - 2,600 Ohms
At 85 °C expect 1,000 - 1,100 Ohms
Is the Thermistor value correct?
NO
Fit a new Thermistor
YES
Is the wiring securely connected to the low voltage 6 way connector at the front left hand side of the PCB?
NO
Securely connect the wiring to the PCB
YES
Replace PCB

81 ALTERNATING ‘c’ AND ‘2’ - BCC FAULT (BOILER CHIP CARD)


Is the correct BCC for the boiler securely inserted into the slot at the front left of the PCB? (identified by the label on the BCC)
NO
Securely insert the correct BCC for the boiler into the PCB and after switching power on and ‘c0’ being shown, restart boiler.
Note. Ensure the correct orientation of BCC by placing “TOP” side up.
YES
Replace the BCC with a new BCC (that is correct for the boiler). After switching power on and ‘c0’ being shown, press restart. Is ‘c2’ still shown?
YES
Replace PCB

RESTART PROCEDURE - To restart boiler, turn mode knob to restart position and immediately turn knob back to required setting.

82 ALTERNATING ‘c’ AND ‘0’ - LOW MAINS VOLTAGE

Restart Boiler

RESTART PROCEDURE - To restart boiler, turn mode knob to restart position and immediately turn knob back to required setting.

83 NO CH OPERATION BUT HW WORKS OK

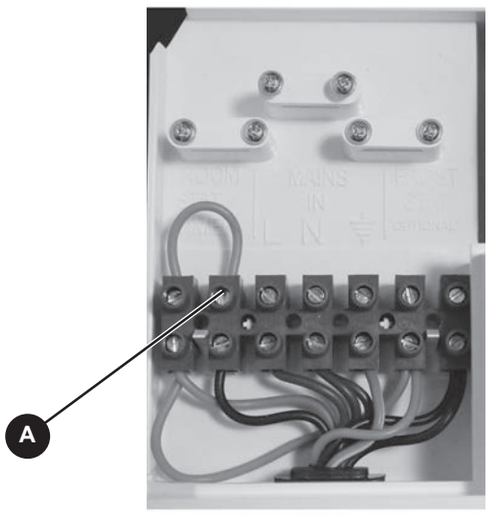
Is the mode knob in the Winter position?
NO → Move the mode knob to the Winter position
YES

Are the Timer and the Room Thermostat switched on?
NO → Switch the Timer and Room Thermostat On
YES

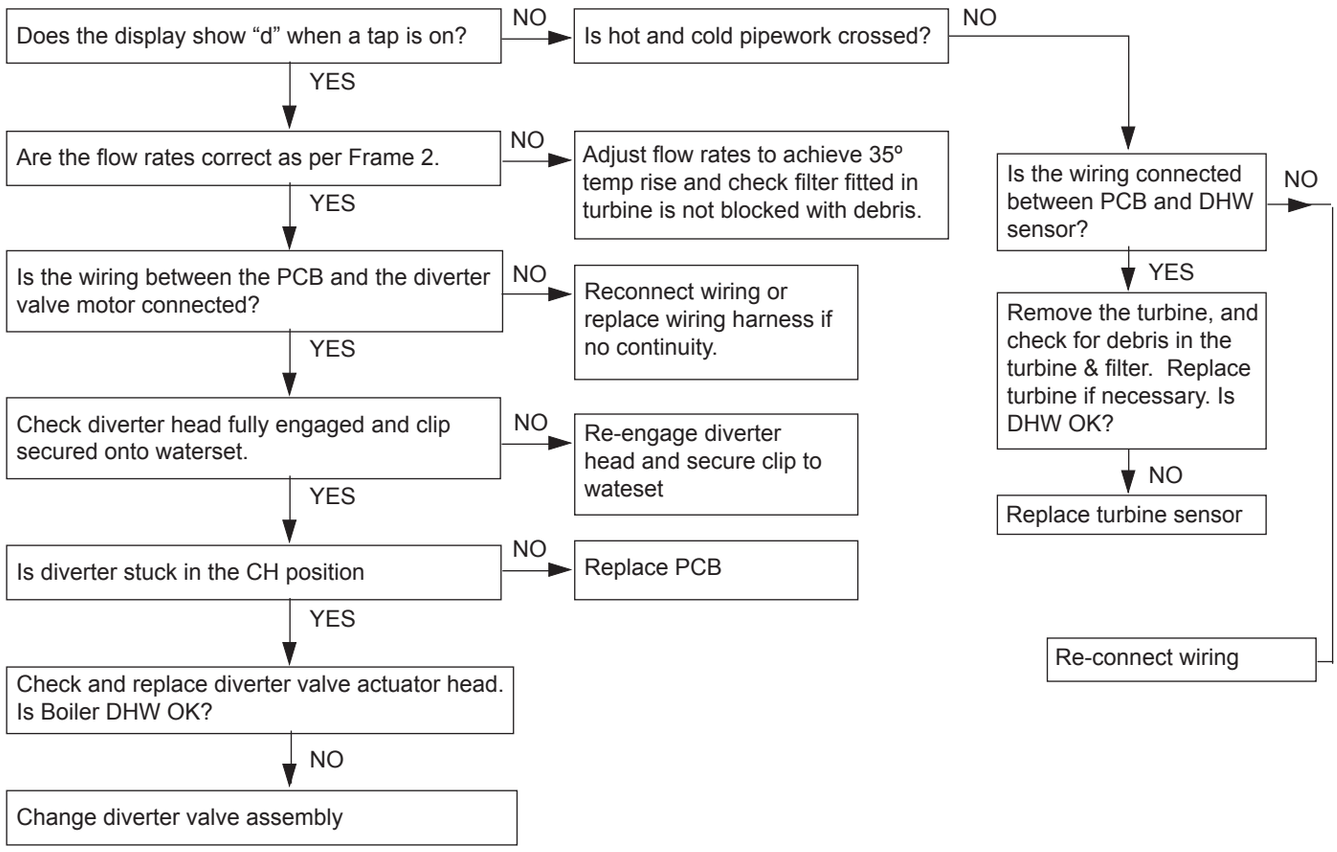
Are the Radiator Valves Open?
NO → Open the Radiator Valves
YES

Is there 230Vac at (A)?
NO → There is no Voltage from the Timer/Room Stat. This is not boiler fault. Ensure Voltage is supplied to boiler by rectifying external wiring.
YES

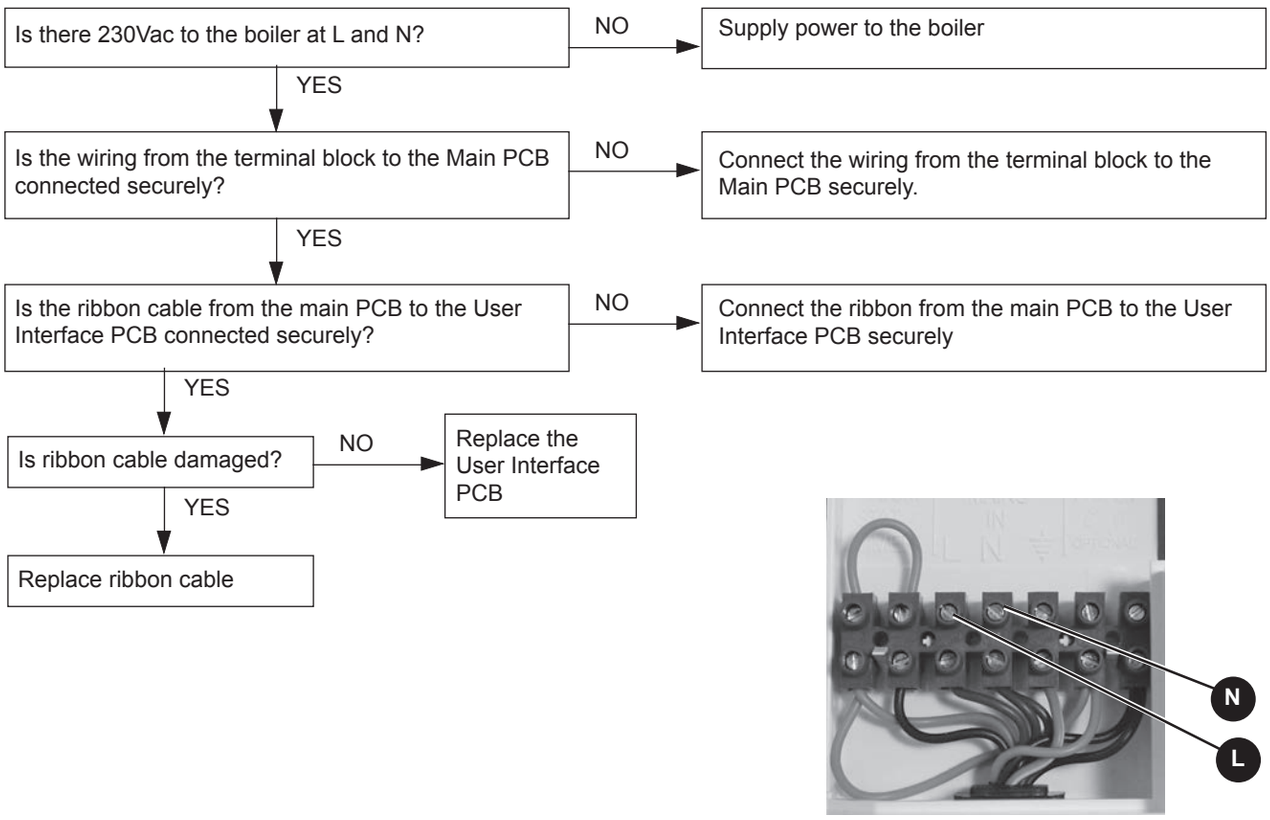
Replace the Divertor Valve



84 NO HW BUT CH ON


Does the display show “d” when a tap is on?
NO
Is hot and cold pipework crossed?
NO
YES
Are the flow rates correct as per Frame 2.
NO
Adjust flow rates to achieve 35º temp rise and check filter fitted in turbine is not blocked with debris.
YES
Is the wiring connected between PCB and DHW sensor?
NO
YES
Is the wiring between the PCB and the diverter valve motor connected?
NO
Reconnect wiring or replace wiring harness if no continuity.
YES
Remove the turbine, and check for debris in the turbine & filter. Replace turbine if necessary. Is DHW OK?
NO
Check diverter head fully engaged and clip secured onto waterset.
NO
Re-engage diverter head and secure clip to wateset
YES
Replace turbine sensor
Is diverter stuck in the CH position
NO
Replace PCB
YES
Re-connect wiring
Check and replace diverter valve actuator head. Is Boiler DHW OK?
NO
Change diverter valve assembly

85 NO DISPLAY


Is there 230Vac to the boiler at L and N?
NO
Supply power to the boiler
YES
Is the wiring from the terminal block to the Main PCB connected securely?
NO
Connect the wiring from the terminal block to the Main PCB securely.
YES
Is the ribbon cable from the main PCB to the User Interface PCB connected securely?
NO
Connect the ribbon from the main PCB to the User Interface PCB securely
YES
Is ribbon cable damaged?
NO
Replace the User Interface PCB
YES
Replace ribbon cable
N
L

SPARE PARTS

When replacing any part on this appliance use only spare parts that you can be assured conform to the safety and performance specification that we require. Do not use reconditioned or copy parts that have not been clearly authorised by Ideal. Failure to do so could affect safety or performance of this appliance.

Comprehensive spares parts information and details of approved Ideal Parts Distributors are available on **www.idealparts.com**

Our Parts team are also available to help with your Ideal Spare Parts enquiries on 01482 498665.

When calling, and to ensure we can provide you with the most accurate parts information, please ensure you have the following to hand;

- Boiler Model
- Appliance GC Number
- Boiler Serial Number

Code Of Practice

For the installation, commissioning and servicing of domestic heating and hot water products

Benchmark places responsibilities on both manufacturers and installers.* The purpose is to ensure that customers** are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by competent persons and that it meets the requirements of the appropriate Building Regulations. Installers are required to carry out work in accordance with the following:

Standards of Work

- Be competent and qualified to undertake the work required.
- Install, commission, service and use products in accordance with the manufacturer's instructions provided.
- Ensure that where there is responsibility for design work, the installation is correctly sized and fit for purpose.
- Meet the requirements of the appropriate Building Regulations. Where this involves notifiable work be a member of a Competent Persons Scheme or confirm that the customer has notified Local Authority Building Control (LABC), prior to work commencing.
- Complete all relevant sections of the Benchmark Checklist/Service Record when carrying out commissioning or servicing of a product or system.
- Ensure that the product or system is left in a safe condition and, whenever possible, in good working order.
- Highlight to the customer any remedial or improvement work identified during the course of commissioning or servicing work.
- Refer to the manufacturer's helpline where assistance is needed.
- Report product faults and concerns to the manufacturer in a timely manner.

Customer Service

- Show the customer any identity card that is relevant to the work being carried out prior to commencement or on request.
- Give a full and clear explanation/demonstration of the product or system and its operation to the customer.
- Hand over the manufacturer's instructions, including the Benchmark Checklist, to the customer on completion of an installation.
- Obtain the customer's signature, on the Benchmark Checklist, to confirm satisfactory demonstration and receipt of manufacturer's instructions.
- Advise the customer that regular product servicing is needed, in line with manufacturers' recommendations, to ensure that safety and efficiency is maintained.
- Respond promptly to calls from a customer following completion of work, providing advice and assistance by phone and, if necessary, visiting the customer.
- Rectify any installation problems at no cost to the customer during the installer's guarantee period.

benchmark
COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

*The use of the word "installer" is not limited to installation itself and covers those carrying out installation, commissioning and/or servicing of heating and hot water products, or the use of supporting products (such as water treatment or test equipment).

**Customer includes householders, landlords and tenants.

© Heating and Hotwater Industry Council (HHIC)

Benchmark Commissioning and Servicing Section

It is a requirement that the boiler is installed and commissioned to the manufacturers instructions and the data fields on the commissioning checklist completed in full.

To instigate the boiler guarantee the boiler needs to be registered with the manufacturer within one month of the installation.

To maintain the boiler guarantee it is essential that the boiler is serviced annually by a Gas Safe registered engineer who has been trained on the boiler installed. The service details should be recorded on the Benchmark Service Interval Record and left with the householder.

benchmark
COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

www.centralheating.co.uk

© Heating and Hotwater Industry Council (HHIC)

GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission according to the manufacturer's instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights.

Customer name:	Telephone number:
Address:	
Boiler make and model:	
Boiler serial number:	
Commissioned by (PRINT NAME):	Gas Safe register number:
Company name:	Telephone number:
Company address:	
	Commissioning date:
To be completed by the customer on receipt of a Building Regulations Compliance Certificate*	
Building Regulations Notification Number (if applicable):	

CONTROLS (tick the appropriate boxes)				
Time and temperature control to heating	Room thermostat and programmer/timer		Programmable room thermostat	
	Load/weather compensation		Optimum start control	
Time and temperature control to hot water	Cylinder thermostat and programmer/timer		Combination Boiler	
Heating zone valves	Fitted		Not required	
Hot water zone valves	Fitted		Not required	
Thermostatic radiator valves	Fitted		Not required	
Automatic bypass to system	Fitted		Not required	
Boiler interlock			Provided	

ALL SYSTEMS				
The system has been flushed and cleaned in accordance with BS7593 and boiler manufacturer's instructions			Yes	
What system cleaner was used?				
What inhibitor was used?		Quantity		litres
Has a primary water system filter been installed?	Yes		No	

CENTRAL HEATING MODE measure and record:			
Gas rate	m^3/hr	**OR**	ft^3/hr
Burner operating pressure (if applicable)	mbar	**OR** Gas inlet pressure	mbar
Central heating flow temperature			°C
Central heating return temperature			°C

COMBINATION BOILERS ONLY			
Is the installation in a hard water area (above 200ppm)?	Yes	No	
If yes, and if required by the manufacturer, has a water scale reducer been fitted?	Yes	No	
What type of scale reducer has been fitted?			
DOMESTIC HOT WATER MODE Measure and Record:			
Gas rate	m^3/hr	**OR**	ft^3/hr
Burner operating pressure (at maximum rate)	mbar	**OR** Gas inlet pressure at maximum rate	mbar
Cold water inlet temperature			°C
Hot water has been checked at all outlets	Yes	Temperature	°C
Water flow rate			l/min

CONDENSING BOILERS ONLY		
The condensate drain has been installed in accordance with the manufacturer's instructions and/or BS5546/BS6798	Yes	

ALL INSTALLATIONS							
Record the following:	At max. rate:	CO	ppm	**AND**	CO/CO_2	Ratio	
	At min. rate: (where possible)	CO	ppm	**AND**	CO/CO_2	Ratio	
The heating and hot water system complies with the appropriate Building Regulations						Yes	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions						Yes	
The operation of the boiler and system controls have been demonstrated to and understood by the customer						Yes	
The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer						Yes	

Commissioning Engineer's Signature
Customer's Signature
(To confirm satisfactory demonstration and receipt of manufacturer's literature)

* Allinstallations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

benchmark COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

© Heating and Hotwater Industry Council (HHIC)

SERVICE RECORD

It is recommended that your heating system is serviced regularly and that the appropriate Service Interval Record is completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions. Always use the manufacturer's specified spare part when replacing controls.

SERVICE 01					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 02					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 03					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 04					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 05					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 06					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 07					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 08					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 09					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

SERVICE 10					Date:
Engineer name:					
Company name:					
Telephone No:					
Gas safe register No:					
Record:	At max. rate:	CO ppm	**AND**	CO_2 %	
	At min. rate: (Where Possible)	CO ppm	**AND**	CO_2 %	
Comments:					
Signature					

* Allinstallations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

benchmark COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

© Heating and Hotwater Industry Council (HHIC)

FLOWCHART FOR CO LEVEL AND COMBUSTION RATIO CHECK ON COMMISSIONING A CONDENSING BOILER

Important Preliminary Information on Checks

The air gas ratio valve is factory-set and must not be adjusted DURING COMMISSIONING.

If the boiler requires conversion to operate with a different gas family (e.g. conversion from natural gas to LPG) separate guidance is provided with the conversion kit supplied and this must be followed.

PRIOR TO CO LEVEL AND COMBUSTION RATIO CHECK

The installation instructions must have been followed, gas type verified and gas supply pressure / gas rate checked as required prior to commissioning.

As part of the installation process, ESPECIALLY WHERE A FLUE HAS BEEN FITTED BY PERSONS OTHER THAN THE BOILER INSTALLER, visually check the integrity of the whole flue system to confirm that all components are correctly assembled, fixed and supported. Check that maximum flue lengths have not been exceeded and all guidance has been followed (e.g. Gas Safe Register Technical Bulletin (TB) 008 where chimney/flues are in voids).

The ECGA should be of the correct type, as specified by BS 7967.

Prior to its use, the ECGA should have been maintained and calibrated as specified by the manufacturer. The installer must have the relevant competence for use of the analyser.

Check and zero the analyser IN FRESH AIR in accordance with the analyser manufacturer's instructions.

KEY:

CO = carbon monoxide

CO_2 = carbon dioxide

O2 = oxygen

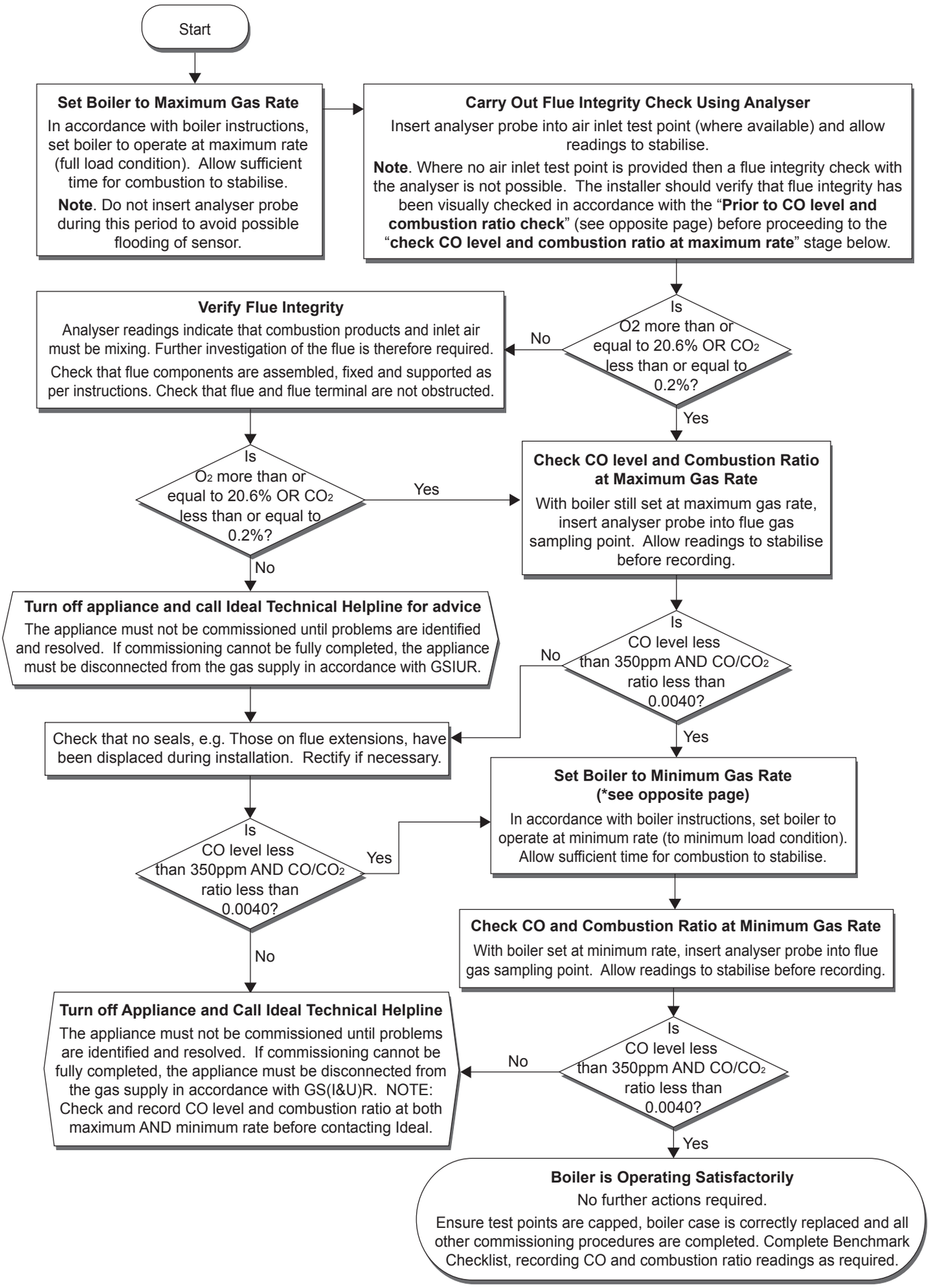
Combustion Ratio = The CO reading measured in ppm divided by the CO_2 reading first converted to ppm

ppm = parts per million

GS(I&U)R = Gas Safety (Installation and Use) Regulations

***Setting to Minimum Rate:**

1. Turn the CH temperature control knob into the 10 O'clock position.
2. Create a CH demand by ensuring that the system controls are requesting heat and the boiler Mode Knob is in the Winter Position.
3. Within an overall time of 3 seconds, turn the CH temperature control knob fully clockwise, back to 10 O'clock and then fully clockwise again.
4. "S" will be shown on the display and the boiler output will be reduced to minimum
5. The boiler will remain at minimum rate for 5 minutes before reverting to normal operation


Start
Set Boiler to Maximum Gas Rate
In accordance with boiler instructions, set boiler to operate at maximum rate (full load condition). Allow sufficient time for combustion to stabilise.
Note. Do not insert analyser probe during this period to avoid possible flooding of sensor.
Carry Out Flue Integrity Check Using Analyser
Insert analyser probe into air inlet test point (where available) and allow readings to stabilise.
Note. Where no air inlet test point is provided then a flue integrity check with the analyser is not possible. The installer should verify that flue integrity has been visually checked in accordance with the "Prior to CO level and combustion ratio check" (see opposite page) before proceeding to the "check CO level and combustion ratio at maximum rate" stage below.
Is O2 more than or equal to 20.6% OR CO2 less than or equal to 0.2%?
No
Yes
Verify Flue Integrity
Analyser readings indicate that combustion products and inlet air must be mixing. Further investigation of the flue is therefore required.
Check that flue components are assembled, fixed and supported as per instructions. Check that flue and flue terminal are not obstructed.
Is O2 more than or equal to 20.6% OR CO2 less than or equal to 0.2%?
Yes
No
Check CO level and Combustion Ratio at Maximum Gas Rate
With boiler still set at maximum gas rate, insert analyser probe into flue gas sampling point. Allow readings to stabilise before recording.
Turn off appliance and call Ideal Technical Helpline for advice
The appliance must not be commissioned until problems are identified and resolved. If commissioning cannot be fully completed, the appliance must be disconnected from the gas supply in accordance with GSIUR.
Is CO level less than 350ppm AND CO/CO2 ratio less than 0.0040?
No
Yes
Check that no seals, e.g. Those on flue extensions, have been displaced during installation. Rectify if necessary.
Set Boiler to Minimum Gas Rate (*see opposite page)
In accordance with boiler instructions, set boiler to operate at minimum rate (to minimum load condition). Allow sufficient time for combustion to stabilise.
Is CO level less than 350ppm AND CO/CO2 ratio less than 0.0040?
Yes
No
Check CO and Combustion Ratio at Minimum Gas Rate
With boiler set at minimum rate, insert analyser probe into flue gas sampling point. Allow readings to stabilise before recording.
Turn off Appliance and Call Ideal Technical Helpline
The appliance must not be commissioned until problems are identified and resolved. If commissioning cannot be fully completed, the appliance must be disconnected from the gas supply in accordance with GS(I&U)R. NOTE: Check and record CO level and combustion ratio at both maximum AND minimum rate before contacting Ideal.
Is CO level less than 350ppm AND CO/CO2 ratio less than 0.0040?
No
Yes
Boiler is Operating Satisfactorily
No further actions required.
Ensure test points are capped, boiler case is correctly replaced and all other commissioning procedures are completed. Complete Benchmark Checklist, recording CO and combustion ratio readings as required.

For additional fault finding advice please visit Ideal's website

www.idealboilers.com

benchmark
COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

The code of practice for the installation, commissioning & servicing of central heating systems

Technical Training

The Ideal Technical Training Centre offers a series of first class training courses for domestic, commercial and industrial heating installers, engineers and system specifiers. For details of courses please ring:..... 01482 498 432

BSI

FM 59915

Manufactured under an ISO 9001 registered quality management system

Ideal Boilers Ltd., P.O. Box 103, National Ave, Kingston upon Hull, HU5 4JN. Telephone: 01482 492 251 Fax: 01482 448 858. Registration No. London 322 137.

Ideal Stelrad Group pursues a policy of continuing improvement in the design and performance of its products. The right is therefore reserved to vary specification without notice.

CE

ideal

Ideal Stelrad Group

Ideal Technical Helpline: 01482 498 663

www.idealboilers.com

+ USERS

INDEPENDENT+ COMBI
C24 C30 C35

For Installation Guide see reverse of book

When replacing any part on this appliance, use only spare parts that you can be assured conform to the safety and performance specification that we require. Do not use reconditioned or copy parts that have not been clearly authorised by Ideal.

For the very latest copy of literature for specification and maintenance practices visit our website www.idealboilers.com where you can download the relevant information in PDF format.

For alternative languages in our User Guides please visit our website **www.idealboilers.com.**

CONTENTS

1. Introduction 2
Safety 2
Electricity Supply 2
Important Notes 2
2. Boiler Operation 3
Controls Diagram 3
To Start the Boiler 3
Operation Modes 3
Preheat Domestic Hot Water 3
Control of Water Temperature 3
Efficient Heating System Operation 4
Weather Compensation 4
Boiler Frost Protection 4
Boiler Restart 4
Mains Power Off 4
3. System Water Pressure 4
4. Condensate Drain 4
5. General Information 5
Boiler Pump 5
Minimum Clearances 5
Escape of Gas 5
Cleaning 5
Maintenance 5
6. Mechanical 24 Hour Timer 5
7. Points for the Boiler User 6
Troubleshooting 6
8. Normal Operation Display Codes 7
9. Fault Codes 8

1. INTRODUCTION

The **Independent** is a combination boiler providing both central heating and instantaneous domestic hot water. Featuring full sequence automatic ignition and fan assisted combustion.

Due to the high efficiency of the boiler, condensate is produced from the flue gases and this is drained to a suitable disposal point through a plastic waste pipe at the base of the boiler. A condensate 'plume' will also be visible at the flue terminal.

SAFETY

Current Gas Safety (Installation & Use) Regulations or rules in force.

In your own interest, and that of safety, it is the law that this boiler must be installed by a Gas Safe Registered Engineer, in accordance with the above regulations.

In IE, the installation must be carried out by a Registered Gas Installer (RGII) and installed in accordance with the current edition of I.S. 813 "Domestic Gas Installations", the current Building Regulations and reference should be made to the current ETCI rules for electrical installation.

It is essential that the instructions in this booklet are strictly followed, for safe and economical operation of the boiler.

ELECTRICITY SUPPLY

This appliance must be earthed.
Supply: 230 V ~ 50 Hz. The fusing should be 3A.

IMPORTANT NOTES

- This appliance must not be operated without the casing correctly fitted and forming an adequate seal.
- If the boiler is installed in a compartment then the compartment MUST NOT be used for storage purposes.
- If it is known or suspected that a fault exists on the boiler then it MUST NOT BE USED until the fault has been corrected by a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII).
- Under NO circumstances should any of the sealed components on this appliance be used incorrectly or tampered with.
- This appliance can be used by children 8 years and above. Also persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, provided they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

All Gas Safe Register installers carry a Gas Safe Register ID card, and have a registration number. Both should be recorded in the Benchmark Commissioning Checklist. You can check your installer by calling Gas Safe Register direct on 0800 4085500.

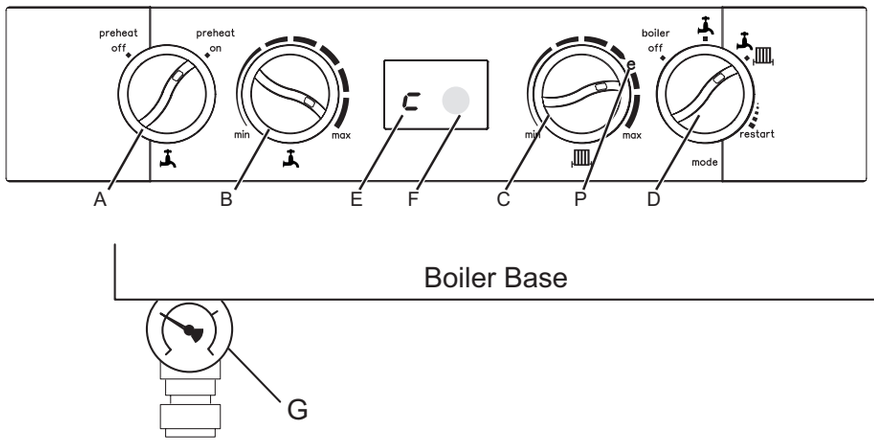
Ideal Stelrad Group is a member of the Benchmark scheme and fully supports the aims of the programme. Benchmark has been introduced to improve the standards of installation and commissioning of central heating systems in the UK and to encourage the regular servicing of all central heating systems to ensure safety and efficiency.

THE BENCHMARK SERVICE INTERVAL RECORD MUST BE COMPLETED AFTER EACH SERVICE

benchmark COLLECTIVE MARK
THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

2. BOILER OPERATION

Legend
- **A.** Domestic Hot Water Preheat On/Off Knob
- **B.** Domestic Hot Water Temperature Knob
- **C.** Central Heating Temperature Knob
- **D.** Mode Knob
- **E.** Boiler Status
- **F.** Burner 'on' Indicator
- **G.** Pressure Gauge
- **P.** Central Heating Economy Setting



TO START THE BOILER

If a programmer is fitted refer to separate instructions for the programmer before continuing.

Start the boiler as follows:

1. Check that the electricity supply to boiler is off.
2. Set the mode knob (D) to '**off**'.
3. Set the Domestic Hot Water temperature knob (B) and Central Heating temperature knob (C) to '**max**'.
4. Set the preheat knob (A) to '**preheat on**'.
5. Ensure that all hot water taps are turned off.
6. Switch on electricity to the boiler and check that all external controls, e.g. programmer and room thermostat, are on.
7. Set the mode knob (D) to ' ' (winter).

The boiler will commence ignition sequence, first supplying heat to preheat the domestic hot water and then to the central heating, if required.

Note. *In normal operation the boiler status display (E) will show codes:*

0 Standby - no demand for heat.

c Central Heating being supplied

d Domestic hot water being supplied

P Domestic hot water preheat

F Boiler frost protection - boiler will fire if temperature is below 5ºC.

During normal operation the burner on indicator (F) will remain illuminated when the burner is lit.

Note: If the boiler fails to light after five attempts the fault code L-2 will be displayed (refer to Fault Code page).

OPERATION MODES

Winter Conditions - (Central Heating and Domestic Hot Water required)

Set the mode knob (D) ' ' (winter).

The boiler will fire and supply heat to the radiators but will give priority to domestic hot water on demand.

The domestic hot water preheat will operate with the preheat knob (A) set to '**preheat on**'.

Summer Conditions - (Domestic Hot Water only required)

Set the mode knob (D) to ' ' (summer).

Set the central heating demand on the external controls to OFF.

The domestic hot water preheat will operate with the preheat knob (A) set to '**preheat on**'.

Boiler Off

Set the mode knob (D) to '**boiler off**'. The boiler mains power supply must be left on to enable frost protection (see Frost Protection).

PREHEAT - DOMESTIC HOT WATER

The domestic hot water heat exchanger within the boiler can be kept preheated to provide faster delivery of hot water at the tap. This is achieved by turning the 'preheat on/off' knob (A) to '**preheat on**'.

The boiler will operate periodically for a few seconds to maintain the domestic hot water heat exchanger in a preheated condition. The average time period between operation is 90 minutes. This may vary considerably due to the surrounding ambient temperature of the boiler. The boiler will operate whenever there is a demand for domestic hot water.

If standard hot water delivery is satisfactory turn the knob (A) to '**preheat off**'.

CONTROL OF WATER TEMPERATURE

Domestic Hot Water

The domestic hot water temperature is limited by the boiler controls to a maximum temperature of 64°C, adjustable via the domestic hot water temperature knob (B).

Approximate temperatures for domestic hot water:

Knob Setting	Hot Water Temperature (approx.)
Minimum	40ºC (104ºF)
Maximum	64ºC (147ºF)

Due to system variations and seasonal temperature fluctuations domestic hot water flow rates/temperature rise will vary, requiring adjustment at the tap : the lower the flow rate the higher the temperature, and vice versa.

Central Heating

The boiler controls the central heating radiator temperature to a maximum of 80°C, adjustable via the central heating temperature knob (C).

Approximate temperatures for central heating:

Knob Setting	Central Heating Radiator Temperature (approx.)
Minimum	45ºC (113ºF)
Maximum	80ºC (176ºF)

For economy setting ' e ' refer to Efficient Heating System Operation.

EFFICIENT HEATING SYSTEM OPERATION

The boiler is a high efficiency, condensing appliance which will automatically adjust its output to match the demand for heat. Therefore gas consumption is reduced as the heat demand is reduced.

The boiler condenses water from the flue gases when operating most efficiently. To operate your boiler efficiently (using less gas) turn the central heating temperature knob (C) to the ' e ' position or lower. In winter periods it may be necessary to turn the knob towards the '**max**' position to meet heating requirements. This will depend on the house and radiators used.

Reducing the room thermostat setting by 1ºC can reduce gas consumption by up to 10%.

WEATHER COMPENSATION

When the Weather Compensation option is fitted to the system then the central heating temperature knob (C) becomes a method of controlling room temperature. Turn the knob clockwise to increase room temperature and anti-clockwise to decrease room temperature. Once the desired setting has been achieved, leave the knob in this position and the system will automatically achieve the desired room temperature for all outside weather conditions.

BOILER FROST PROTECTION

The boiler is fitted with frost protection that operates in all modes, provided the power supply to the boiler is always turned on. If the water in the boiler falls below 5ºC, the frost protection will activate and run the boiler to avoid freezing. The process does not guarantee that all other parts of the system will be protected.

If a system frost thermostat has been installed, the boiler must be set in winter mode, ' ', for the system frost protection to run.

If no system frost protection is provided and frost is likely during a short absence from home it is recommended to leave the system heating controls or built in programmer (if fitted) switched on and run at a reduced temperature setting. For longer periods, the entire system should be drained.

BOILER RESTART

To restart the boiler, when directed in the listed fault codes (see section 9), turn the mode knob (D) to '**restart**' position and IMMEDIATELY turn knob back to required setting. The boiler will repeat its ignition sequence. If the boiler still fails to start consult a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII).

MAINS POWER OFF

To remove all power to the boiler the mains power switch must be turned off.

3. SYSTEM WATER PRESSURE

The system pressure gauge (G - see page 3) indicates the central heating system pressure. If the pressure is seen to fall below the original installation pressure of 1-2 bar over a period of time and continue to fall then a water leak may be indicated. In this event re-pressurise the system. If unable to do so or if the pressure continues to drop a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII) should be consulted.

THE BOILER WILL NOT OPERATE IF THE PRESSURE HAS REDUCED TO LESS THAN 0.3 BAR UNDER THIS CONDITION.

4. CONDENSATE DRAIN

This appliance is fitted with a siphonic condensate trap system that reduces the risk of the appliance condensate from freezing. However should the condensate pipe to this appliance freeze, please follow these instructions:

a. If you do not feel competent to carry out the defrosting instructions below please call your local Gas Safe Registered installer for assistance.

b. If you do feel competent to carry out the following instructions please do so with care when handling hot utensils. Do not attempt to thaw pipework above ground level.

If this appliance develops a blockage in its condensate pipe, its condensate will build up to a point where it will make a gurgling noise prior to locking out an "L2" fault code. If the appliance is restarted it will make a gurgling noise prior to it locking out on a failed ignition "L2" code.

To unblock a frozen condensate pipe;

1. Follow the routing of the plastic pipe from its exit point on the appliance, through its route to its termination point.

   Locate the frozen blockage. It is likely that the pipe is frozen at the most exposed point external to the building or where there is some obstruction to flow. This could be at the open end of the pipe, at a bend or elbow, or where there is a dip in the pipe in which condensate can collect. The location of the blockage should be identified as closely as possible before taking further action.

2. Apply a hot water bottle, microwaveable heat pack or a warm damp cloth to the frozen blockage area. Several applications may have to be made before it fully defrosts. Warm water can also be poured onto the pipe from a watering can or similar. DO NOT use boiling water.

3. Caution when using warm water as this may freeze and cause other localised hazards.

4. Once the blockage is removed and the condensate can flow freely, restart the appliance. (Refer to "To Light the boiler")

5. If the appliance fails to ignite, call your Gas Safe Registered engineer.

Preventative solutions

During cold weather, set the central heating temperature knob (C) to maximum, (Must return to original setting once cold spell is over).

Place the heating on continuous and turn the room thermostat down to 15ºC overnight or when unoccupied. (Return to normal after cold spell).

5. GENERAL INFORMATION

BOILER PUMP

The boiler pump will operate briefly as a self-check once every 24 hours, regardless of system demand.

MINIMUM CLEARANCES

Clearance of 165mm (6 $^{1}/_{2}$”) above, 100mm (4”) below, 2.5mm (9$^{1}/_{8}$”) at the sides and 450mm (17 $^{3}/_{4}$”) at the front of the boiler casing must be allowed for servicing.

Bottom Clearance

Bottom clearance after installation can be reduced to 5mm

This must be obtained with an easily removable panel, to enable the system pressure gauge to be visible and to provide the 100mm clearance required for servicing.

ESCAPE OF GAS

Should a gas leak or fault be suspected contact the National Gas Emergency Service without delay. **Telephone 0800 111 999**.

Ensure that;
- **All naked flames are extinguished**
- **Do not operate electrical switches**
- **Open all windows and doors**

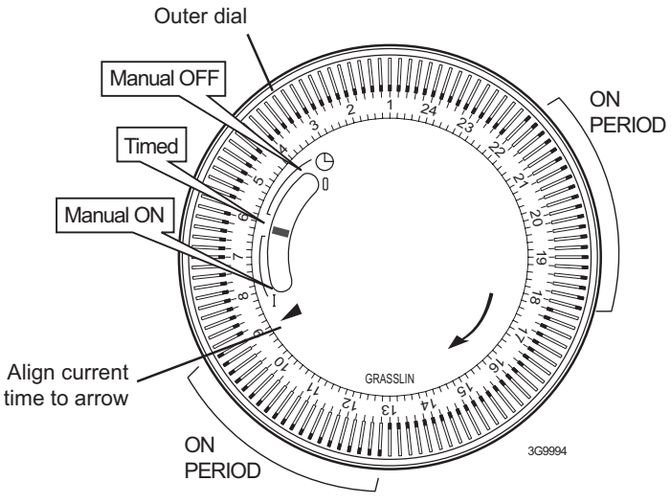
CLEANING

For normal cleaning simply dust with a dry cloth. To remove stubborn marks and stains, wipe with a damp cloth and finish off with a dry cloth. ***DO NOT use abrasive cleaning materials.***

MAINTENANCE

The appliance should be serviced at least once a year by a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII).

6. MECHANICAL 24 HOUR TIMER



SETTING UP

The outer dial should be set to the current time. Rotate the dial slowly in a clockwise direction, until the correct hour is aligned with the arrow printed on the dial.

Note that the outer dial is printed with the 24hr clock e.g. 8.00am = 8 on the dial, 8.00pm = 20 on the dial.

Do not attempt to rotate the dial in an anti-clockwise direction.

PROGRAMMING SWITCHING TIMES

Set tappets to outer edge for ON periods and set tappets to inner edge for OFF periods.

The example shown has been set with 2 on periods.

ON at 9.00am. OFF at 1.00pm. (13 hours)

ON at 6.00pm. (18 hours) OFF at 10.00pm (22 hours)

Manual Switch Operation

To set the timer for timed operation move the switch to the “TIMED” position.

To set the timer to be continuously on, move the switch to the “MANUAL ON” position.

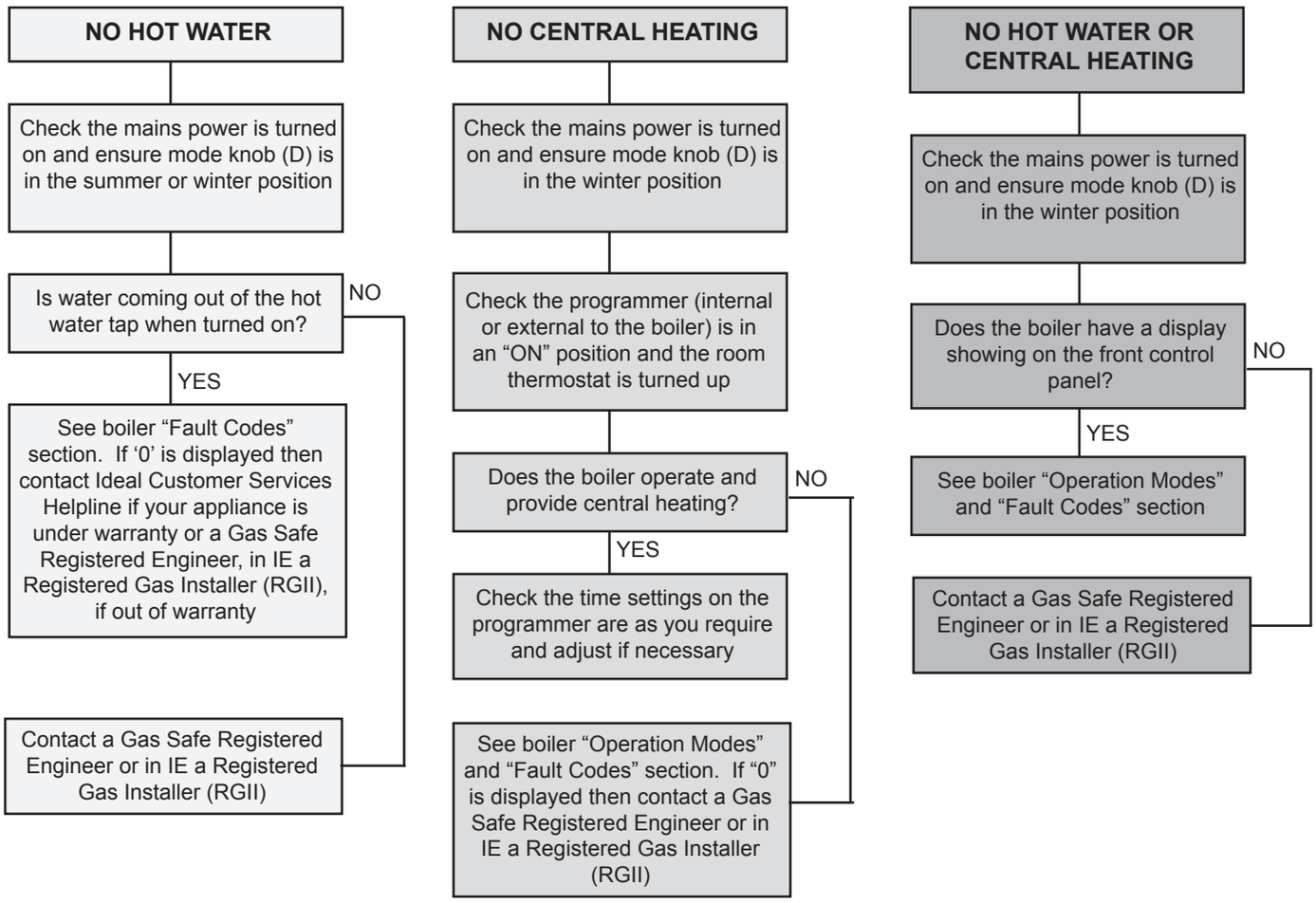
To set the timer to be continuously off, move the switch to the “MANUAL OFF” position.

Note. *If boiler does not light when in “timed on” or “manual on” position, increase temperature on room stat.*

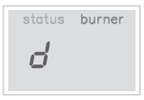
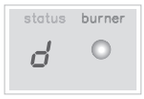
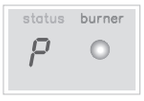
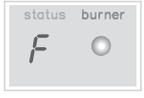
7. POINTS FOR THE BOILER USER

Note. *In line with our current warranty policy we would ask that you check through the following guide to identify any problems external to the boiler prior to requesting a service engineers visit. Should the problem be found to be other than with the appliance we reserve the right to levy a charge for the visit, or for any pre-arranged visit where access is not gained by the engineer.*

TROUBLESHOOTING


NO HOT WATER
Check the mains power is turned on and ensure mode knob (D) is in the summer or winter position
Is water coming out of the hot water tap when turned on?
NO
YES
See boiler "Fault Codes" section. If '0' is displayed then contact Ideal Customer Services Helpline if your appliance is under warranty or a Gas Safe Registered Engineer, in IE a Registered Gas Installer (RGII), if out of warranty
Contact a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII)
NO CENTRAL HEATING
Check the mains power is turned on and ensure mode knob (D) is in the winter position
Check the programmer (internal or external to the boiler) is in an "ON" position and the room thermostat is turned up
Does the boiler operate and provide central heating?
NO
YES
Check the time settings on the programmer are as you require and adjust if necessary
See boiler "Operation Modes" and "Fault Codes" section. If "0" is displayed then contact a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII)
NO HOT WATER OR CENTRAL HEATING
Check the mains power is turned on and ensure mode knob (D) is in the winter position
Does the boiler have a display showing on the front control panel?
NO
YES
See boiler "Operation Modes" and "Fault Codes" section
Contact a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII)

8. NORMAL OPERATION DISPLAY CODES

DISPLAY CODE ON BOILER	DESCRIPTION
	The boiler is in standby operation awaiting either a central heating call or hot water demand.
	The boiler has a call for central heating but the appliance has reached the desired temperature set on the boiler.
	The boiler has a call for hot water but the appliance has reached the desired temperature set on the boiler.
	The boiler is operating in central heating.
	The boiler is operating in domestic hot water.
	The boiler is operating in domestic hot water preheat.
	The boiler is operating in frost protection.

FOR ANY QUERIES PLEASE RING THE IDEAL CONSUMER HELPLINE : 01482 498660

NOTE. BOILER RESTART PROCEDURE -
To restart boiler, turn mode knob to “restart” position and immediately turn knob back to required setting.

continued . . . . . .

9. FAULT CODES

DISPLAY CODE ON BOILER	DESCRIPTION	ACTION
	BCC Activation Fault	Restart the appliance - if the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	BCC Fault	
	Low Water Pressure	Check system water pressure is between 1 & 1.5bar on the system pressure gauge (G). To re-pressurise the system see Section 3. If the boiler still fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Flame Loss	1. Check other gas appliances in the house are working to confirm a supply is present in the property. 2. If other appliances do not work or there are no other appliances, check the gas supply is on at the meter and/or pre payment meter has credit. If the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Fan Fault	Restart the appliance - if the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Flow Thermistor	Restart the appliance - if the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Return Thermistor	Restart the appliance - if the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Outside Sensor Failure	Restart the appliance - if the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Low Mains Voltage	Contact a qualified electrician or your electricity provider.
	Unconfigured PCB	Unconfigured PCB. Please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Flow Temperature Overheat or No Water Flow	Check system water pressure is between 1 & 1.5bar on the system pressure gauge (G). To re-pressurise the system see Section 3. If the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Flame Loss	1. Check other gas appliances in the house are working to confirm a supply is present in the property. 2. If other appliances do not work or there are no other appliances, check the gas supply is on at the meter and/or pre payment meter has credit. If the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	5 Boiler Resets in 15 minutes	1. Turn electrical supply to boiler off and on. 2. If the boiler fails to operate please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	False Flame Lockout	Restart the appliance - if the boiler fails to operate then please contact Ideal (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).